How to Manage and Print Service User QR Codes

Care Planning Admin · https://cclearninghub.co.uk/docs/how-to-manage-and-print-service-user-qr-codes/

How to Manage and Print Service User QR Codes

Learn how to generate, regenerate, manage and print resident QR codes using QR Code Management in Care Control Cloud.

Takes 5 minutes

For: Admins & Managers

Updated: 18th Nov 2026

Introduction

QR Code Management in Care Control Cloud allows you to generate, update and print QR codes for residents at your service.

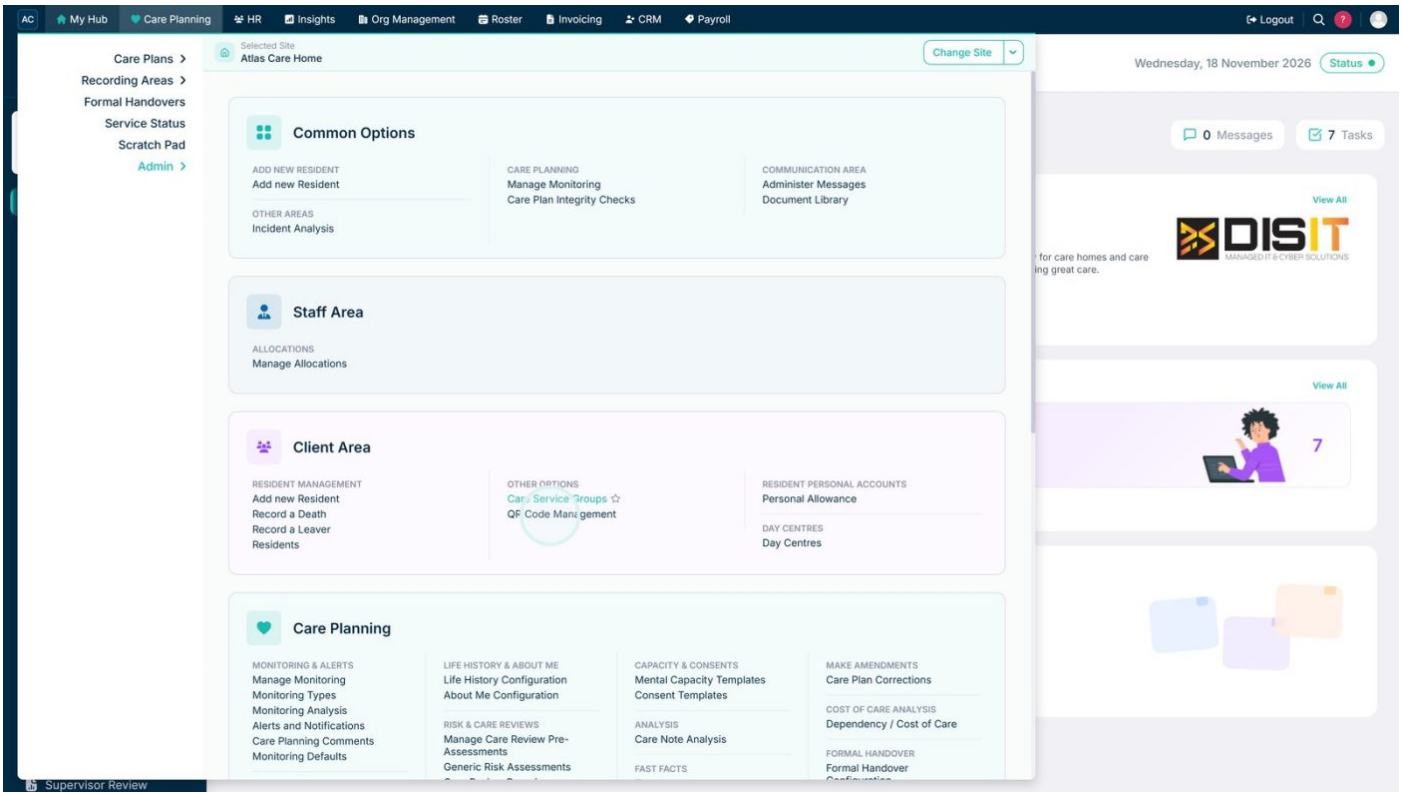
You can generate missing QR codes, regenerate existing ones and refresh an individual resident's QR code when required. You can also select which residents to include when printing and customise the layout of your QR code sheets.

In this guide, you'll learn how to:

- Access QR Code Management.
- Generate missing resident QR codes.
- Regenerate all resident QR codes.
- Refresh an individual resident's QR code.
- Select residents whose QR codes you want to print.
- Choose the number of QR codes per page.
- Select a report format and print your QR codes.

