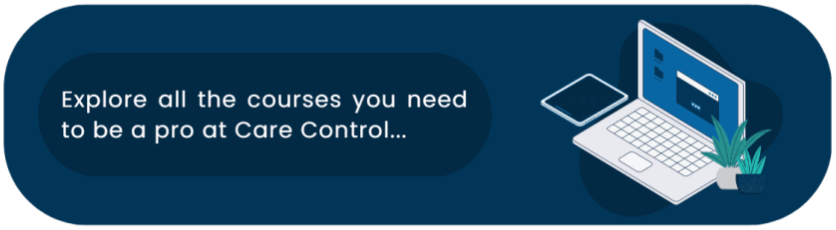
CSG Geocoding – Manual Latitude and Longitude Entry

Common Issues Windows · https://cclearninghub.co.uk/docs/csg-geocoding-manual-latitude-and-longitude-entry/

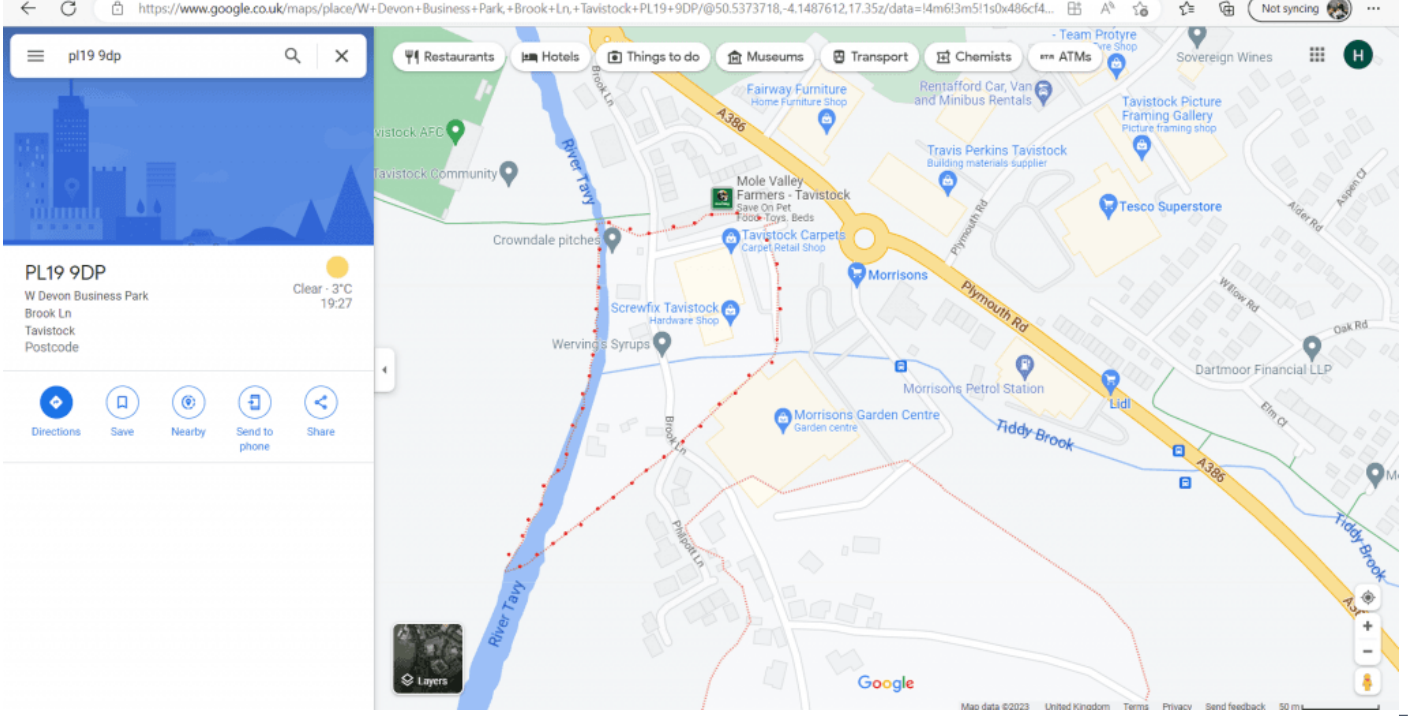


CSG Geocoding – Manual Latitude and Longitude Entry

This guide will cover how to manually enter latitude and longitude measurements for a CSG location.

This can be useful when a postcode alone is not accurate enough for mileage reports. The Care Control mileage calculator uses Google Maps to calculate distances. Sometimes, when postcodes are entered into Google Maps, the location marked may not be the exact location of the site and therefore give inaccurate mileage readings.

This can be resolved by manually entering the location of the site, instead of using the postcode.



