FAQ – What is Care Control’s process for Protective Monitoring?

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Kieran Worth

At Care Control, safeguarding your data is a top priority. We have robust protective monitoring processes in place to ensure the security and integrity of our systems.

Audit Event Tracking

Our platform automatically records key activities, such as user logins and system actions. These audit logs are securely stored in line with our data retention policy, helping us detect any unusual or unauthorised behaviour.

Proactive Threat Detection

We regularly review and analyse system logs to identify potential risks. Automated alerts notify our teams of any suspicious activity, and we conduct routine checks to maintain the effectiveness of our monitoring.

Swift Incident Response

If an incident is detected, our incident management process ensures a rapid and appropriate response. This includes investigation, containment, recovery, and communication with all relevant stakeholders to keep your service secure.

Was it helpful ?

- Happy
- Normal
- Sad

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