Open QR Code Management

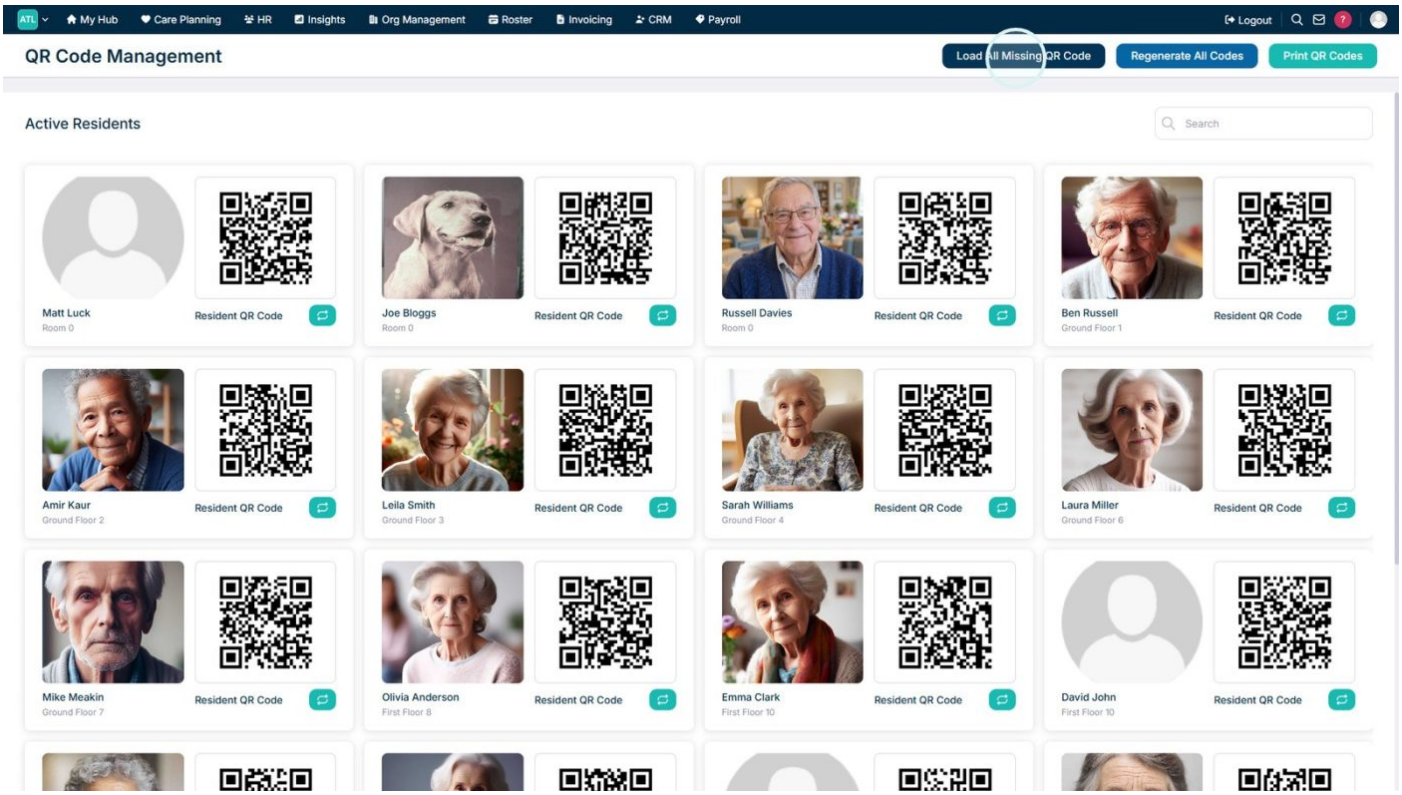
In **Care Control Cloud**, open **QR Code Management** to view and manage resident QR codes.



Generate Missing QR Codes

Select the option to **load missing QR codes** for residents who do not currently have one.

