How to create a new Multi Select Monitoring on Cloud

Care Planning · https://cclearninghub.co.uk/docs/how-to-create-a-new-multi-select-monitoring-on-cloud/

How to create a new Multi Select Monitoring on Cloud



Kieran Worth

The new **multi-select monitoring** feature in Care Control Cloud makes it quicker and easier to record the same monitoring information for multiple residents at once. This is especially useful during routine checks—such as recording fluids, mood, or mobility—where staff are often supporting several residents at the same time.

By streamlining this process, multi-select monitoring not only saves time but also helps carers stay focused on care, not admin. It’s a smarter, more efficient way to work that supports real-time updates and mobile flexibility.

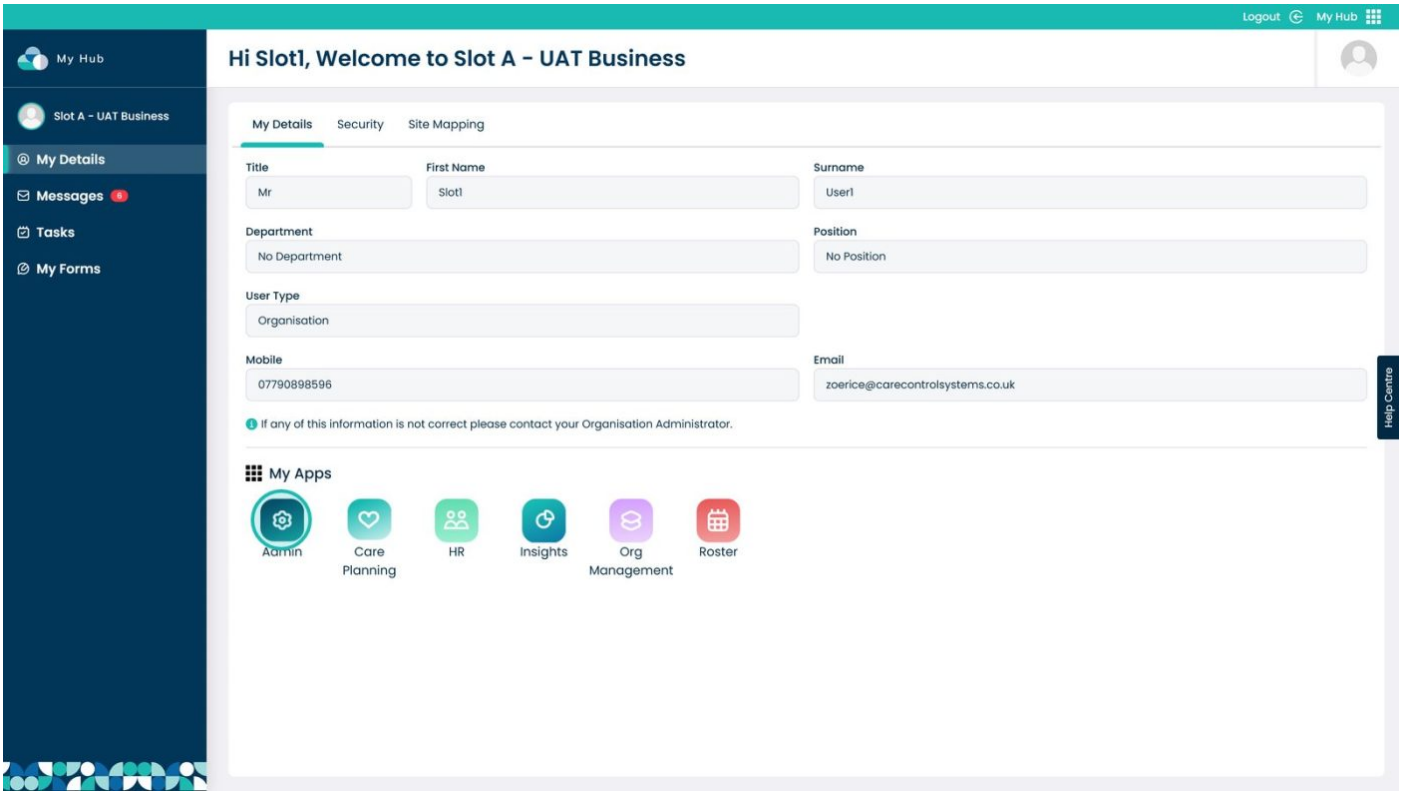
Interactive Guide

Embedded media:

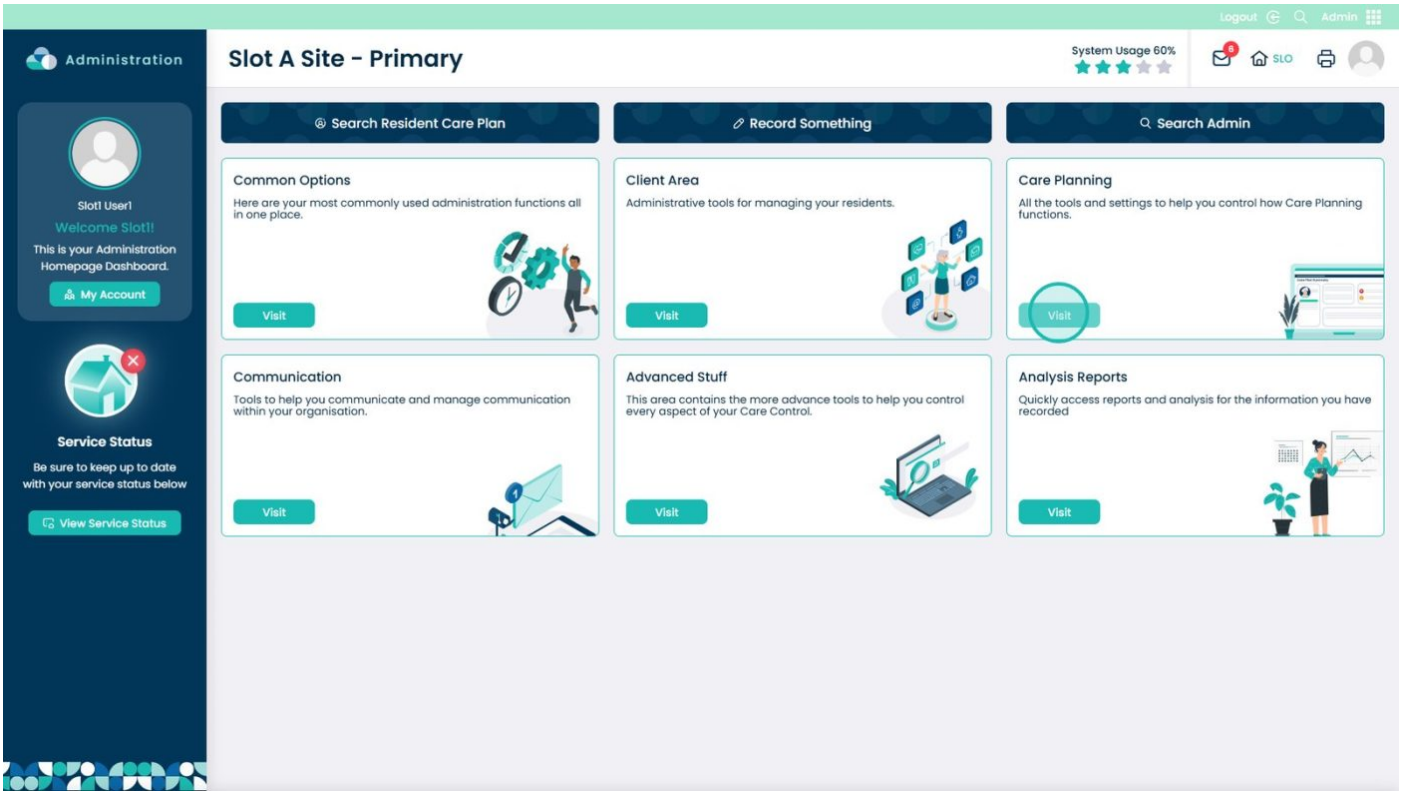
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Text based guide

