How to Sign In as a Registered Visitor in Care Control V-Book

Care Control V-Book · https://cclearninghub.co.uk/docs/how-to-sign-in-as-a-registered-visitor-in-care-control-v-book/

How to Sign In as a Registered Visitor in Care Control V-Book

Learn how to sign in to Care Control V-Book using your existing visitor registration, including confirming your personal details and updating your vehicle registration if required.

Takes 2 minutes

For: Visitors

Updated: 16th Nov 2026

Introduction

Care Control V-Book allows registered visitors to sign in quickly when arriving at a care service, without needing to complete the full registration process again.

If you've previously registered as a **Frequent Visitor**, you can sign in by selecting your initials and confirming your day and month of birth.

You'll also have the opportunity to review your details and update your vehicle registration if you're visiting in a different vehicle.

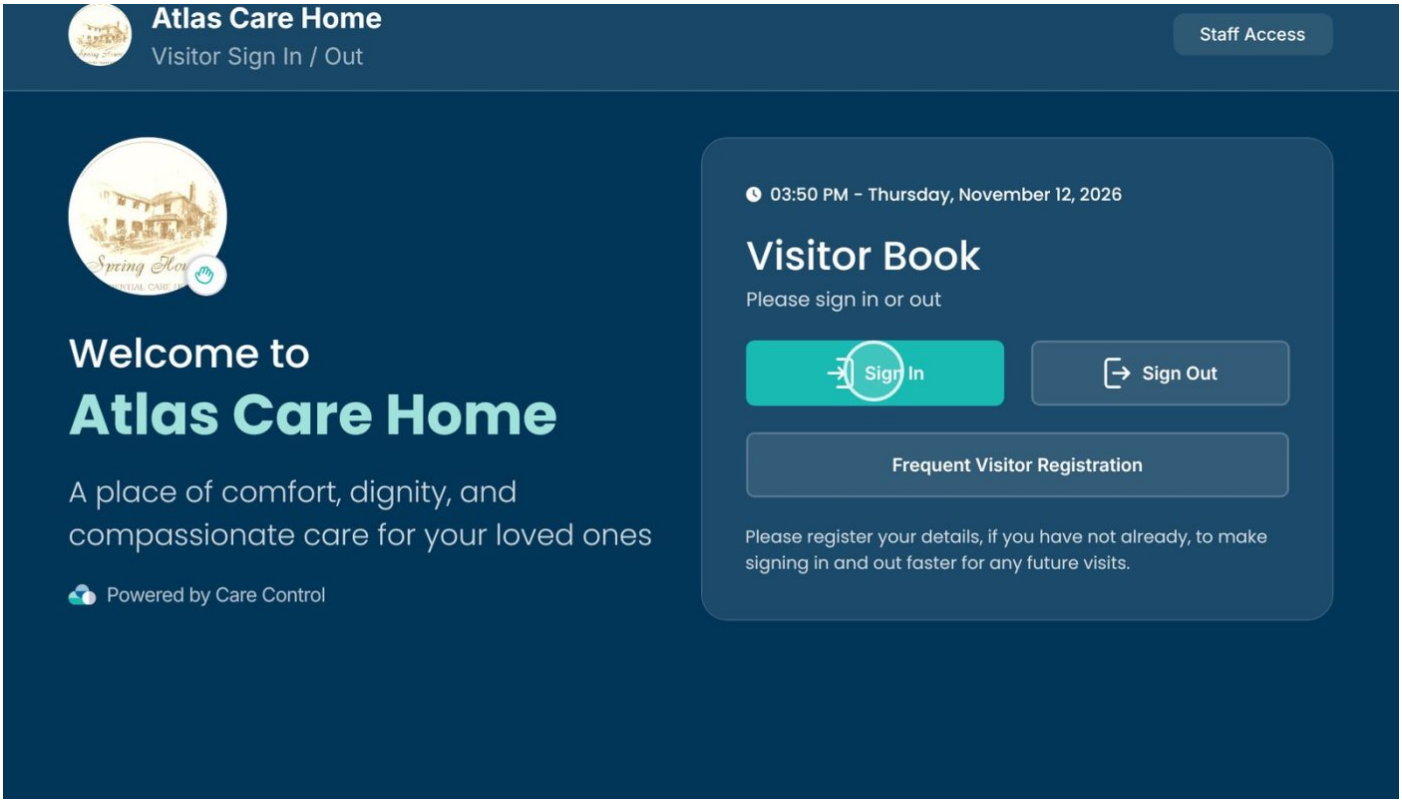
Not registered yet? You'll need to complete the Frequent Visitor Registration process before following this guide. Follow our **How to Register as a Frequent Visitor in Care Control V-Book** guide to get started.

