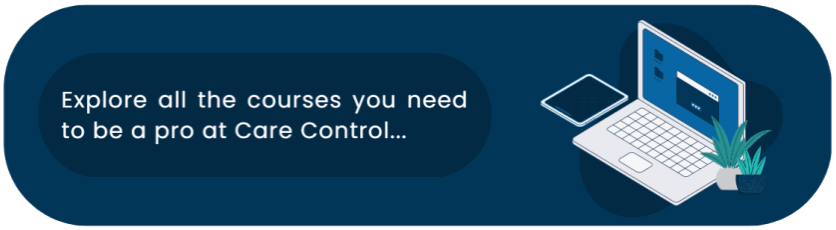
FAQ – eMAR Stock Audit not Clearing

FAQ's · https://cclearninghub.co.uk/docs/faq-emar-stock-audit-not-clearing/

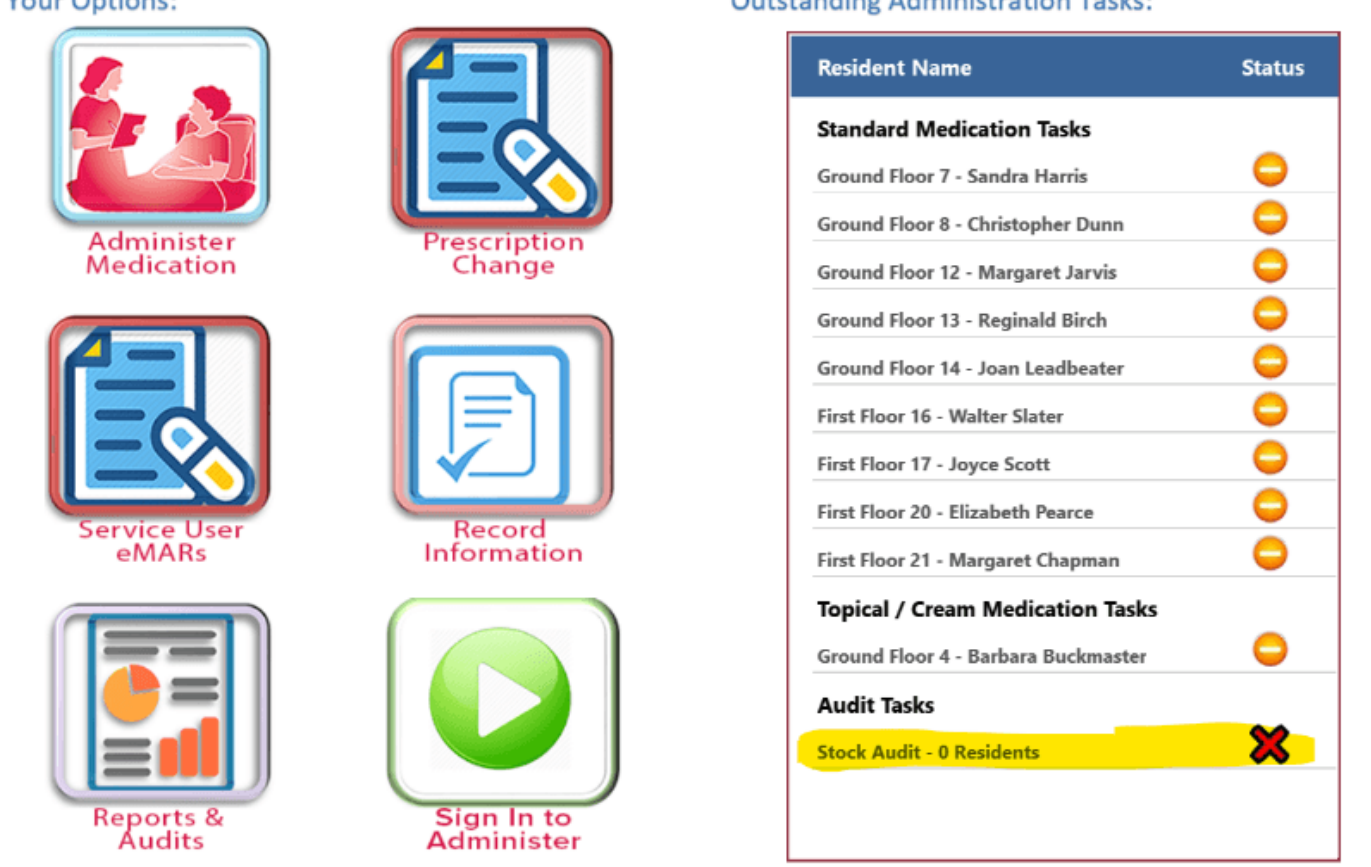


FAQ - eMAR Stock Audit not Clearing

This guide will cover what to do if the eMAR stock audit does not clear after completion.