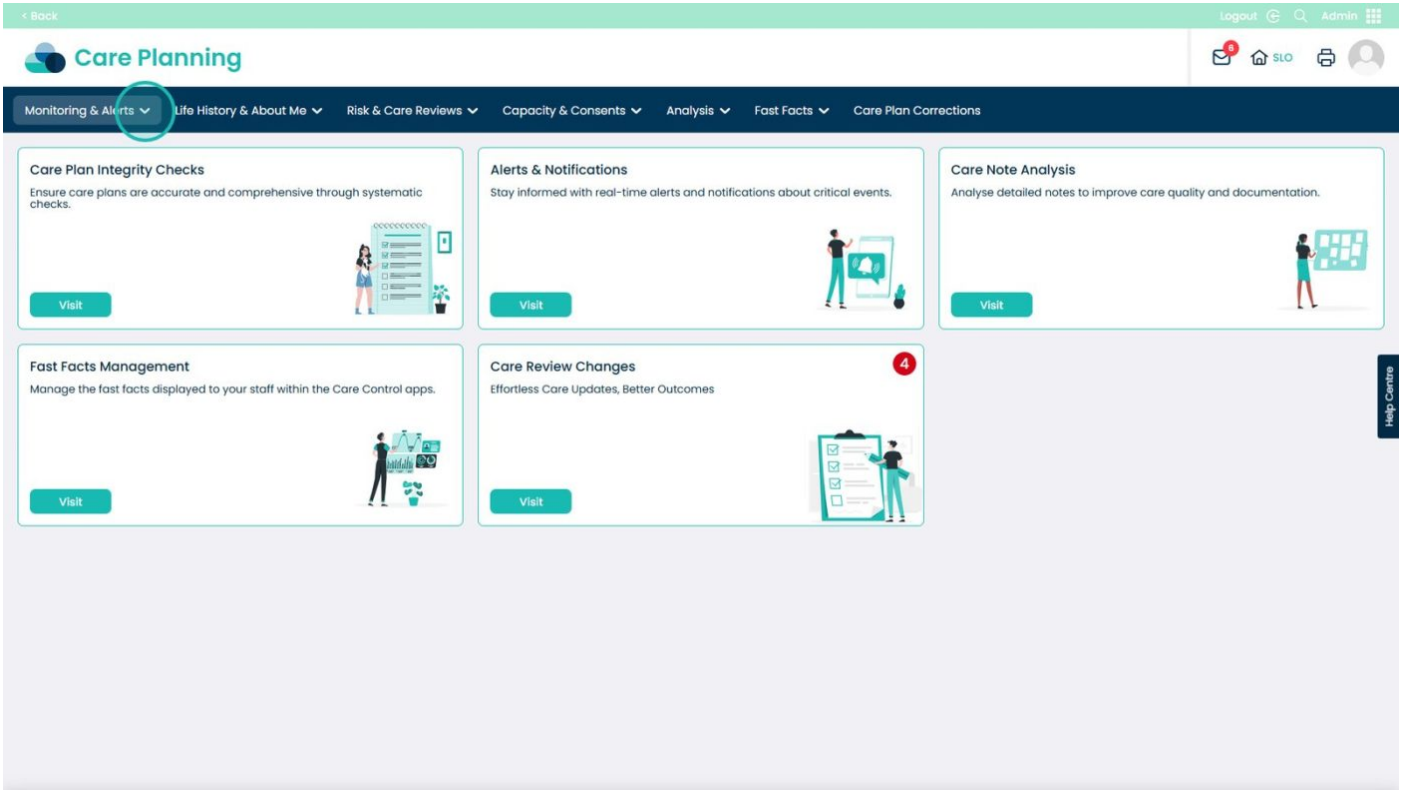
Enter the Admin App



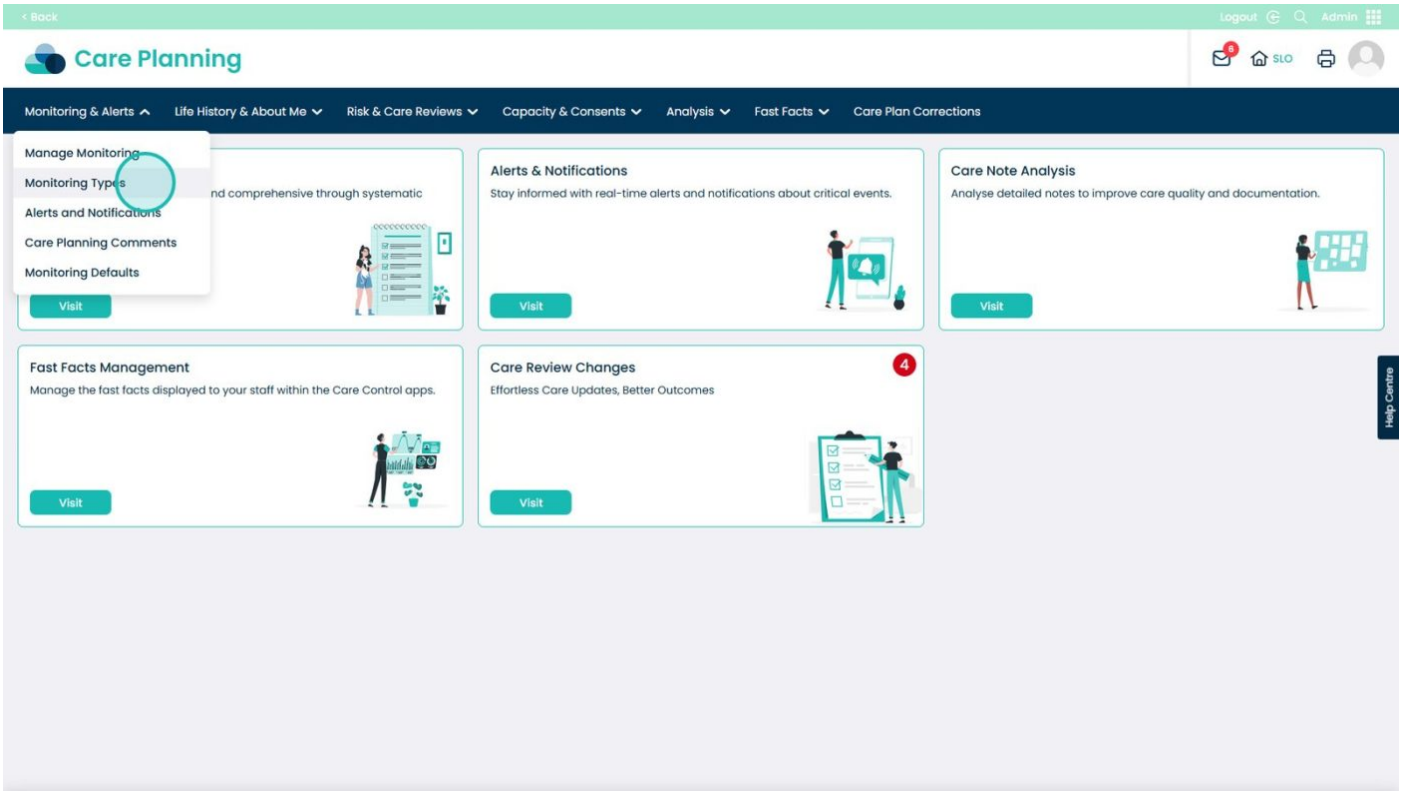
Select to Visit the Care Planning section



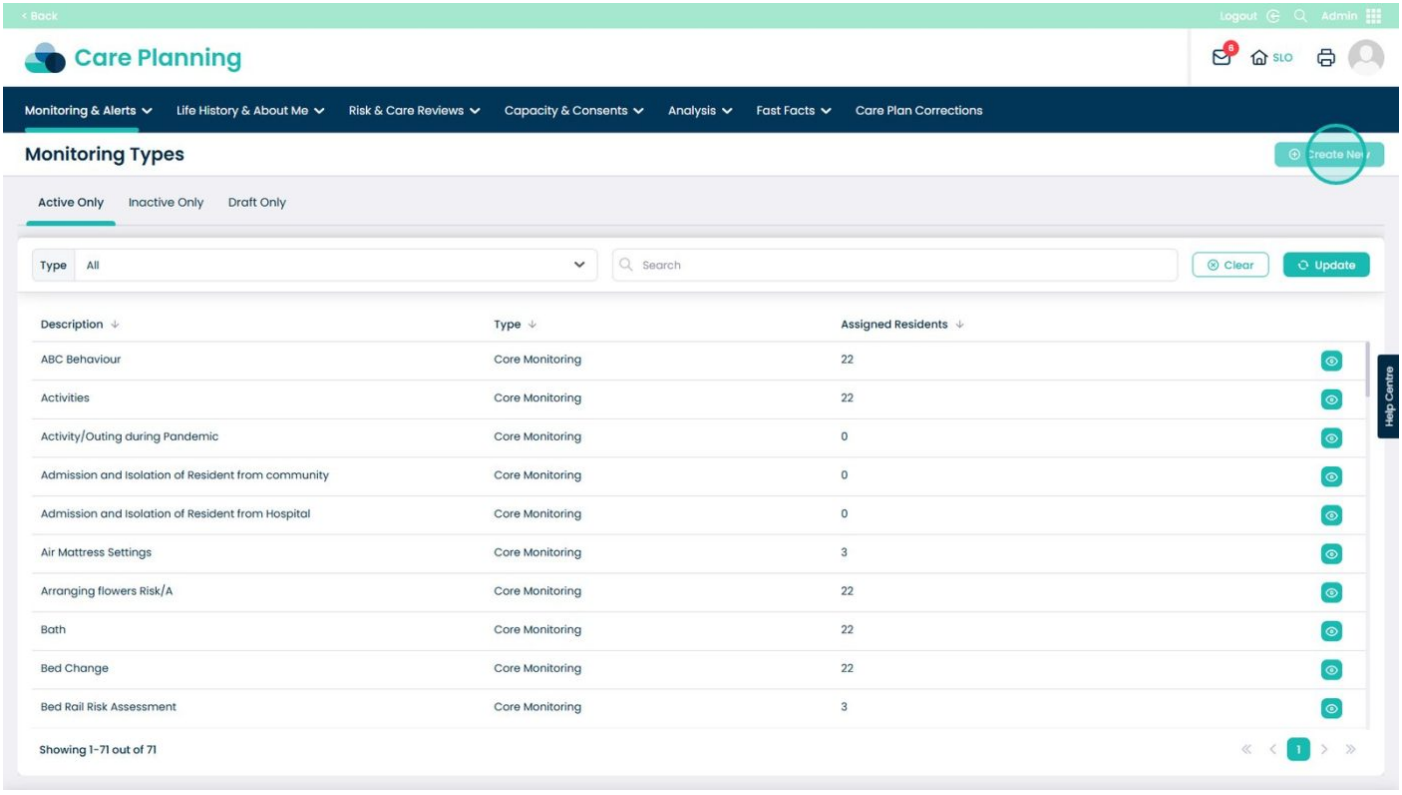
Open the Monitoring & Alerts drop-down menu



