How to fix Allocation Issues on Cloud

Staff Area · https://cclearninghub.co.uk/docs/how-to-fix-allocation-issues-on-cloud/

How to fix Allocation Issues on Cloud

- Home
- Care Control Knowledgebase
- Care Control Cloud
- Admin
- Staff Area
- How to fix Allocation Issues on Cloud



Kieran Worth

This guide explains how to identify and fix allocation issues within the Care Control Admin App. It walks you through the process of accessing the Staff Area, navigating to Manage Allocations, and resolving problems such as unassigned shifts, missing staff, or incorrect allocations. You'll learn how to open the Allocation Issues screen, edit entries, assign available staff members, and save changes to keep staffing information accurate.

Using this feature ensures that all care duties are covered, agency staff can be added when needed, and staffing gaps are quickly resolved. Keeping allocations correct within the Admin App supports effective care delivery, staff coordination, and compliance with workforce management standards.

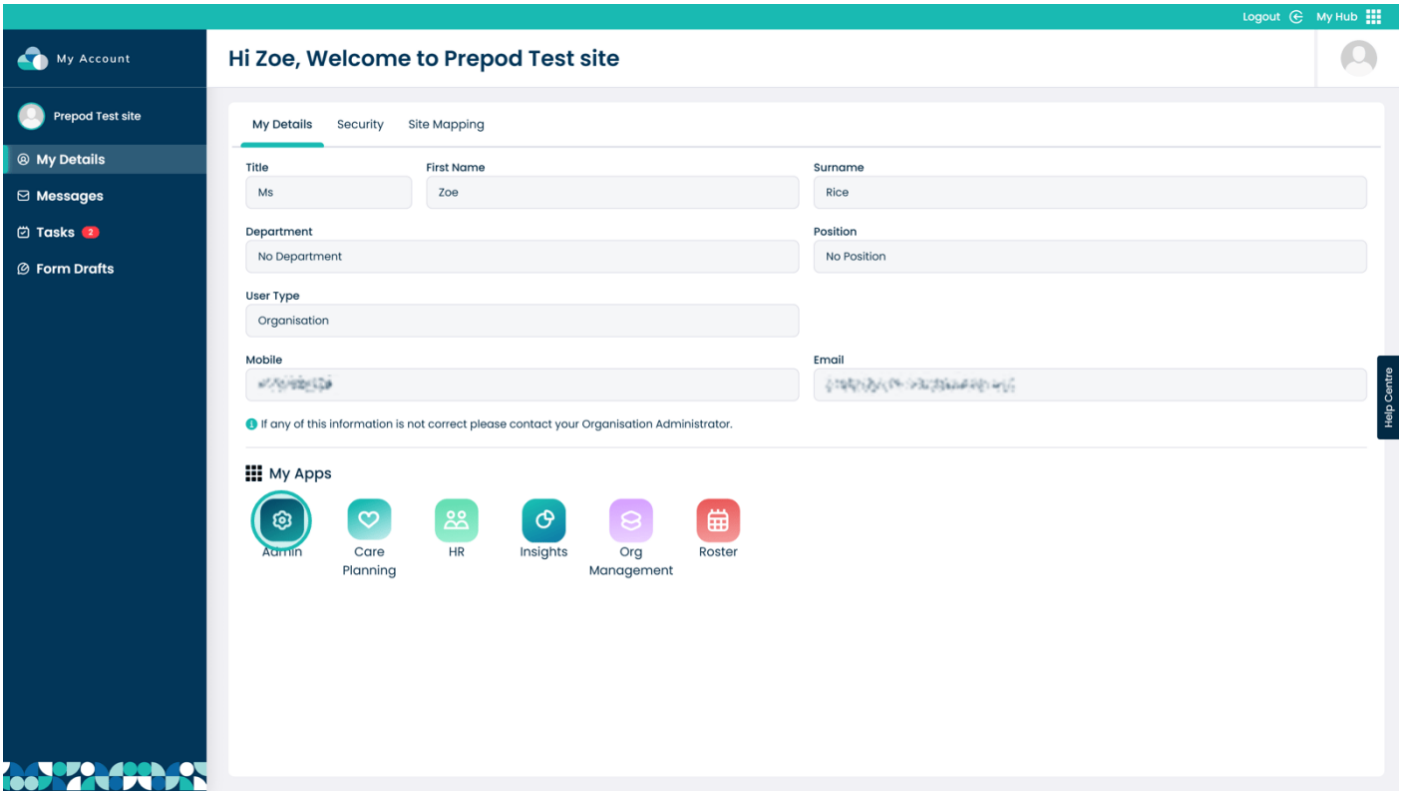
Interactive Guide

Embedded media:

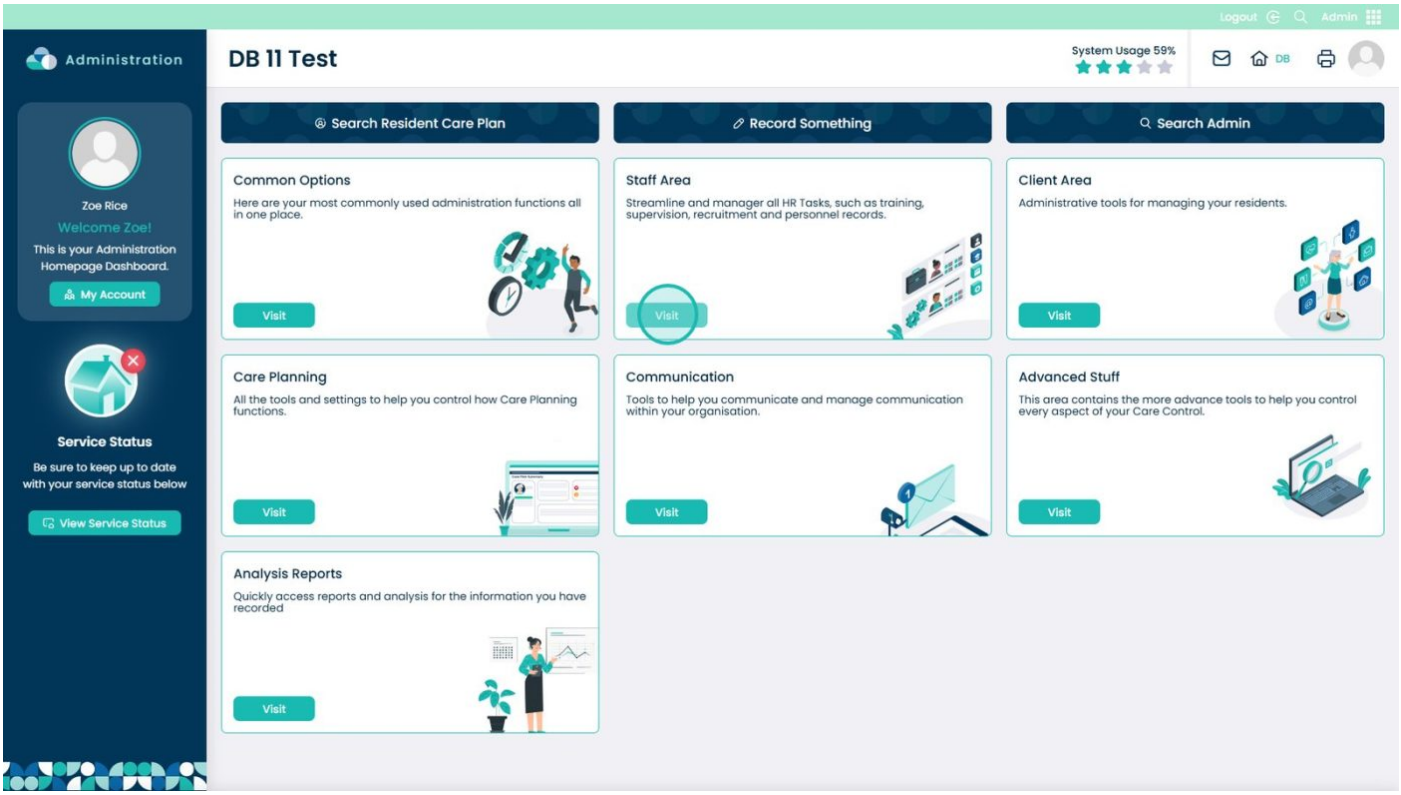
https://demo.arcade.software/c63tPhaaYJ8xghJt78of?embed&embed_mobile=tab&embed_desktop=inline&show_copy_link=