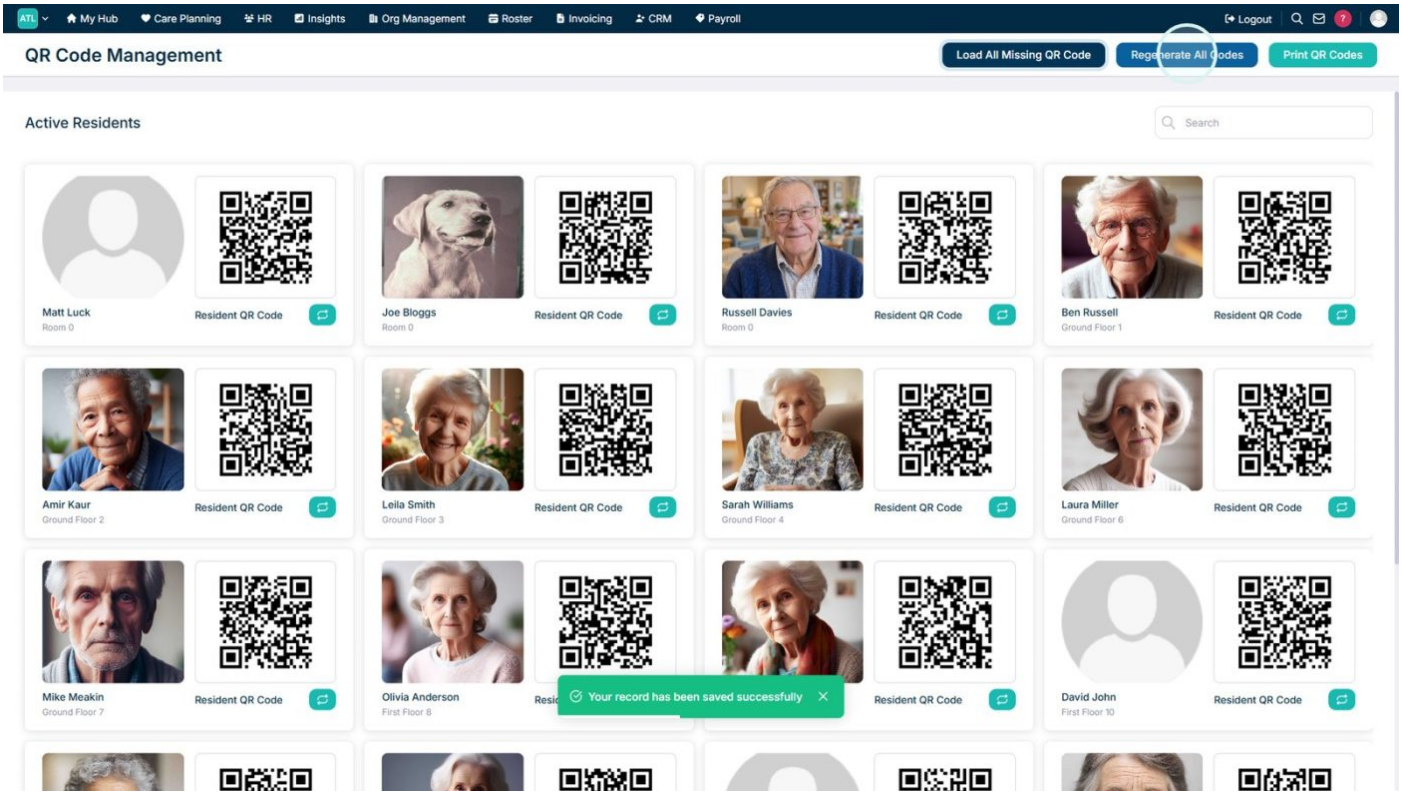
This allows you to generate any missing QR codes without updating existing ones.



Regenerate All QR Codes

To refresh the QR codes for every resident, select the option to **regenerate all QR codes**.

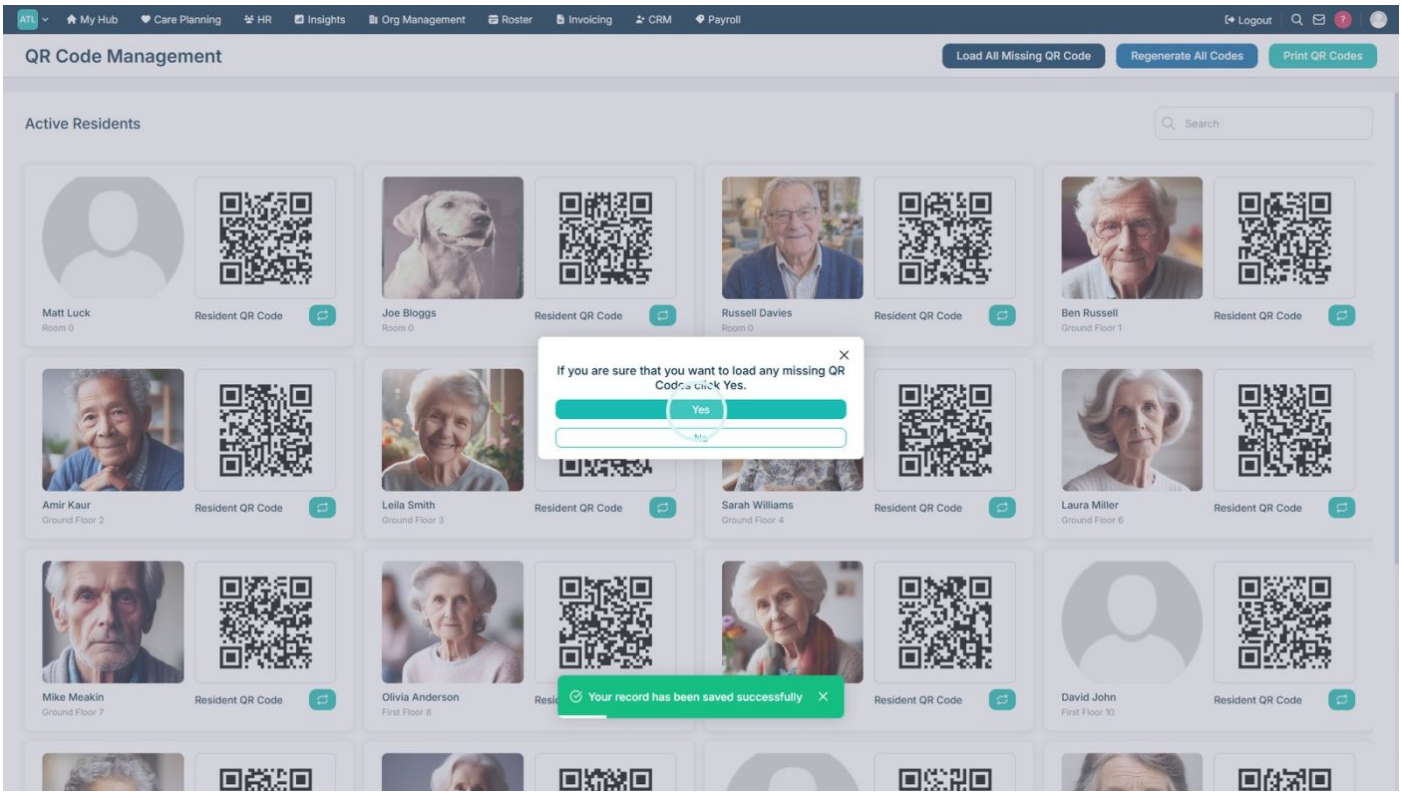
Use this option when you need to replace the existing QR codes for all residents.