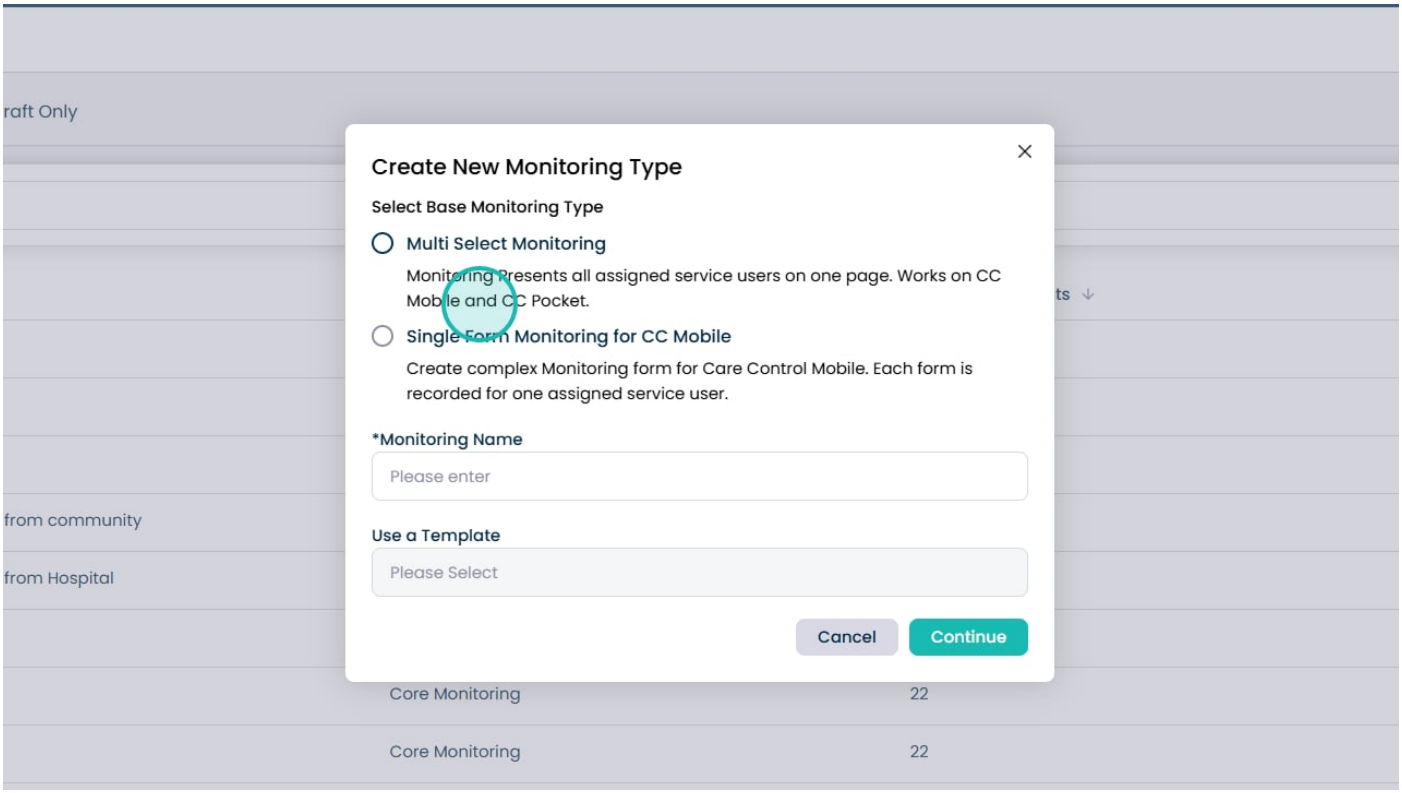
Open Monitoring Types



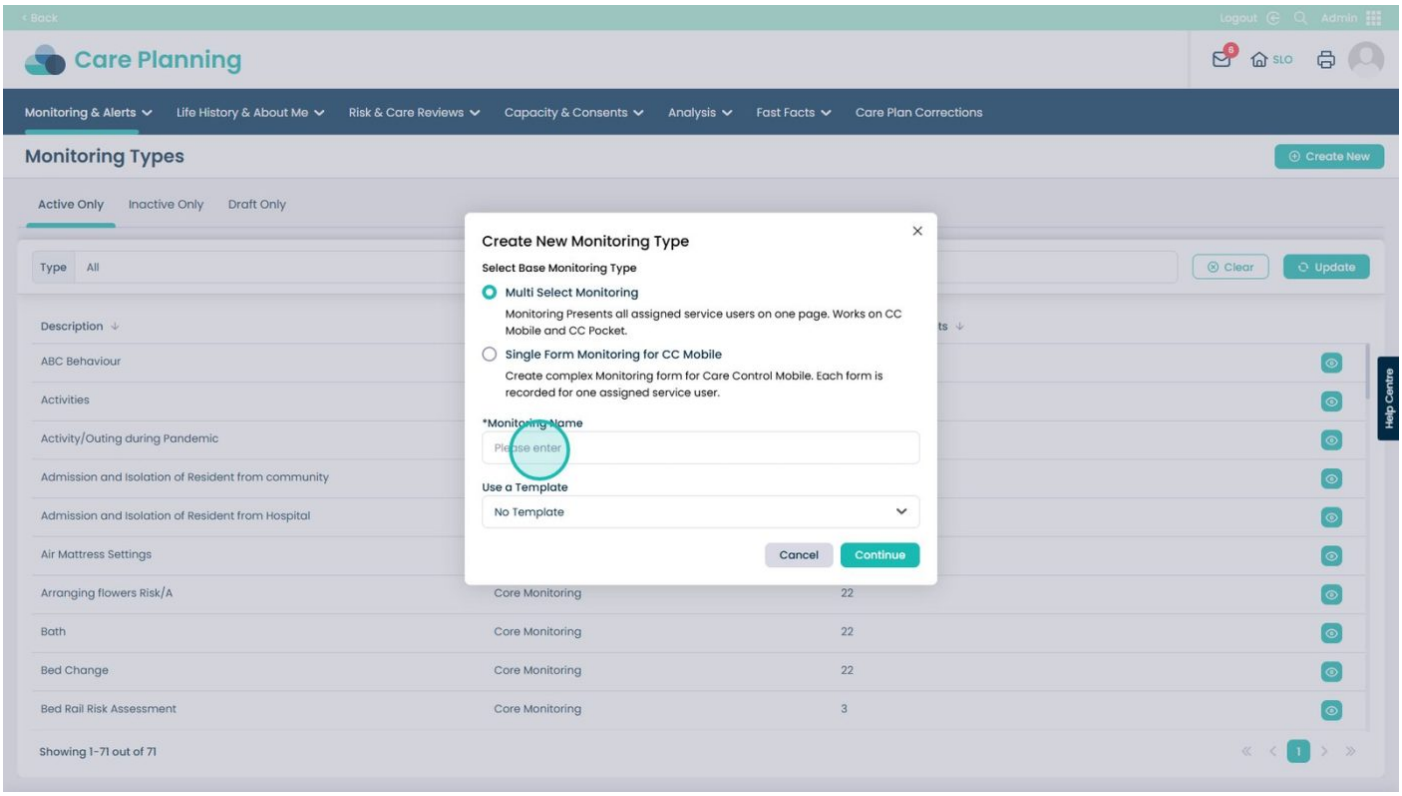
Click to Create a new Monitoring Type



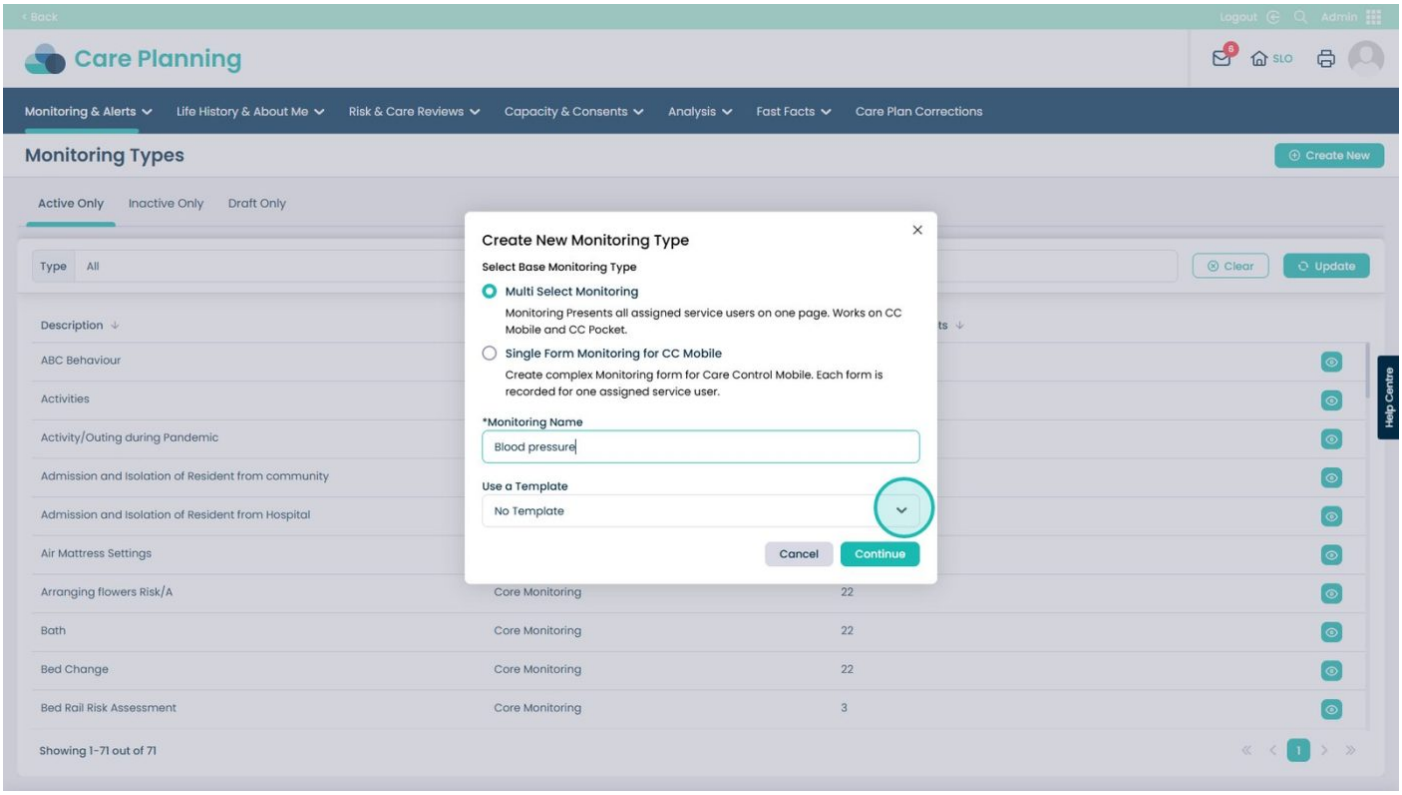
Click the Multi-Select monitoring box