Text based guide

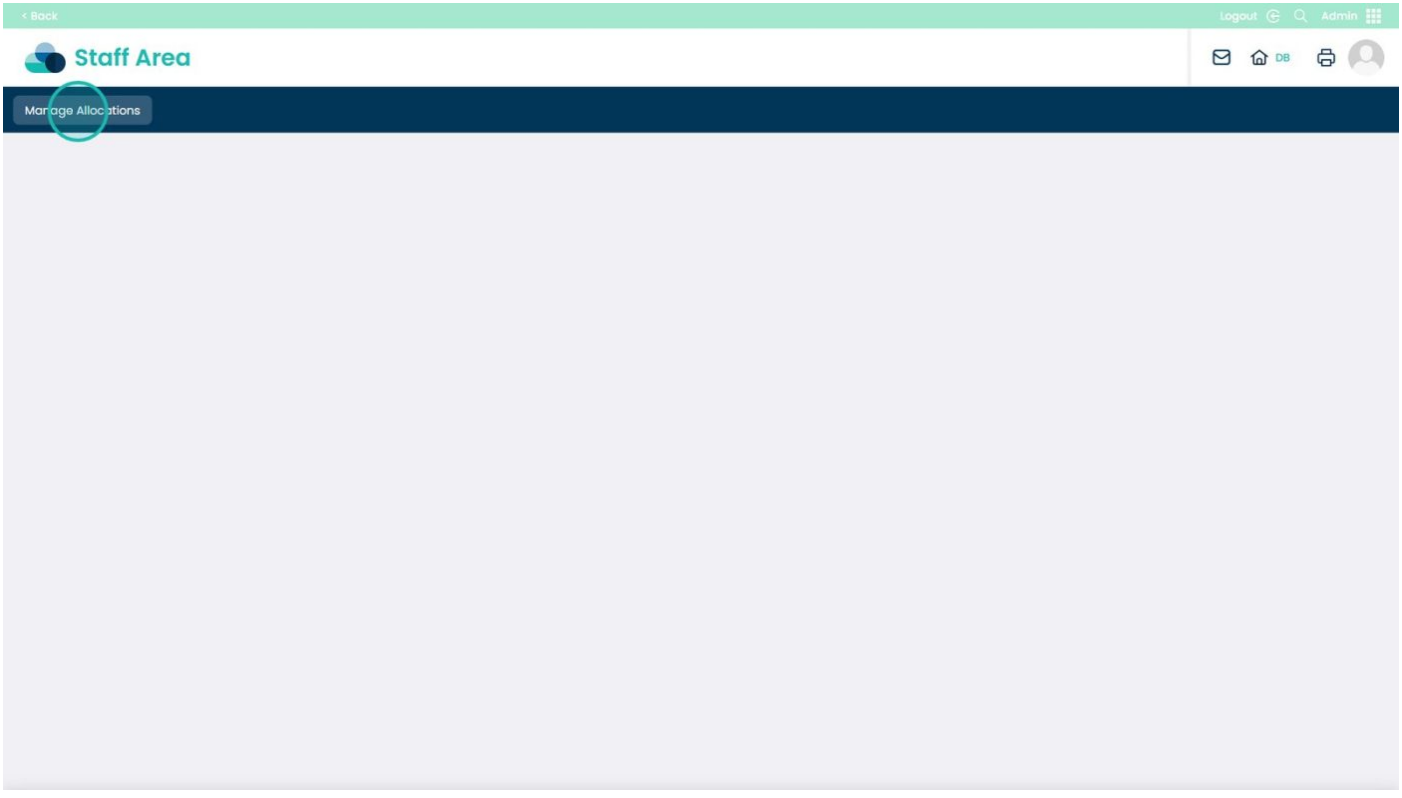
Enter the Admin App



