Alerts available on Care Control

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This guide contains a list of available alerts on Care Control Windows. They can be used to inform management staff of missed monitoring, incidents and much more. There is also functionality to email and text alert notifications to your staff members.

Text based guide

Category	Subcategory	Alert Action
Calendar	Events	Alert me if an event is due to take place.
Care Planning	Bowel Movement	Alert me when a bowel movement is recorded.
	Fluid	Alert me when a resident reaches a fluid intake target
		Alert when a resident does not drink enough

	Future Care Tasks	Alert me to low frequency care tasks that are going to be due.
	Health Issues	Alert me when a new health issue is recorded
	Medical Visit	Alert when a resident receives a medical visit from a specific person.
	Monitoring	Alert me if specific monitoring is ended
		Alert me if specific monitoring is started
		Alert me if the target monitoring time was missed by x minutes
	MUST	Alert me if a MUST score is recorded over a certain value
	NEWS2	Alert when a NEWS2 Score is recorded over a certain value.
	Notes	Alert me when a red flag note is raised.
		Alert when a specific word is entered in a note
		Alert when a specific word is entered in a note, but another word is not entered
		Alert when a specific word is NOT entered in a note
	Observations	Alert me when a residents blood pressure is too high / low
		Alert me when a residents pulse rate is too high / low
		Alert me when a residents respiration rate is too high / low
		Alert me when a residents temperature is too high / low
		Alert me when the blood sugar levels are too high / low
		Alert me when the oxygen saturation levels are too high / low
	Resident	Alert me when a new resident is added
		Alert me when a resident leaves the home
	Waterlow	Alert when a specific waterlow score is recorded for a resident.
	Weight	Alert me when a resident gains / loses a certain amount of weight

COVID 19	Checks	Alert when COVID 19 Check results in abnormal reading
Finance	Aged Balance	Alert me if there is an aged balance over a set number of weeks.
	Credits	Alert me if a new credit is generated.
	Invoices	Alert me if a new invoice is generated.
	Personal Allowance	Alert me if a personal allowance balance goes below a set figure.
	Petty Cash	Alert me if the petty cash balance goes below a set figure.
	Schedules	Alert me if a fee schedule is ended.
		Alert me if a new fee schedule is created.
Incidents	New Incident	Alert me when an incident occurs at the home
Management	Checklist	Alert me of an incomplete Checklist
	Family & Friends	Alert me when a family member accesses a residents care plan
	Home Status	Alert me if a red cross is generated in the Home Status
	Maintenance	Alert me if a maintenance issue is closed.
		Alert me if a maintenance issue is raised at a priority level.
	Quality Survey	Alert me if a survey question is scored below a set score.
	Rota	Alert me if a Check In is late.
		Alert me if a Check In is missed.
		Alert me if a Check In is outside a range.
		Alert me if a Check Out is early.

		Alert me if a Check Out is late.
		Alert me if a Check Out is outside a range.
		Alert when a shift is covered by Agency.
		Alert when a staff member covers a shift on Pocket or Mobile.
	Staff	Alert me when a staff member is added to the system
		Alert me when a staff member is marked as a leaver
	Supervisions	Alert me if any supervisions are late.
		Alert me when a supervision has been completed.
	Tasks	Alert me if an Other Task is Missed
Medication	Prescription	Alert me before a prescription is due to end
		Alert me if a scheduled prescription is postponed
		Alert me when a new prescription is added
		Alert me when a prescription ends
		Alert me when a prescription is amended
		Alert me when a scheduled prescription is administered late
		Alert me when a scheduled prescription is missed
	Stock	Alert me if we are going to run out of a Homely Remedy
		Alert me if we are going to run out of a PRN Medication
		Alert me if we are going to run out of a scheduled medication

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