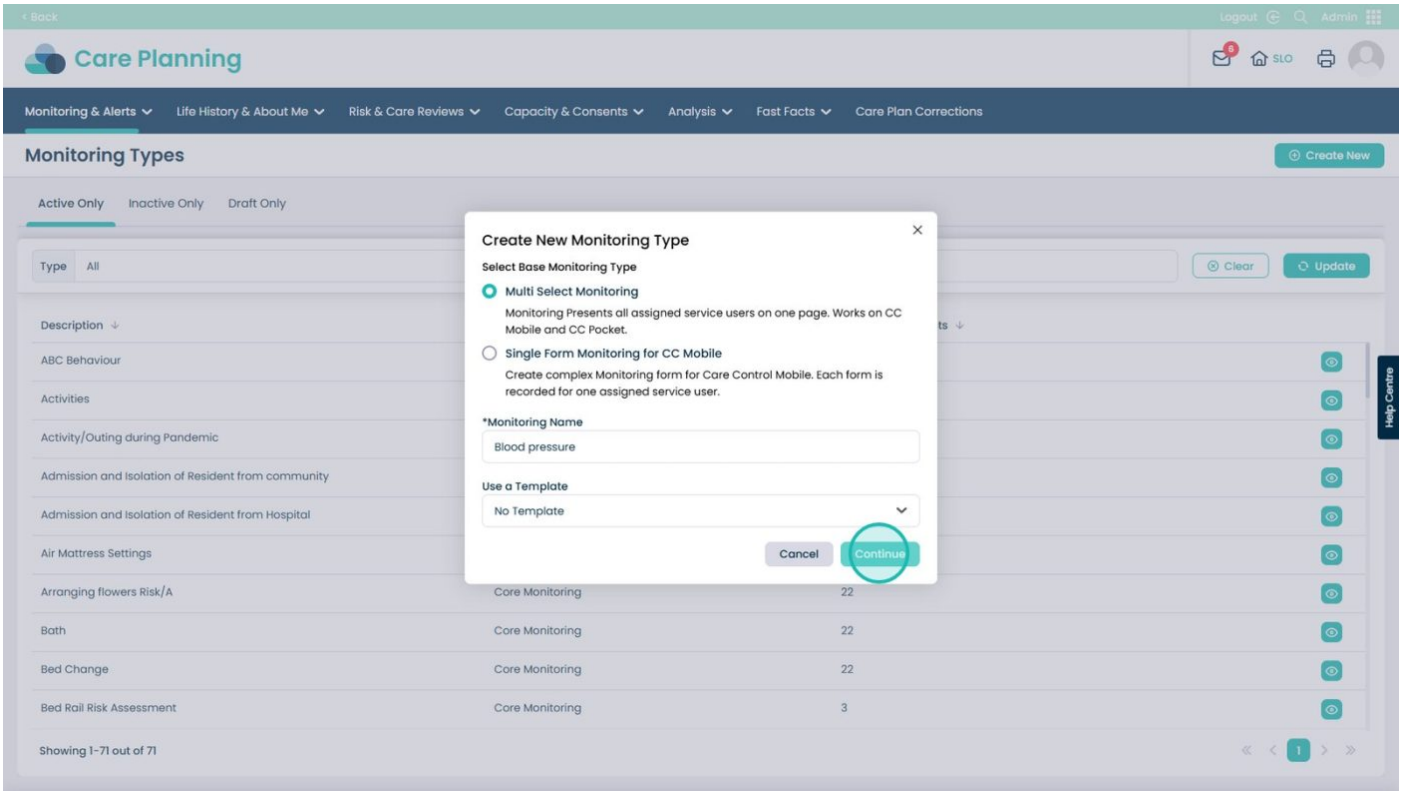
Enter the name for the monitoring within this box



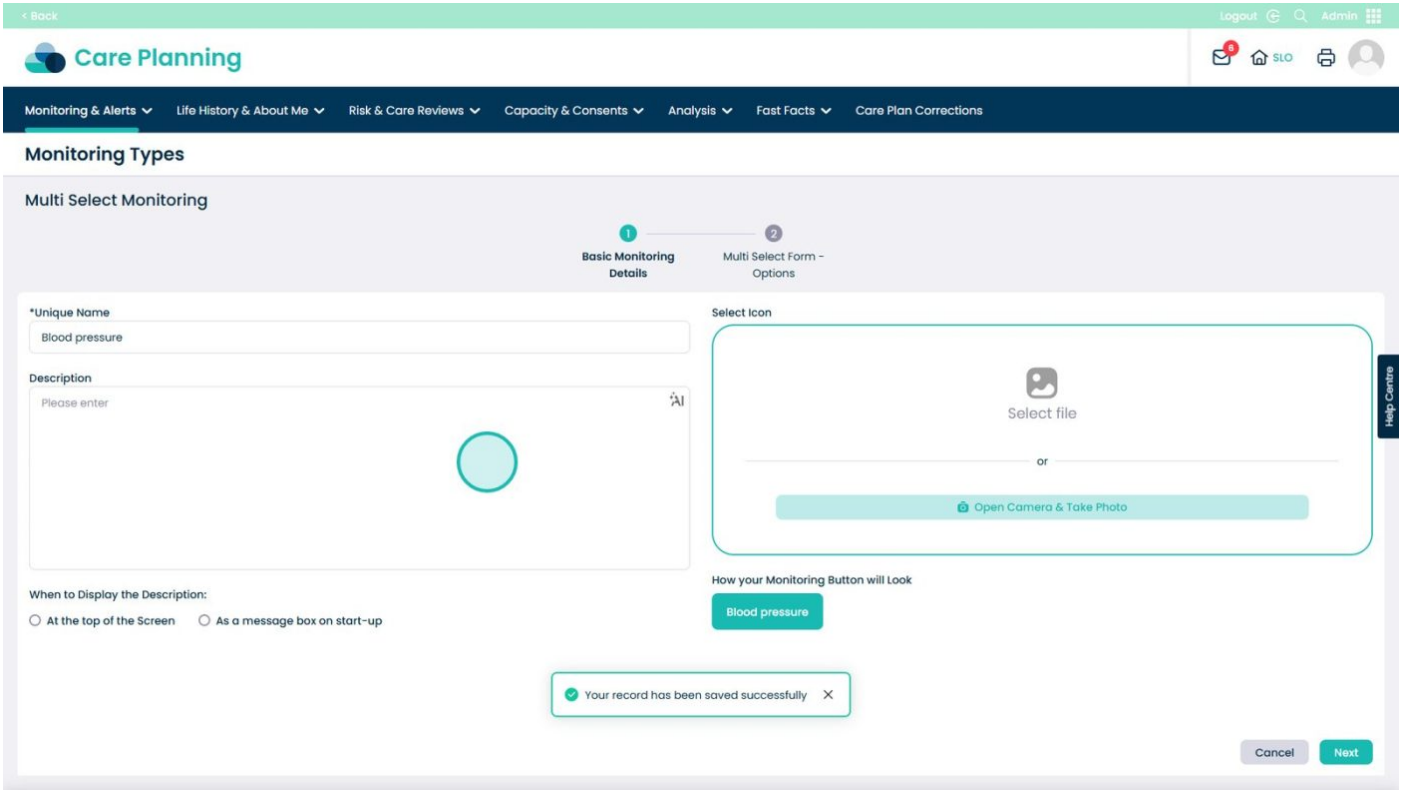
You can use a Template of a previous monitoring type if required