Embedded media:

https://player.vimeo.com/video/786264777?color&autopause=0&loop=0&muted=0&title=1&portrait=1&byline=1&h=bd81

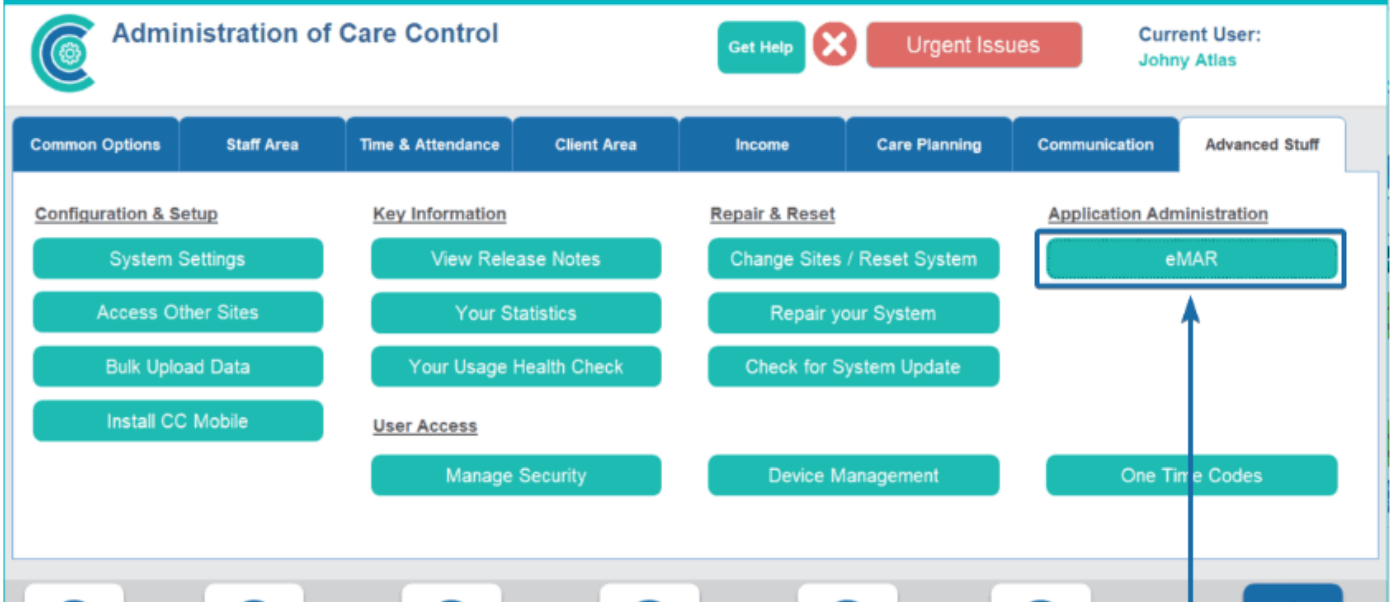


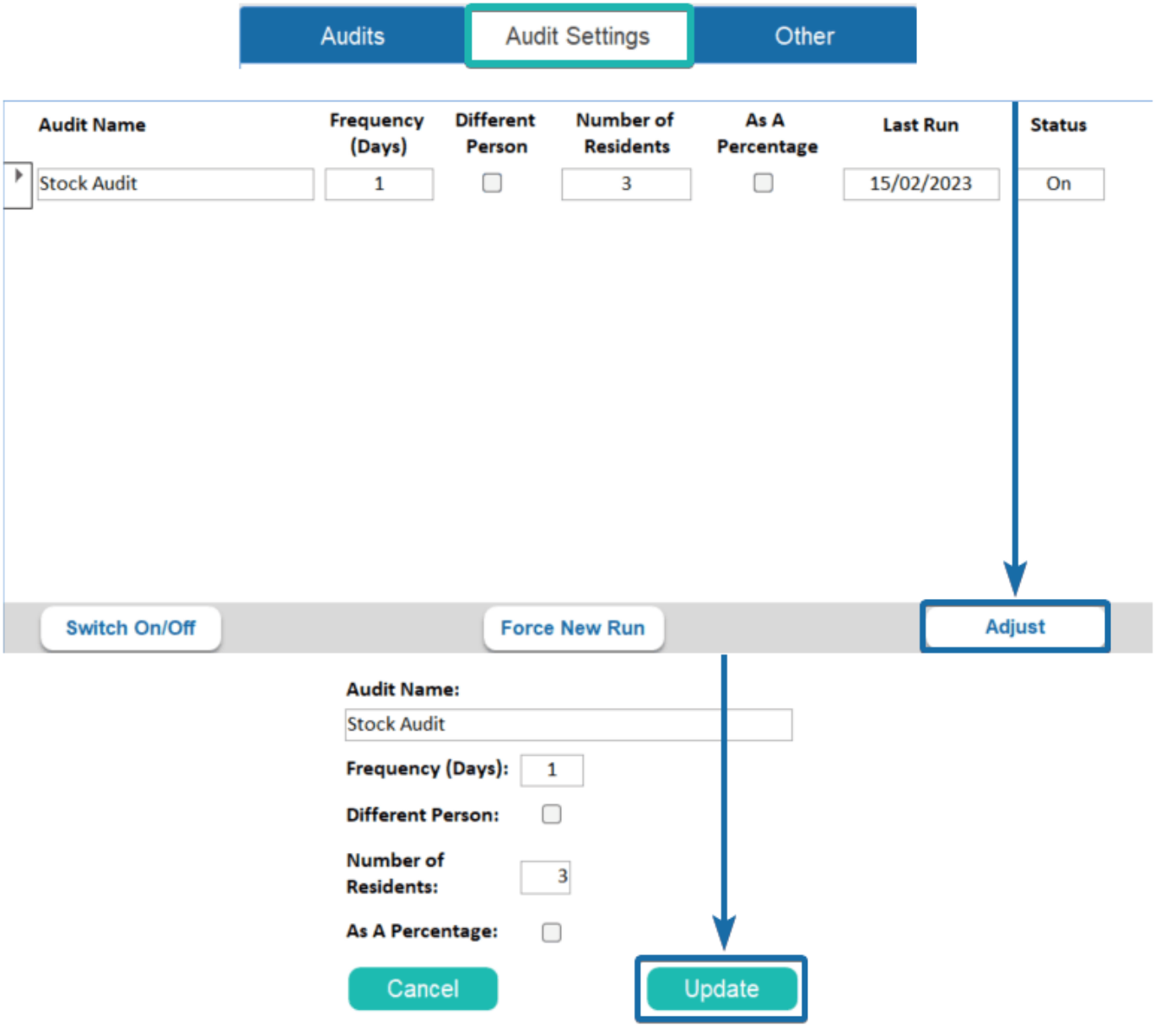
1

If a stock audit is being displayed like the below with a red cross, despite having been completed then you will have to force a new audit.

2

In order to do this go into **CC Windows** > **Advanced Stuff** > **eMAR**


Administration of Care Control
Get Help
Urgent Issues
Current User:
Johny Atlas
Common Options
Staff Area
Time & Attendance
Client Area
Income
Care Planning
Communication
Advanced Stuff
Configuration & Setup
System Settings
Access Other Sites
Bulk Upload Data
Install CC Mobile
Key Information
View Release Notes
Your Statistics
Your Usage Health Check
User Access
Manage Security
Repair & Reset
Change Sites / Reset System
Repair your System
Check for System Update
Device Management
Application Administration
eMAR
One Time Codes


Audits
Audit Settings
Other
Audit Name
Frequency (Days)
Different Person
Number of Residents
As A Percentage
Last Run
Status
Stock Audit
1
3
15/02/2023
On
Switch On/Off
Force New Run
Adjust
Audit Name:
Stock Audit
Frequency (Days):
1
Different Person:
Number of Residents:
3
As A Percentage:
Cancel
Update

3

Click on **Audit Settings** > If you want a different **Frequency** and **Number of Residents** click **Adjust** > Amend the details > **Update**