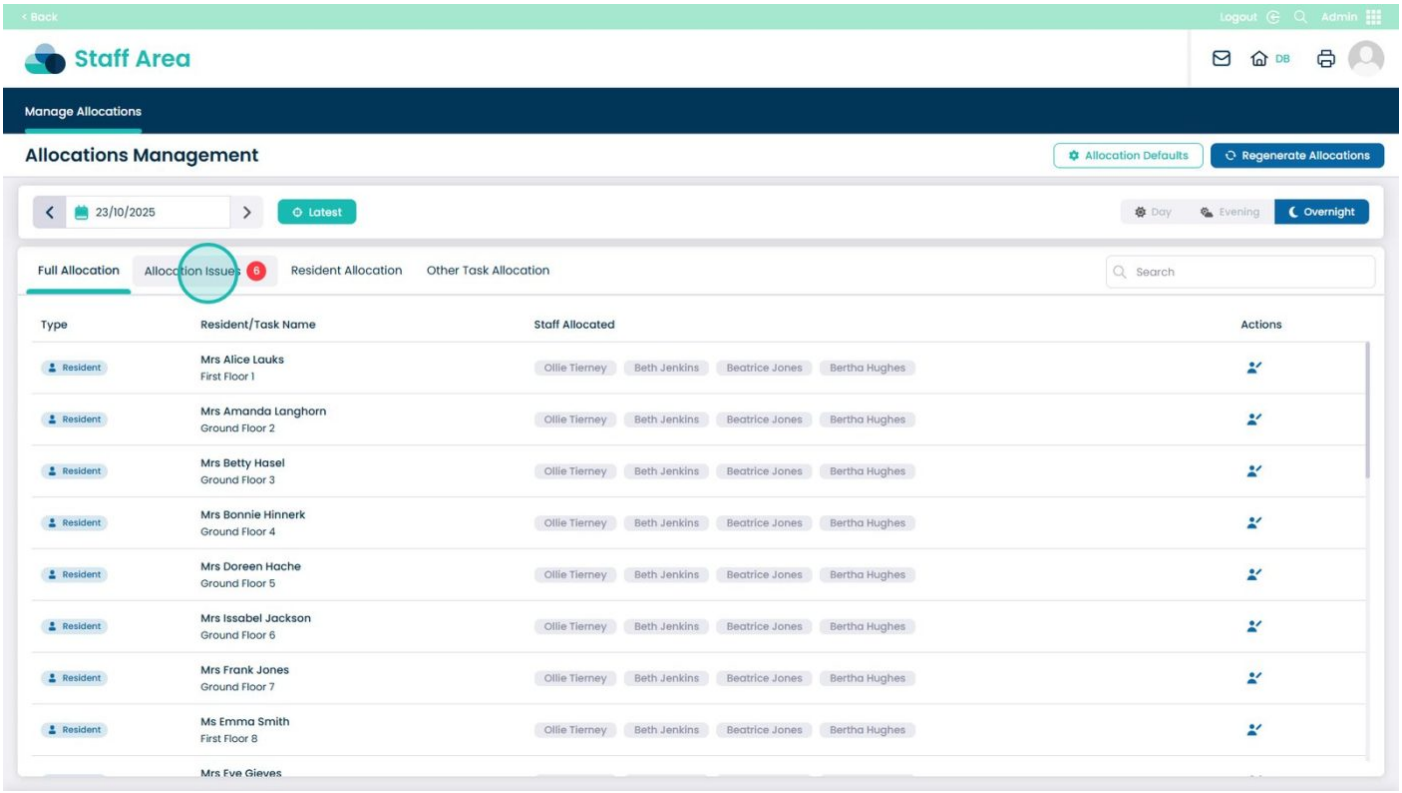
Select Visit on the Staff Area