Click to Continue

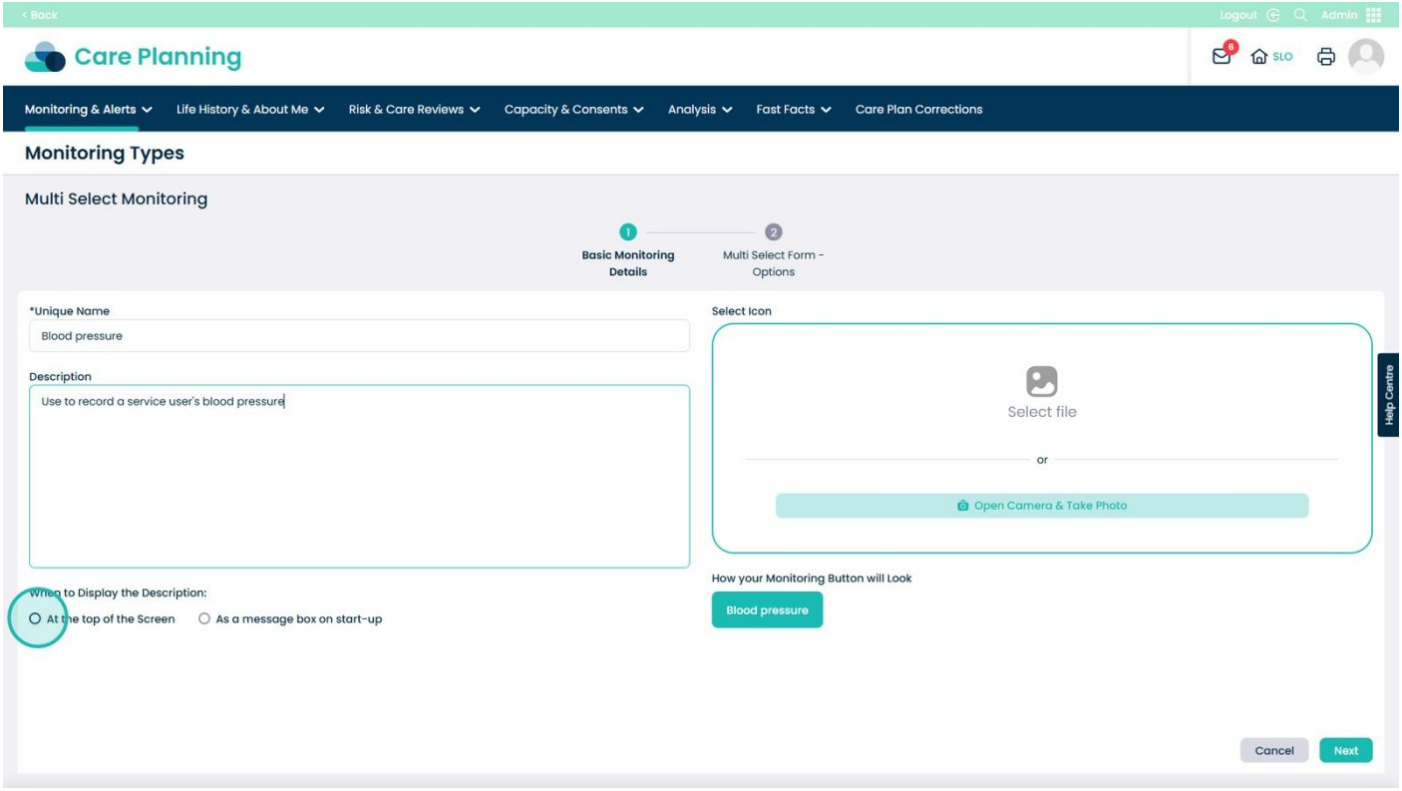


In this box enter a description of your monitoring type. You can use MargoAI to help elaborate on the description

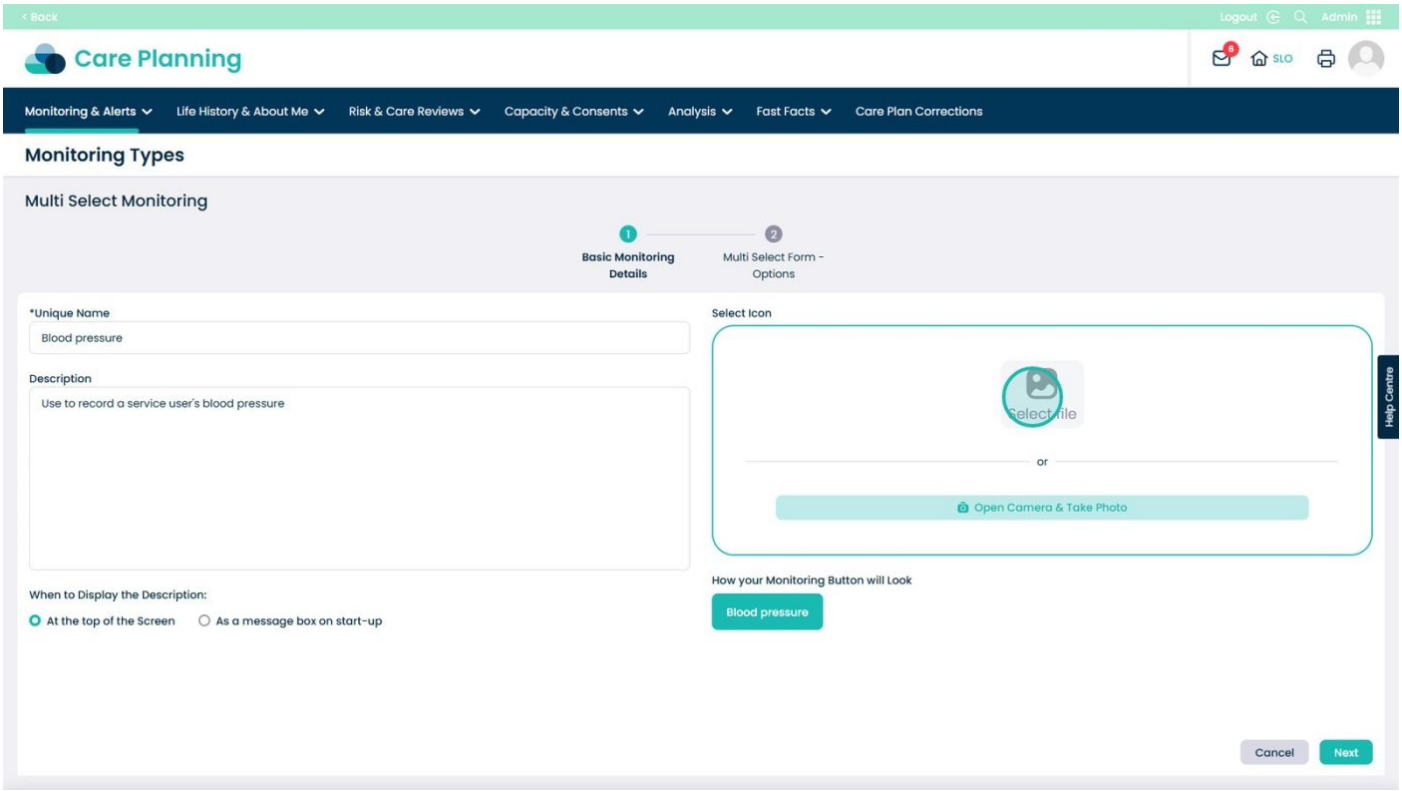


Where to display description

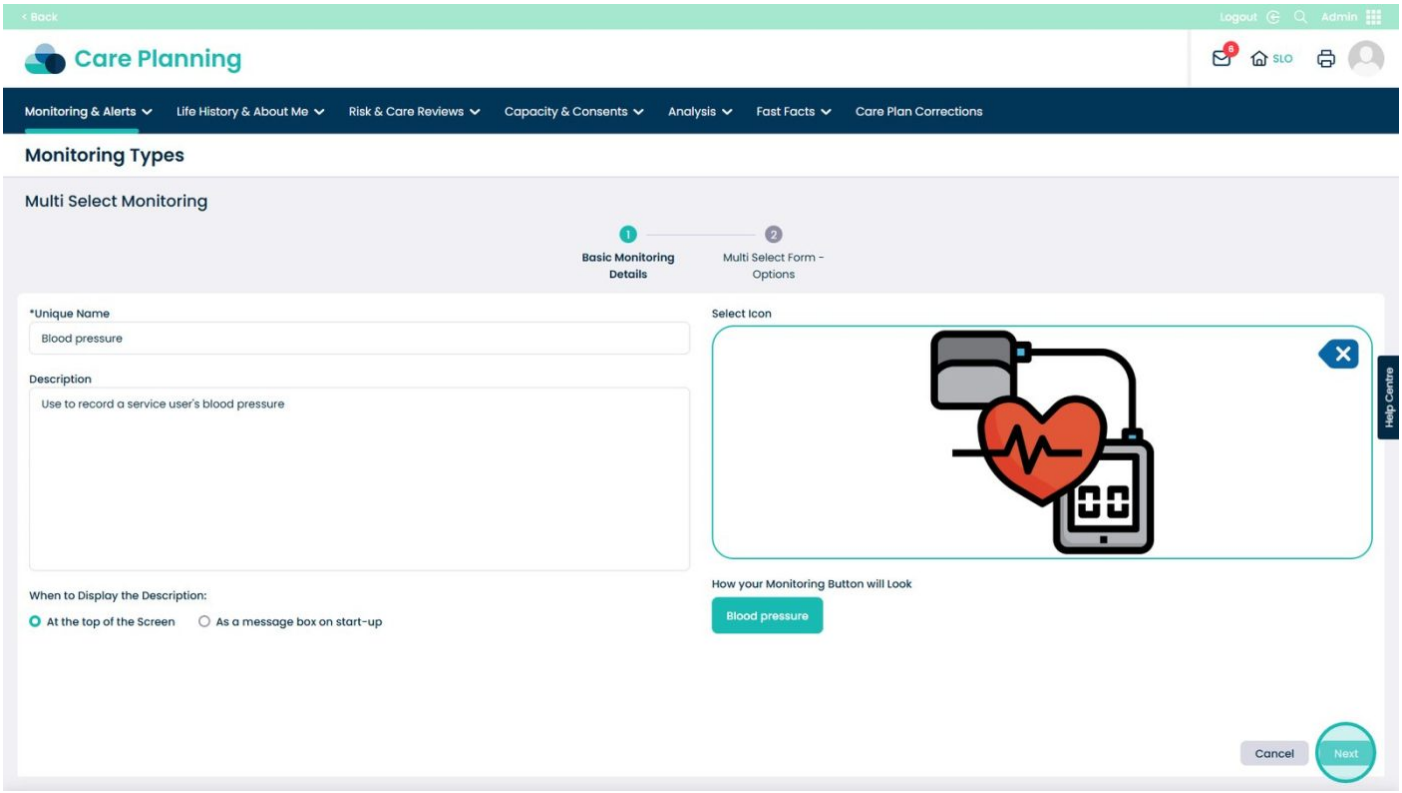
You can choose to display the description message at the top of the screen when monitoring or as a message box on the start-up of the monitoring