Confirm QR Code Generation

When prompted, **confirm** that you want to load any missing QR codes.

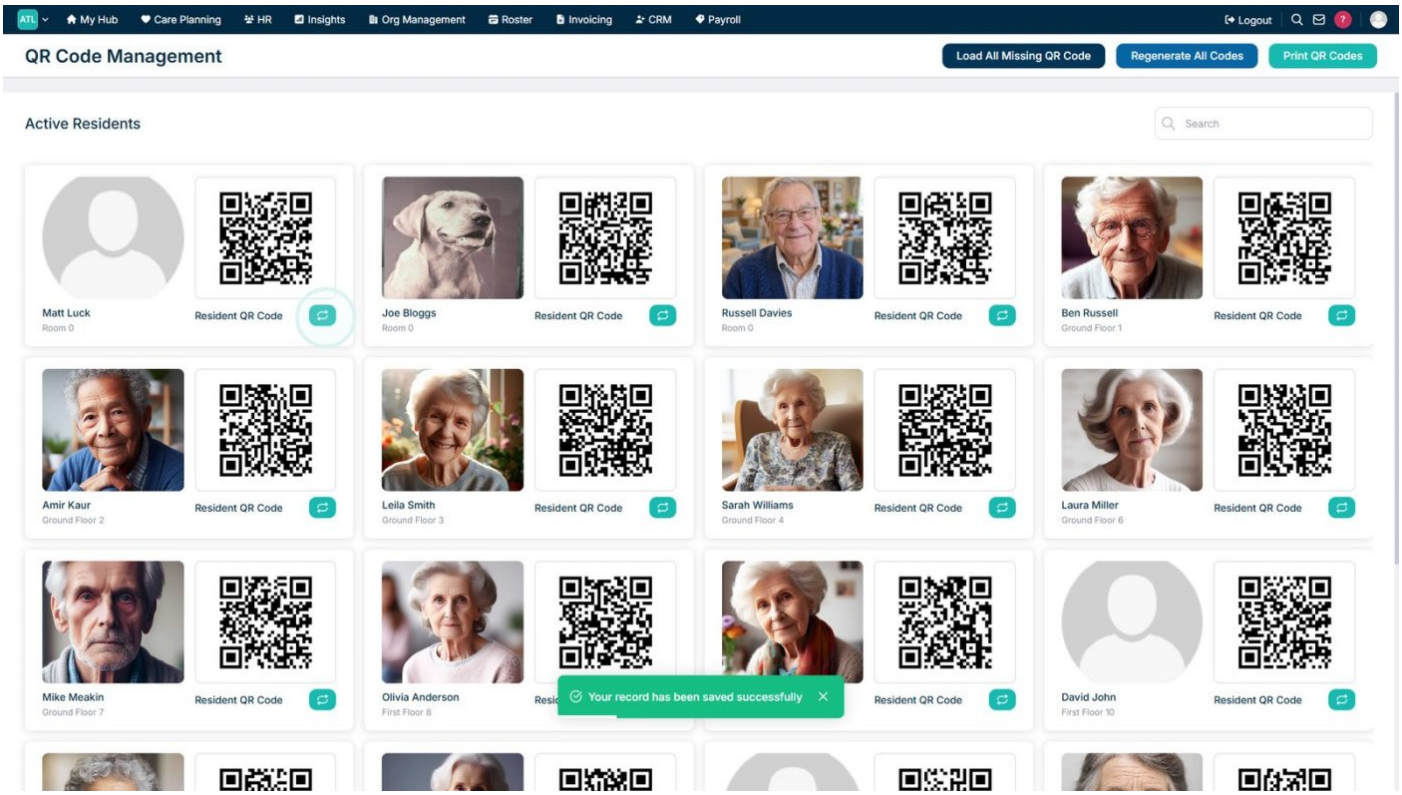
The system will then generate the missing QR codes for your residents.