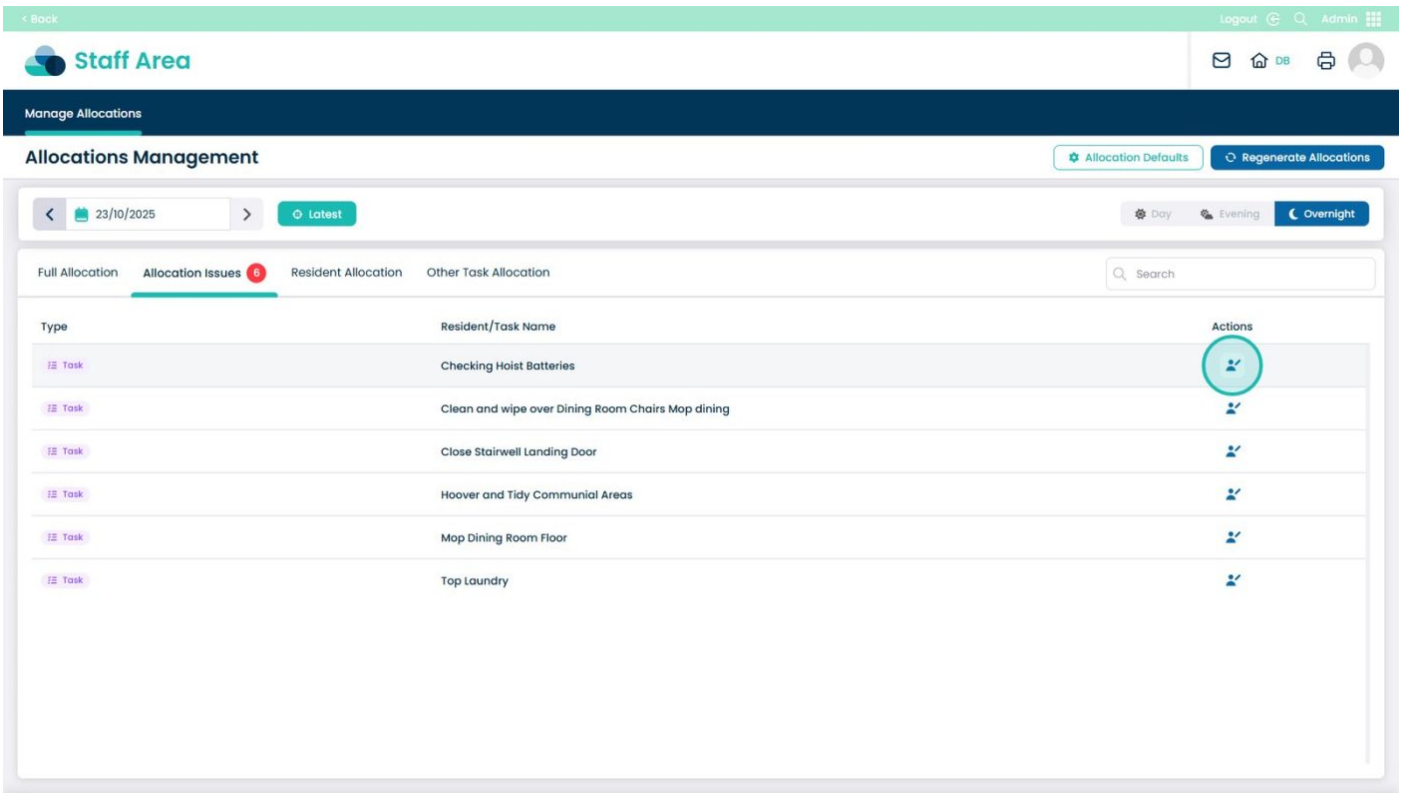
Click Manage Allocations