You can choose an icon for the monitoring and upload it using this box

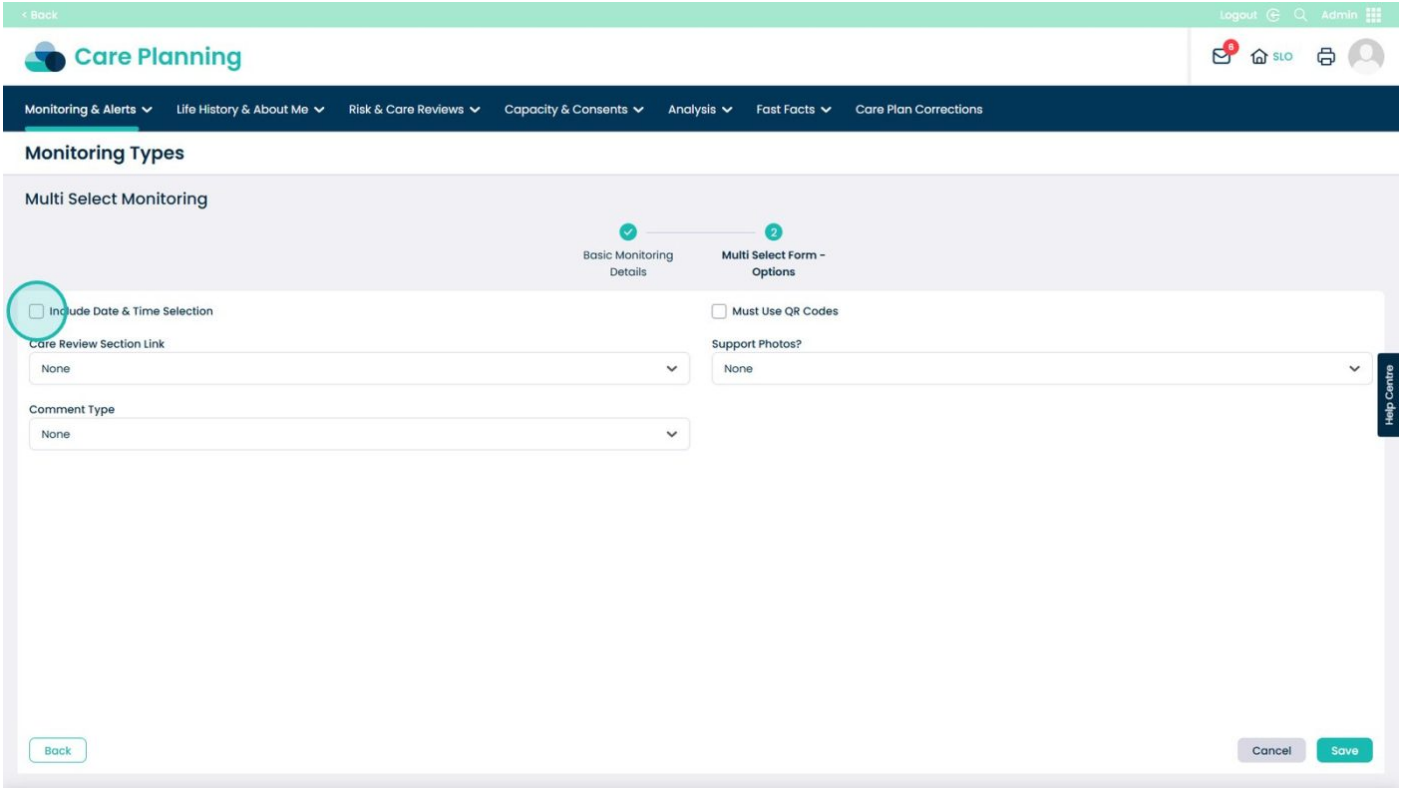


Click Next to continue



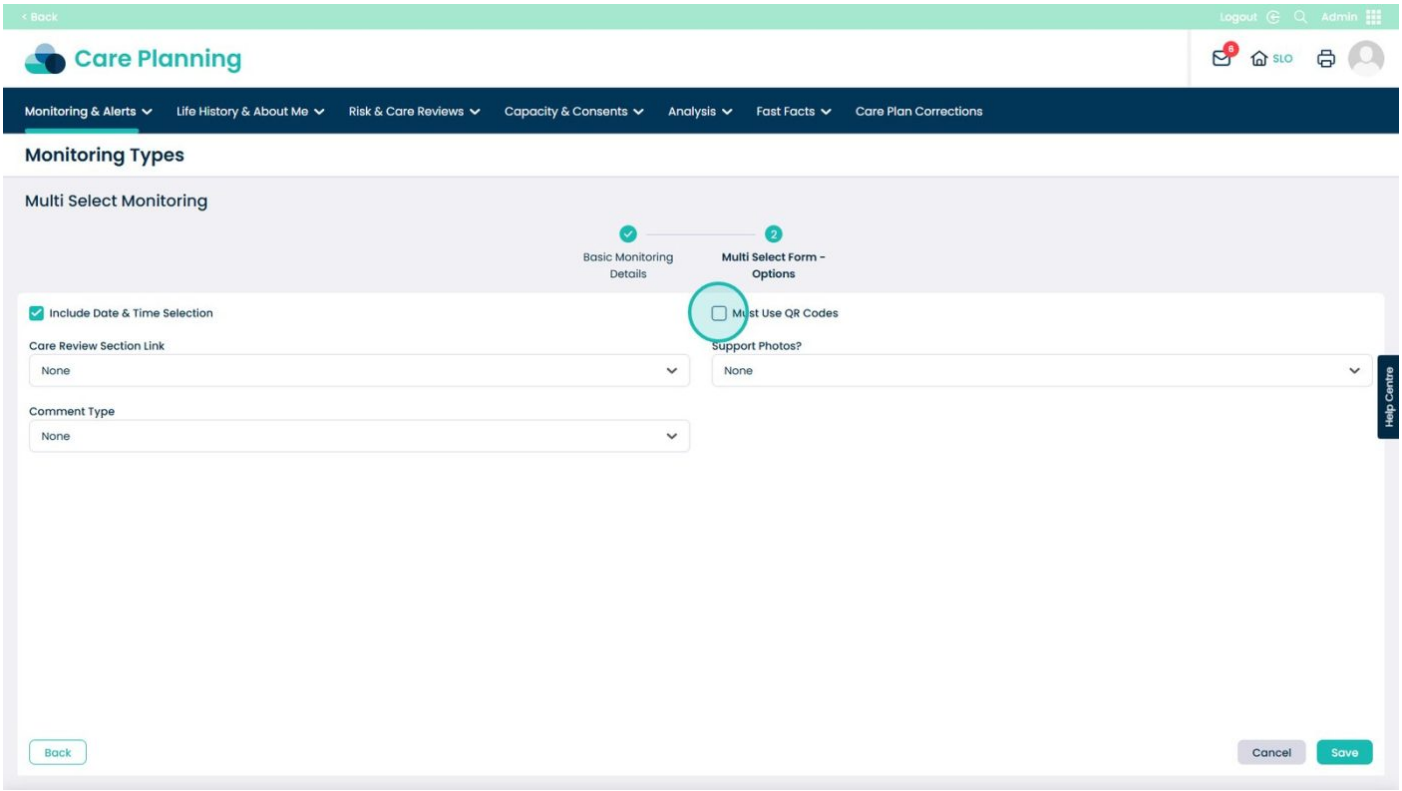
Date and Time Selector

Tick this box if you wish to include the choice to add a date and time to the monitoring. This is not mandatory