Regenerate an Individual Resident's QR Code

To refresh a single resident's QR code, locate the resident and select the **regenerate** option beside their record.

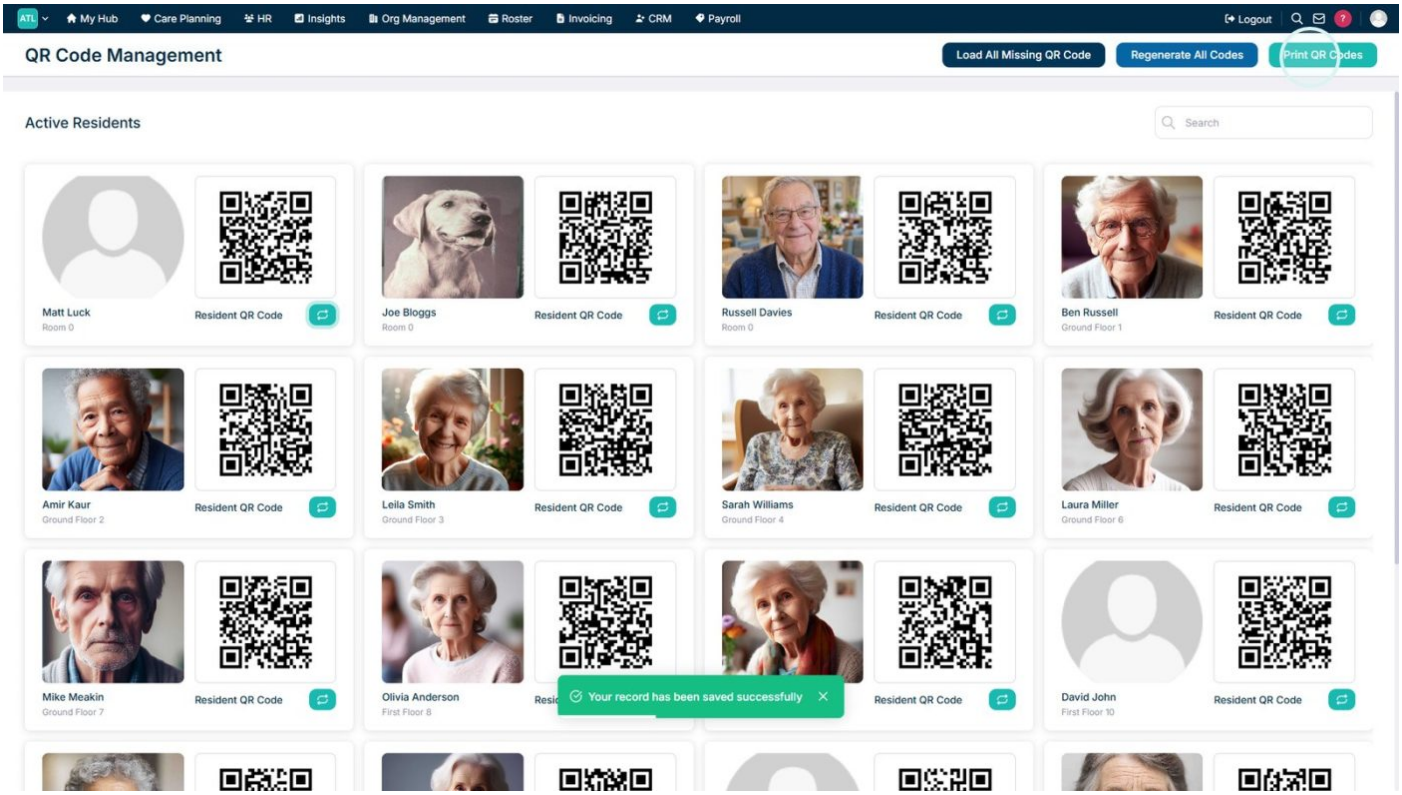
This allows you to update their QR code without regenerating codes for other residents.



Open the Print Options

Select the **Print** option to prepare QR codes for printing.