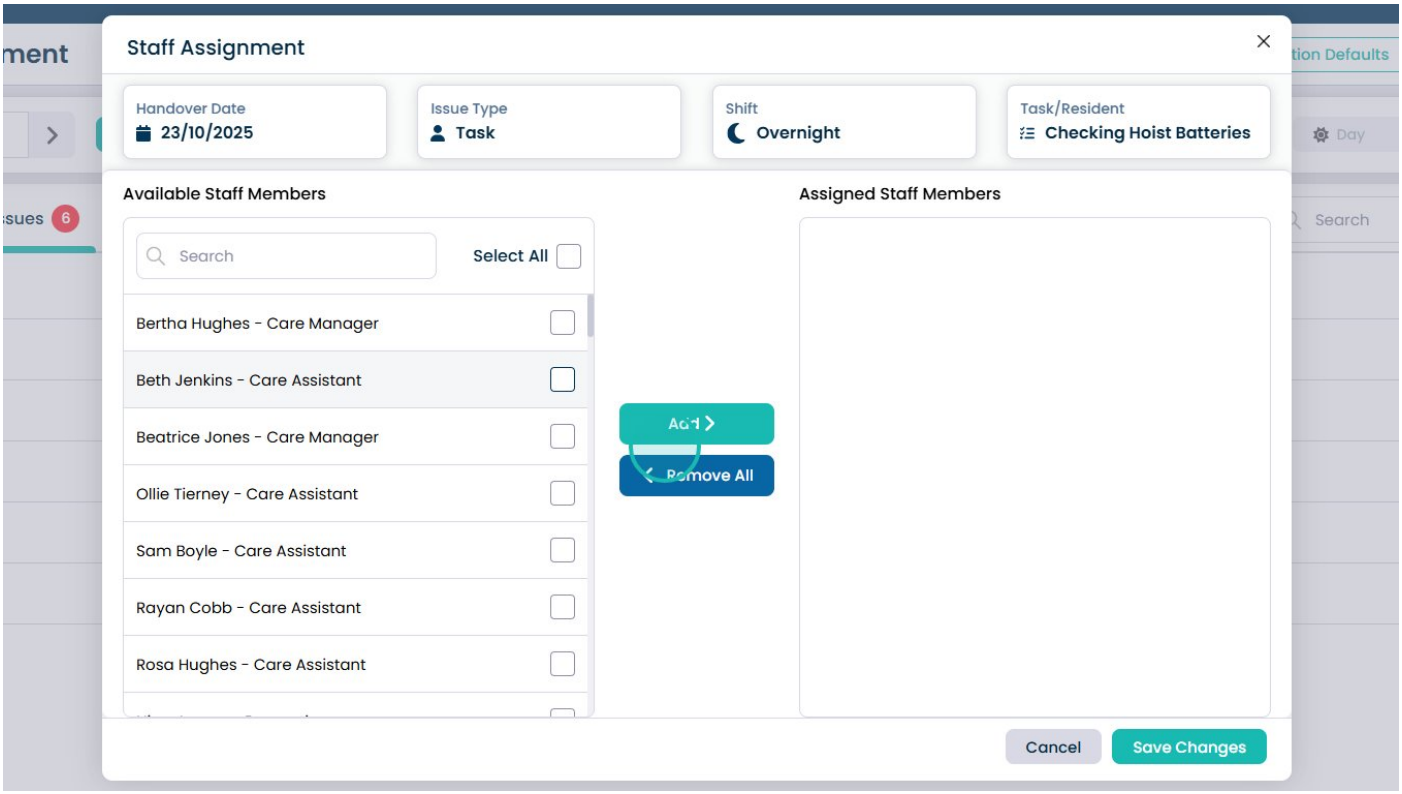
Choose Allocation Issues