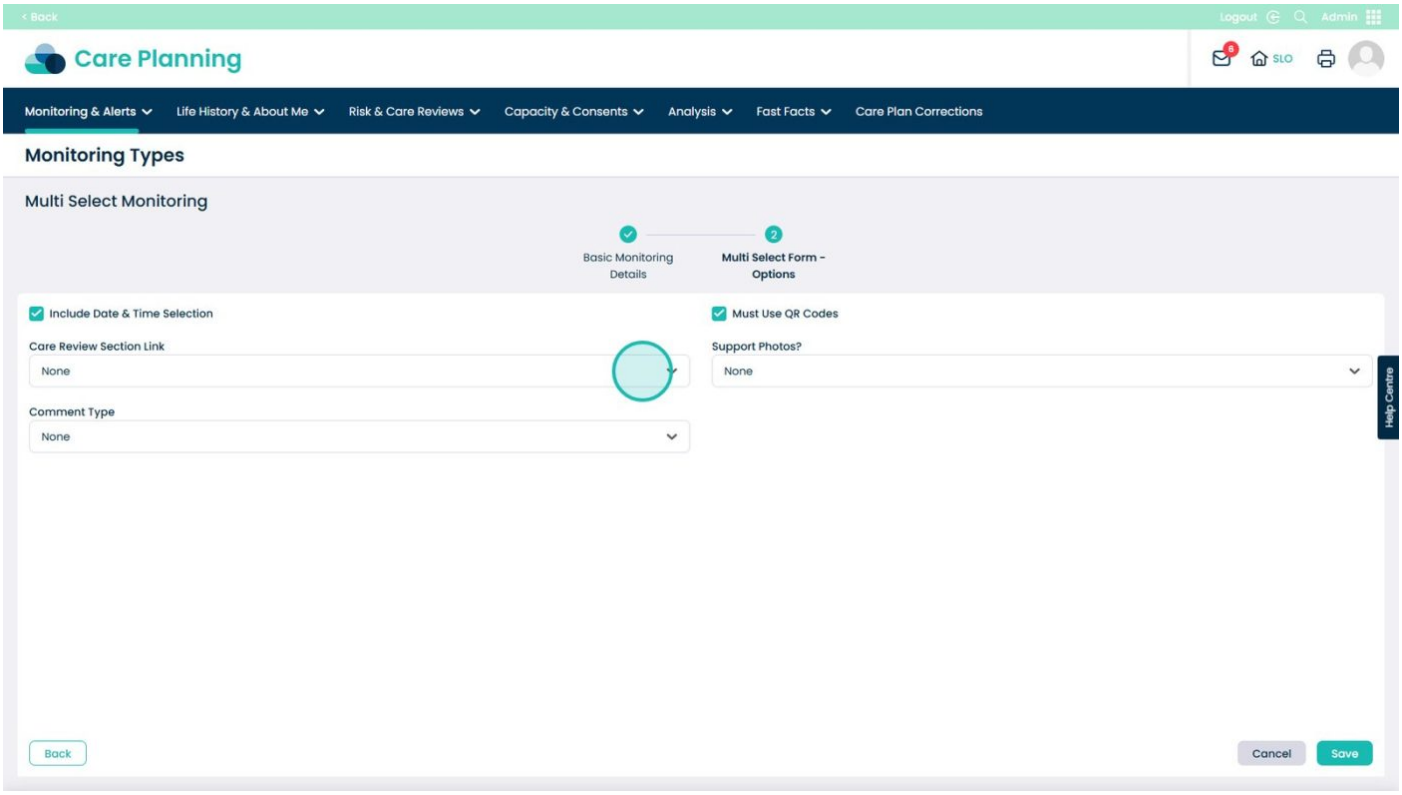
Must use QR Code

Tick this box if the staff member has to scan a QR code to begin the monitoring. This is not mandatory

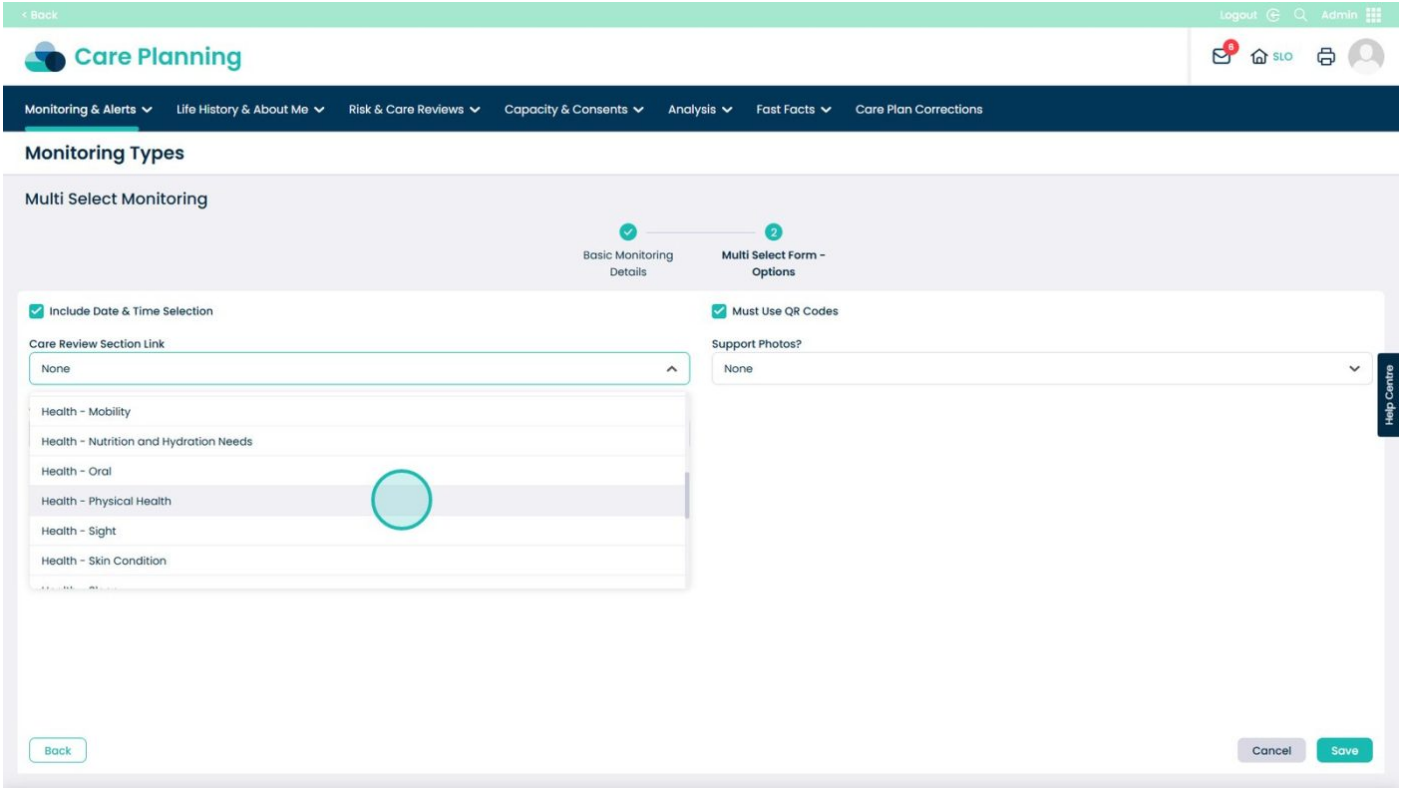


Care Review Section Linking

You can open this drop-down and select a Care Review Section to link the monitoring to. This is not mandatory.

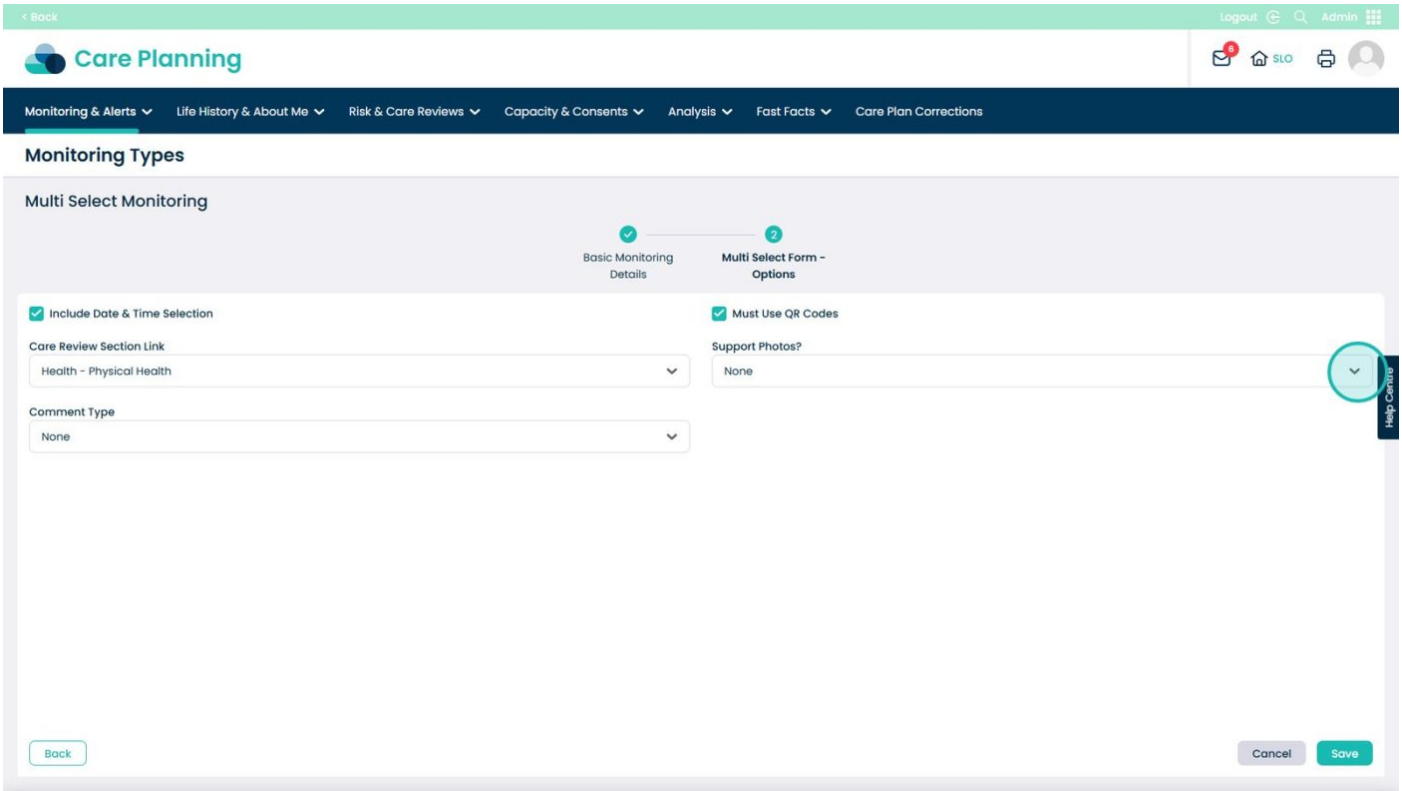


Select the most relevant choice from the drop-down if required.

