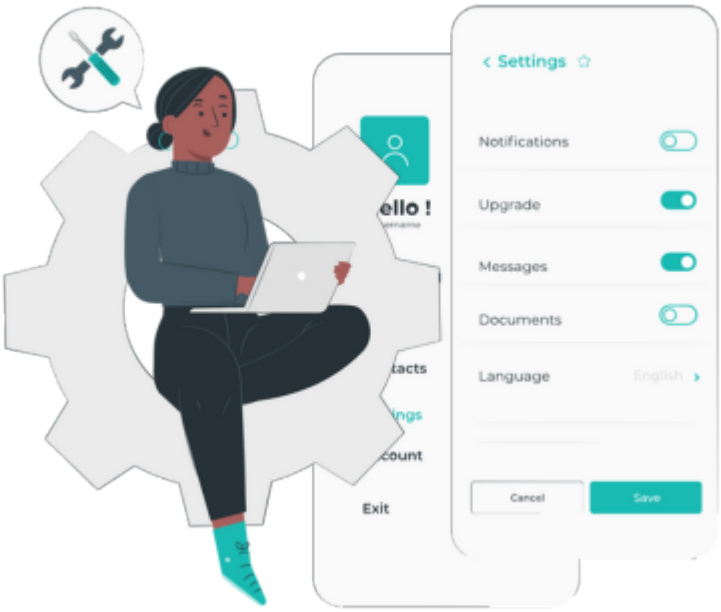
Difference in Task Statuses between Applications

FAQ's · https://cclearninghub.co.uk/docs/difference-in-task-statuses-between-applications/

Difference in Task Statuses between Applications



Unified Data Source

All data originates from the same core procedure, ensuring that the underlying information is consistent across all platforms. This guarantees data accuracy and integrity.

Platform-Specific Optimisations

On our mobile platform, we offer a more granular level of detail for high-frequency tasks like behaviour tracking. This is tailored to meet the needs of mobile users, who often require real-time, task-focused insights.

Other platforms may summarise this data to focus on broader trends and overviews, which aligns with their typical usage scenarios (e.g., desktop users needing a high-level view- CC Windows).

Accuracy in Representation

The granularity or summarisation doesn’t affect the accuracy of the data; it’s simply presented in a format that best suits the platform’s intended use.

For instance:
Mobile: Displays individual behaviour events for quick, actionable insights.
Desktop: Aggregates behaviour data to show overall trends, ensuring a clear picture for management decisions.

The benefits

This approach ensures that every user gets the most relevant information for their platform, improving productivity and decision-making without compromising data accuracy.

The same data, when needed, can always be cross-referenced across platforms for validation.

For clarity CC Cloud mirrors CC Mobile – the granular view offering required real-time, task-focused insights.