1

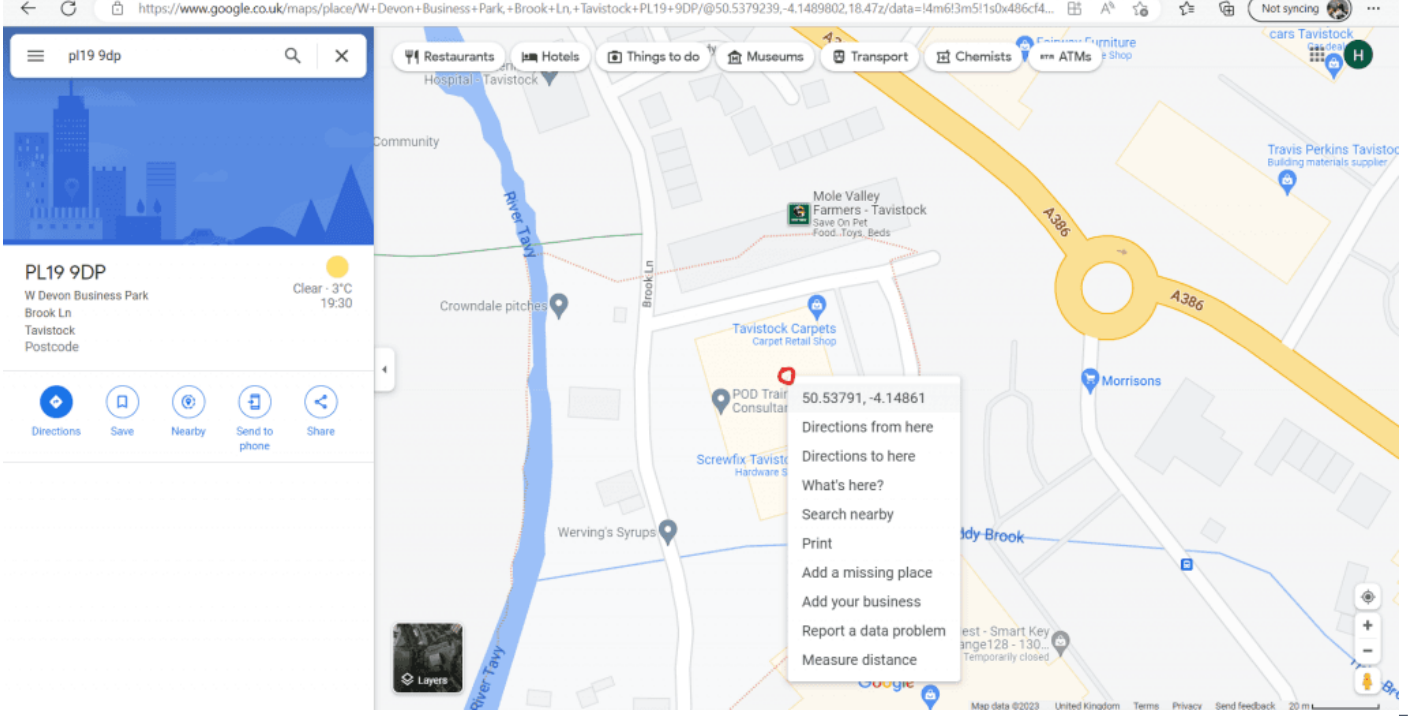
First, open **Google Maps** in your internet browser. Then, enter the currently used postcode for the location. In this example, we use the Care Control office postcode.

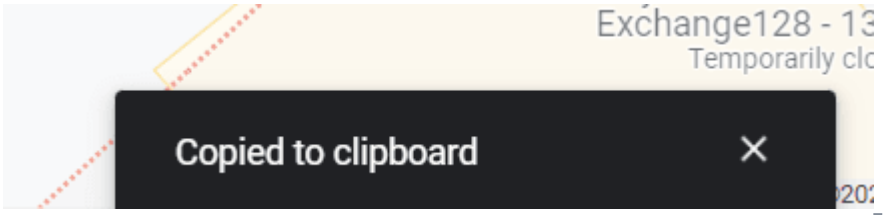
As you can see, the postcode marks the area outlined in red dots, and not our office specifically.

2

Find the actual location of the site and **right click**. The longitude and latitude values can be seen.

In this example, our office is located within the yellow building. After right clicking here, the exact location is given.





3

After right clicking the exact location, press the longitude / latitude values to copy them.

4

Now, in Care Control Windows > Client Area > Care Service Groups, you can enter the longitude and latitude numbers copied from Google Maps. Make sure to **Save Changes** after entering the values.

*Note: it is important to **remove** the postcode now that you have accurate longitude/latitude values in order to prevent the system using the postcode.*


Care Service Groups...
Edit Care Service Group...
Care Service Group:
Default CSG Group
Post Code:
Geocode CSG
Longitude:
50.5378869153722
Latitude:
-4.148626969196178
View On Map
New Client Default:
Yes
New Staff Default:
Yes
Clear Default
Assigned Clients:
15
Change
Assigned Staff:
61
Change
Deactivate
Save Changes
Double Click a CSG to see Details
Add CSG
Common Options
Advanced Stuff
Adding / Removing Service
Add a New Service U
Record a Death
Client is Leaving
Reactivate a Clien
Record Planned Abse
View Planned Absen
Load Main System
Show Care Plans
Admin Dashboard
Record Information
Print Care Plan
View Handover
Quit Care Control