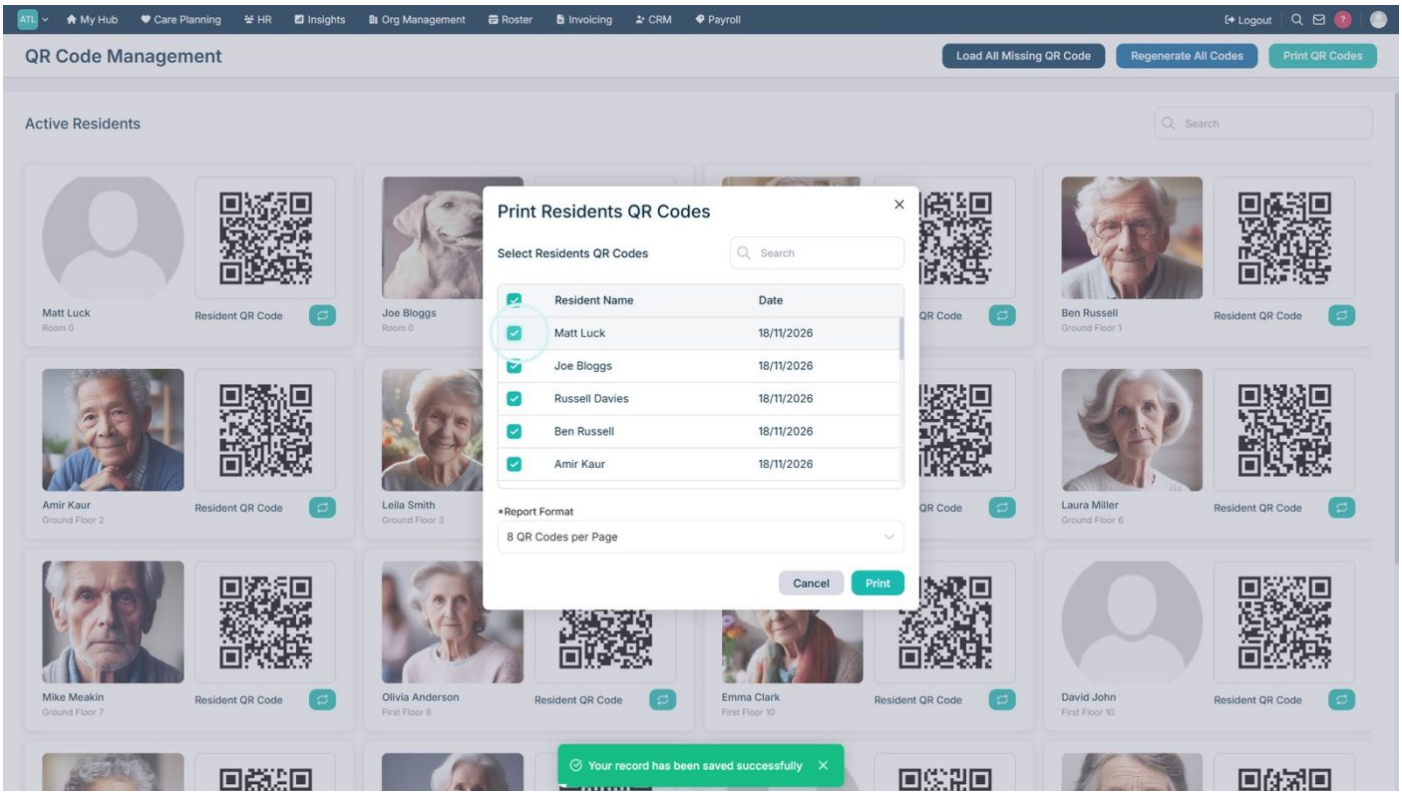
You can choose which residents to include and configure the layout before generating your printout.



Select Residents to Include

Select the **residents** whose QR codes you want to print.