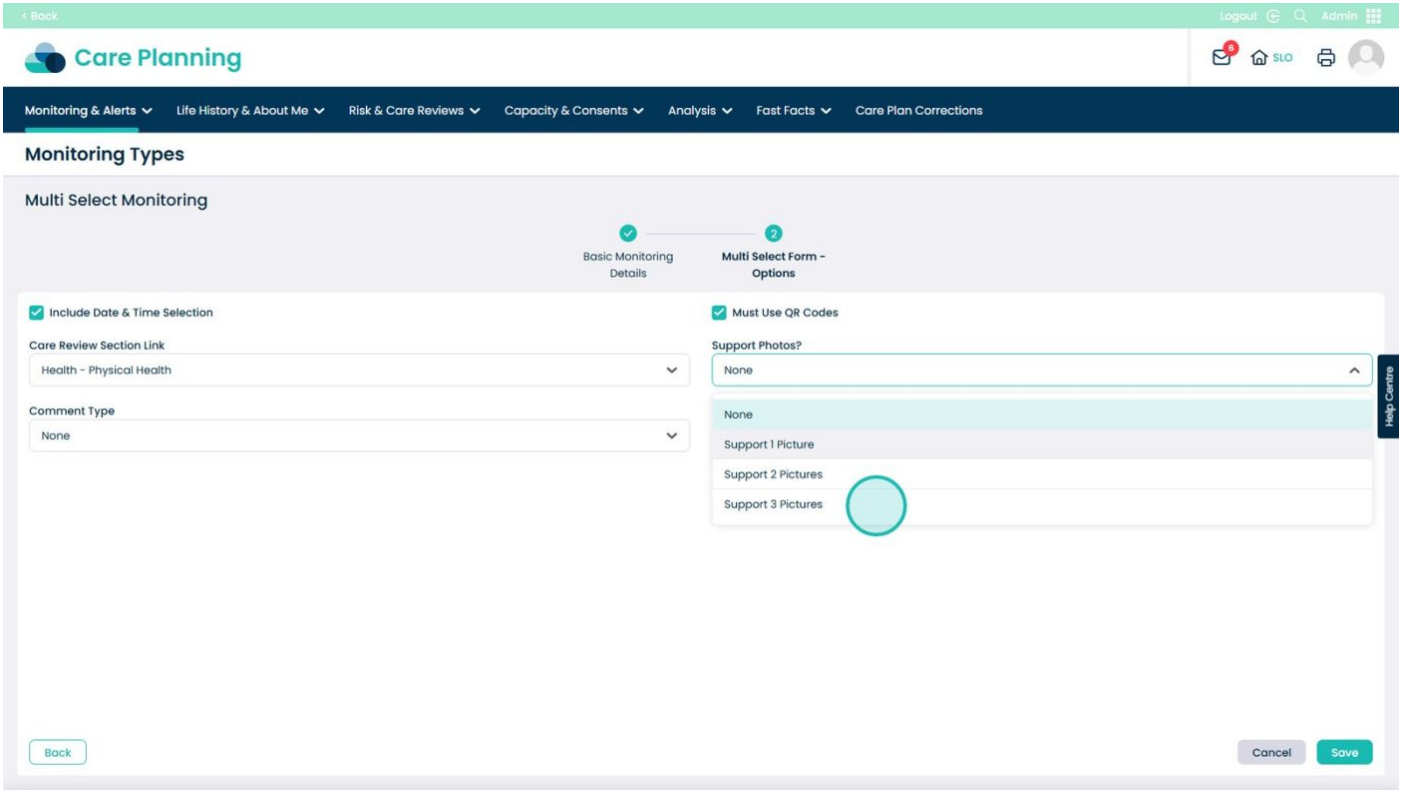


Support Photos

If you would like the staff member to be able to take a photo then you can open this drop-down.

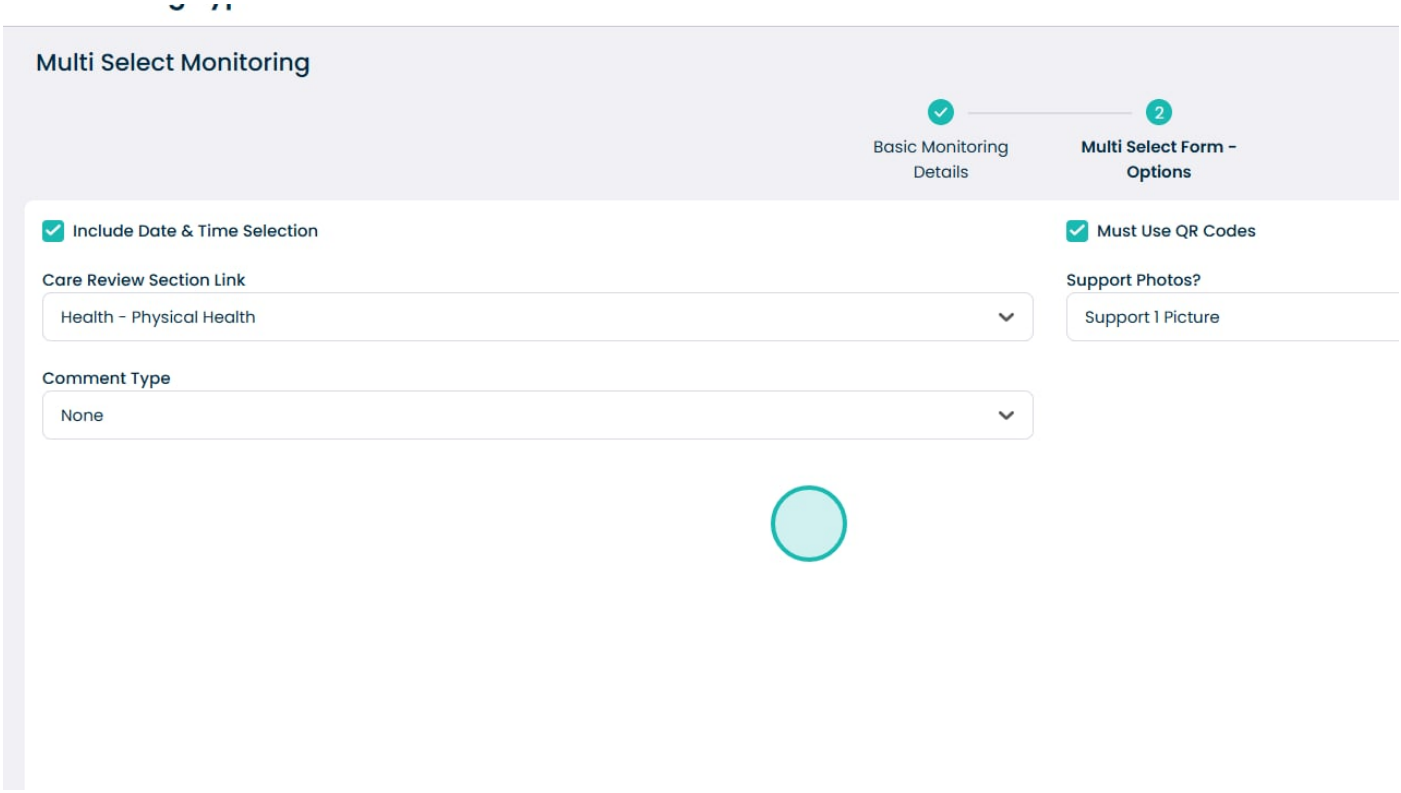


Currently you can add up to 3 photos.



Comment type

Open this box to select how the staff member will comment on the monitoring



Allow free text entry: The staff member can input whatever they would like using their keyboard when recording the monitoring.

Simple List: Create or modify an existing list for the staff to go through and complete when recording the monitoring.

Comment Builder: You can use the Comment Builder to present to your staff a series of lists. Each list can be used in the templated response to build a personalised comment for the service user. You must choose the first select list and create a templated response.

Once you are happy, select Save to save the monitoring type to drafts

Open the Draft Only page to view the monitoring type you've juse created

Select the eye icon to open further details of the monitoring type

Click Edit Records to change the recording information

You can choose the time the monitoring takes place

You can also decide the frequency of the monitoring in days, hours or by time. You can also select if you can postpone the monitoring

If you select to Prevent Monitoring it will warn you that this monitoring is already in progress to avoid duplications

Once done, click Save Changes

If you need to modify any of the details of the monitoring click Edit Monitoring

Select Activate to allow the monitoring type to be used

Click Yes to enable the monitoring

Was it helpful ?

- Happy
- Normal
- Sad

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