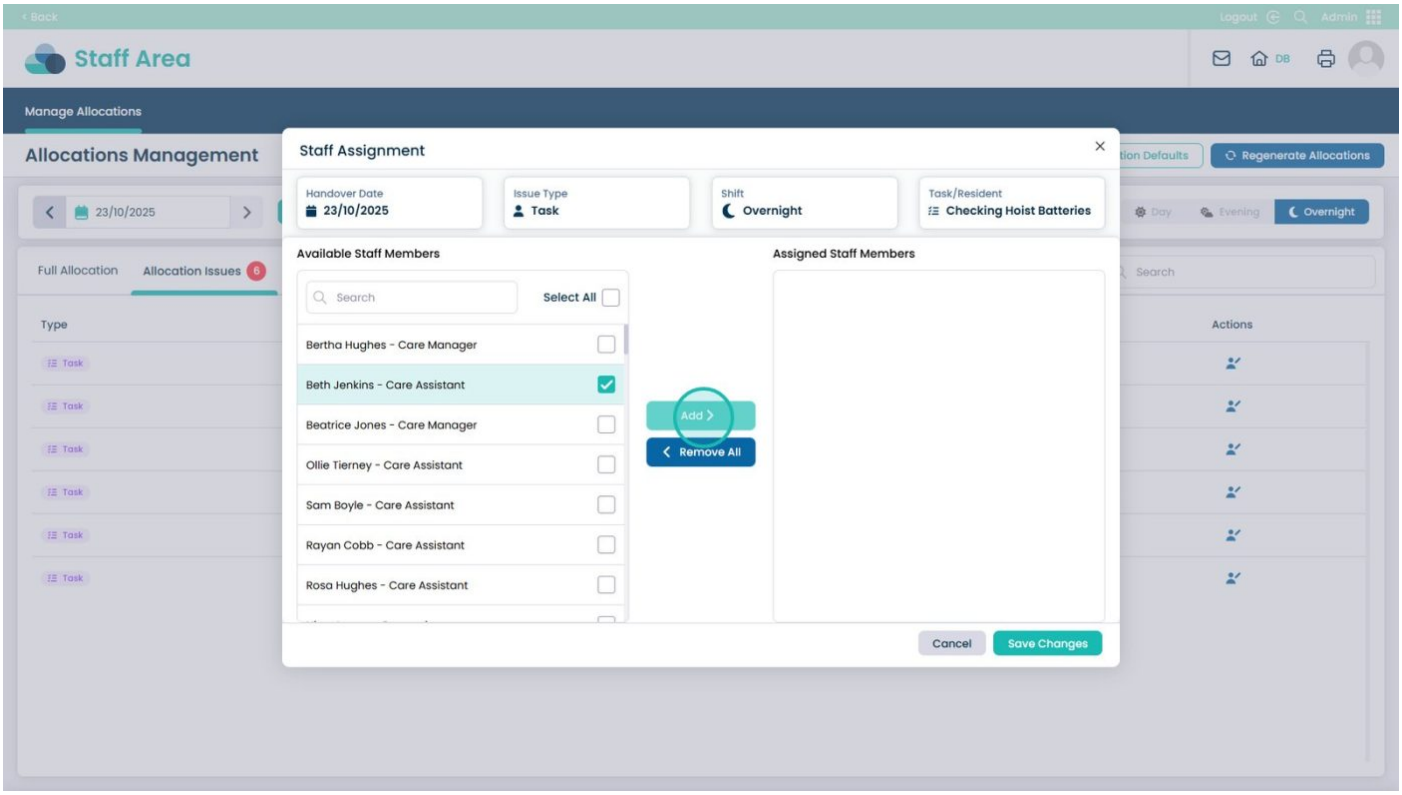
Click the Edit icon next to the allocation issue