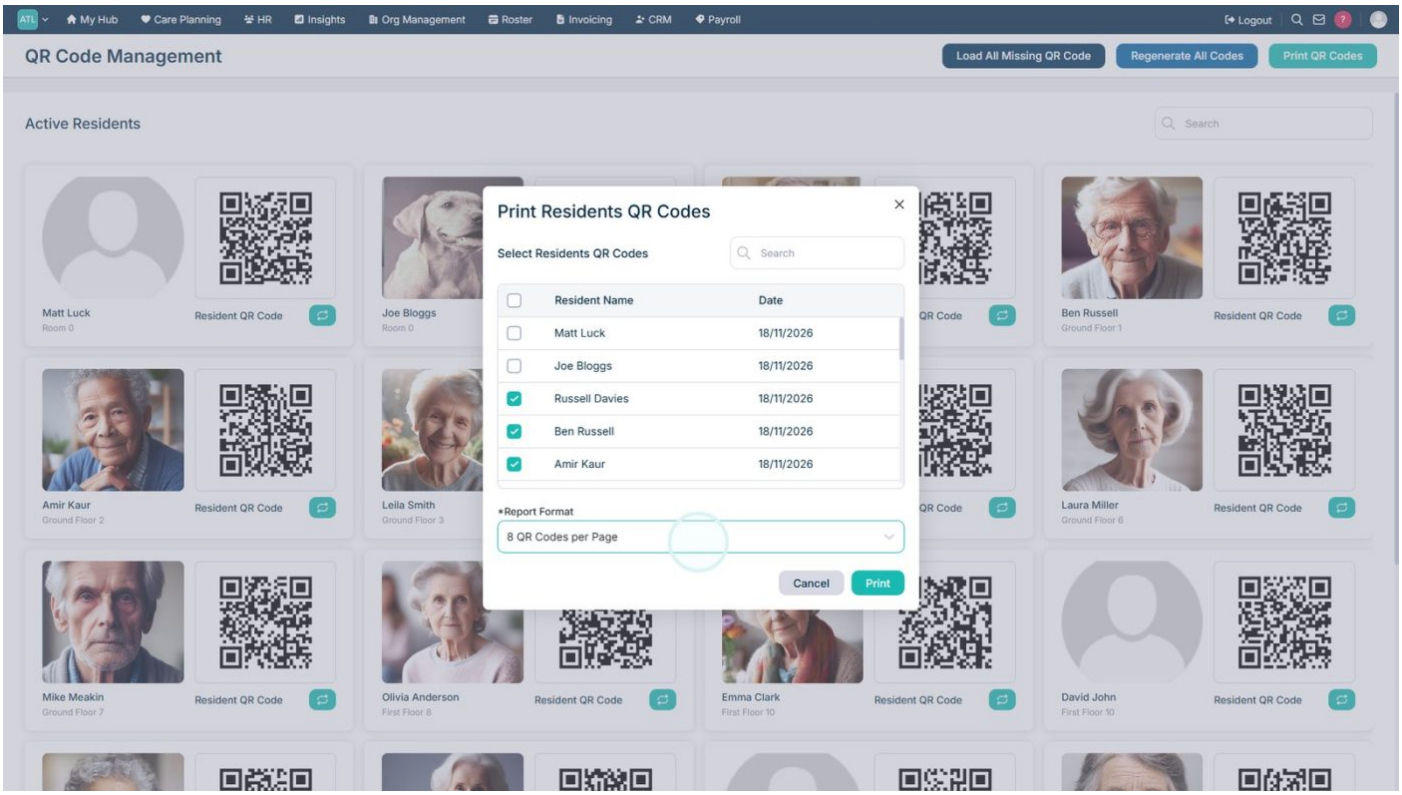
This allows you to generate a printout containing only the residents you have selected.



Choose QR Codes per Page

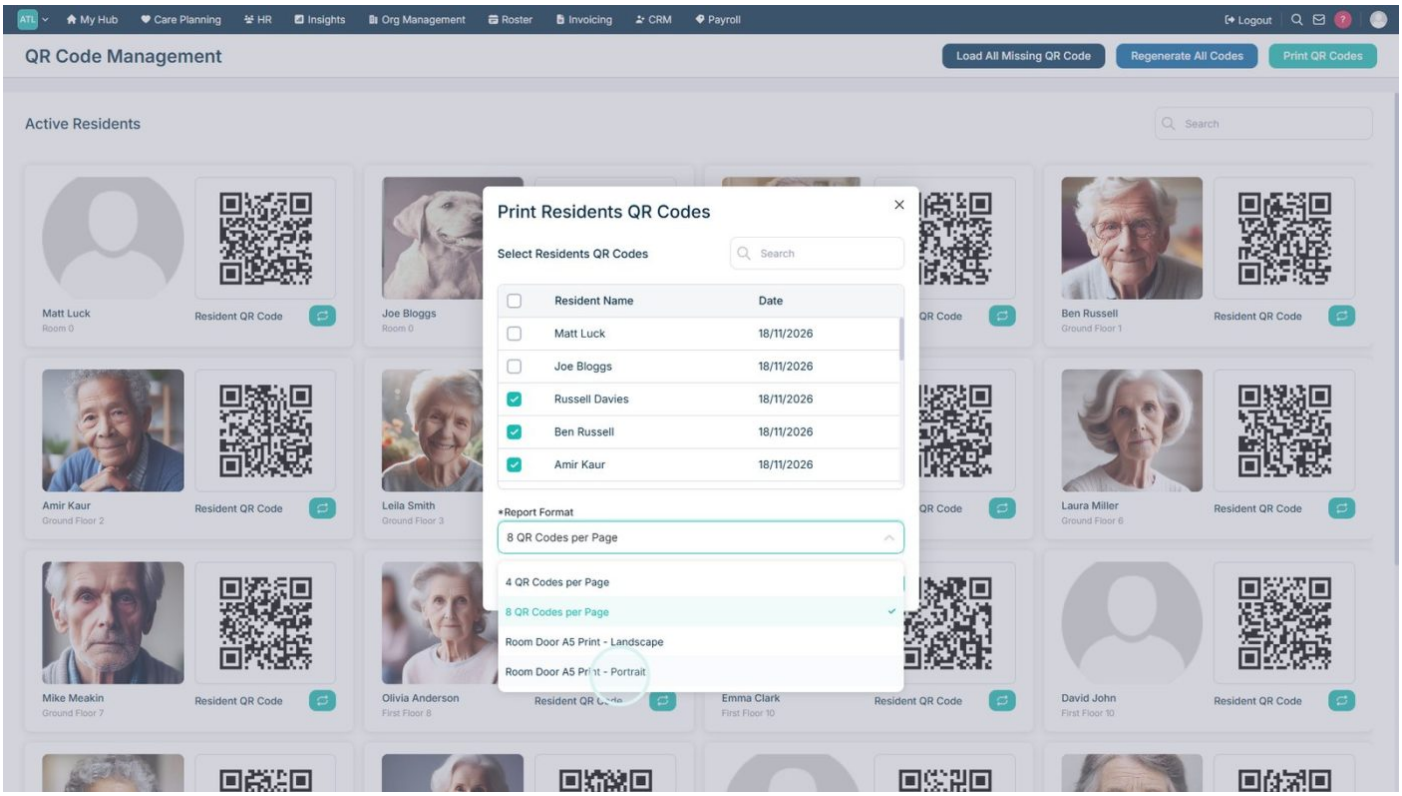
Choose how many **QR codes per page** you want to include in your printout.