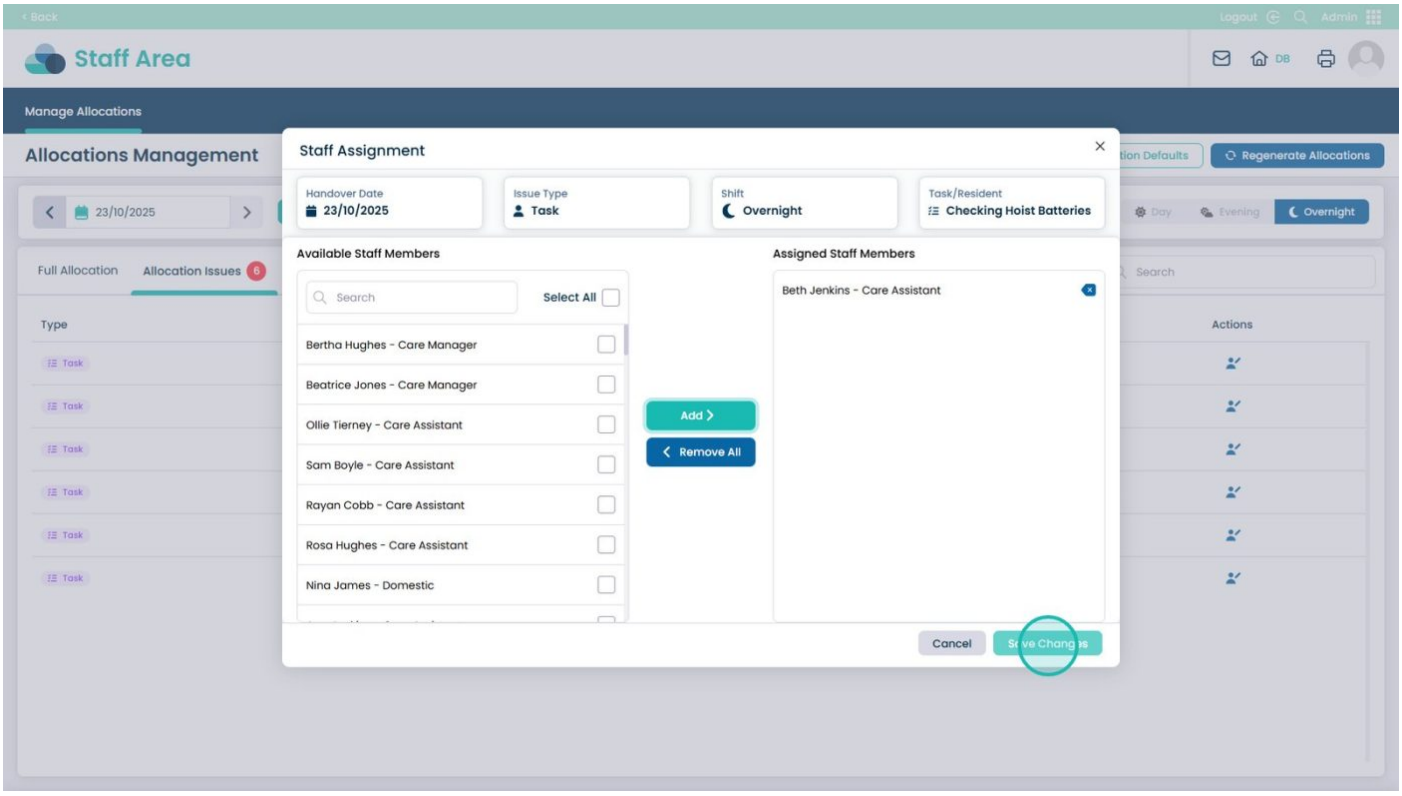
Choose the available staff member from the list on the left. You can choose multiple



Click Add to move the staff member to the assigned side



Click Save Changes when done



Was it helpful ?

- Happy
- Normal
- Sad

Table of Contents

↑ Top