Select the layout that best suits how you intend to display or distribute the QR codes.



Select the Report Format

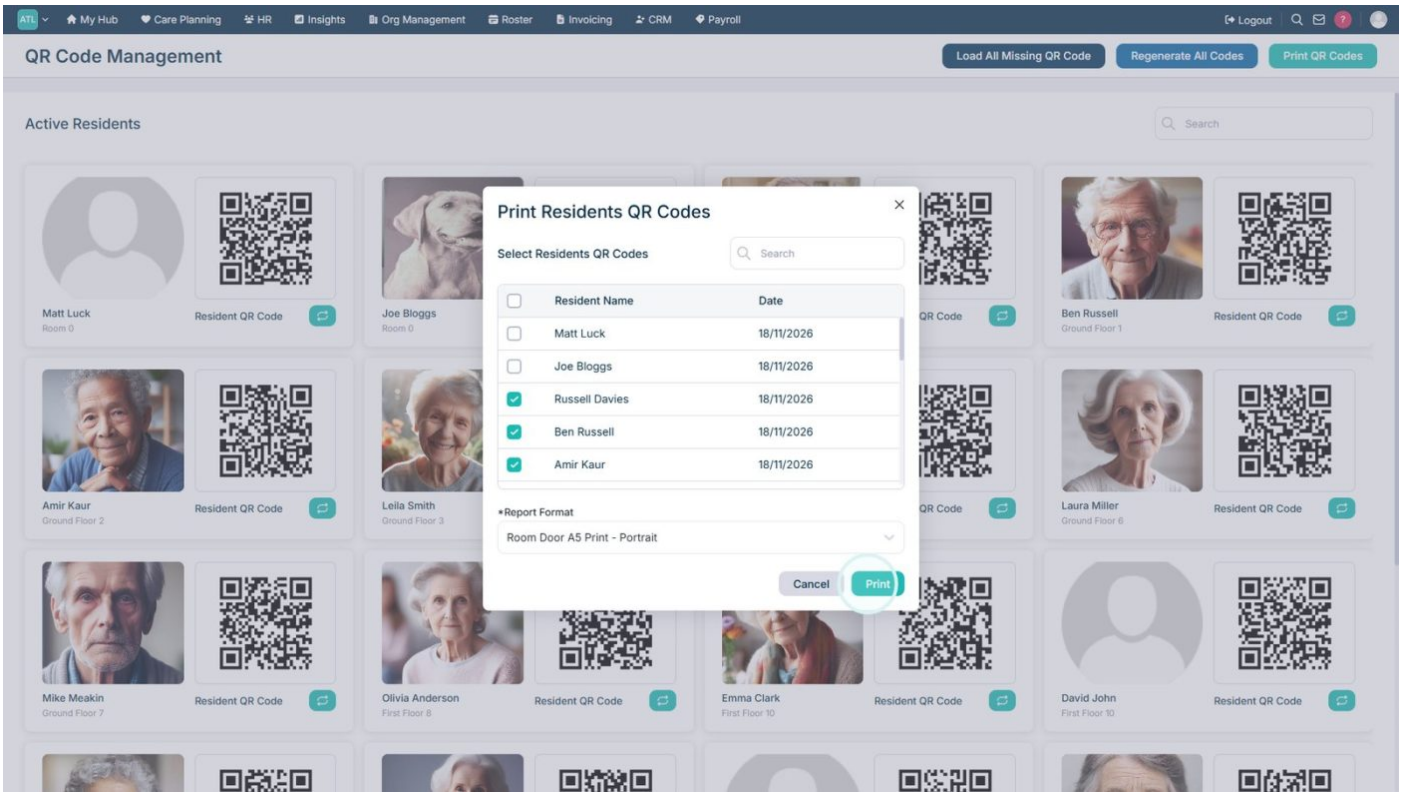
Use the **Report Format** dropdown to choose the format for your QR code printout.



Print the Resident QR Codes

Once you've selected your residents and configured the print settings, select **Print**.

Your QR code sheets will be generated using your chosen settings, ready for printing.



Top tip

You can regenerate an individual resident's QR code without needing to regenerate QR codes for everyone.

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