In this guide, you'll learn how to:

- Open the visitor sign-in screen.
- Select the Registered Visitor option.
- Identify yourself using your initials and date of birth.
- Review your details and update your vehicle registration if necessary.
- Confirm your details and complete your sign-in.

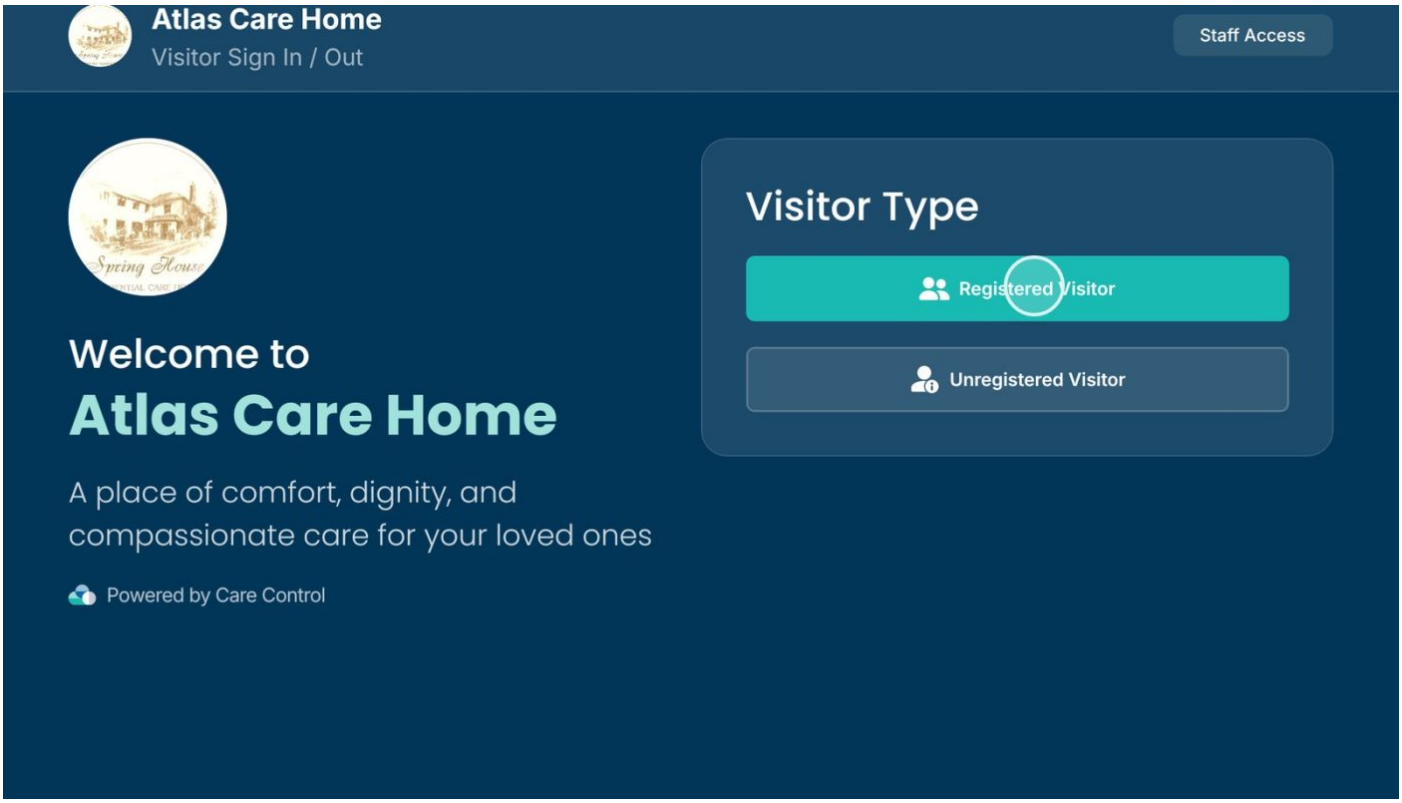
Select Sign In

On the **Care Control V-Book** welcome screen, select **Sign In** to begin the visitor sign-in process.



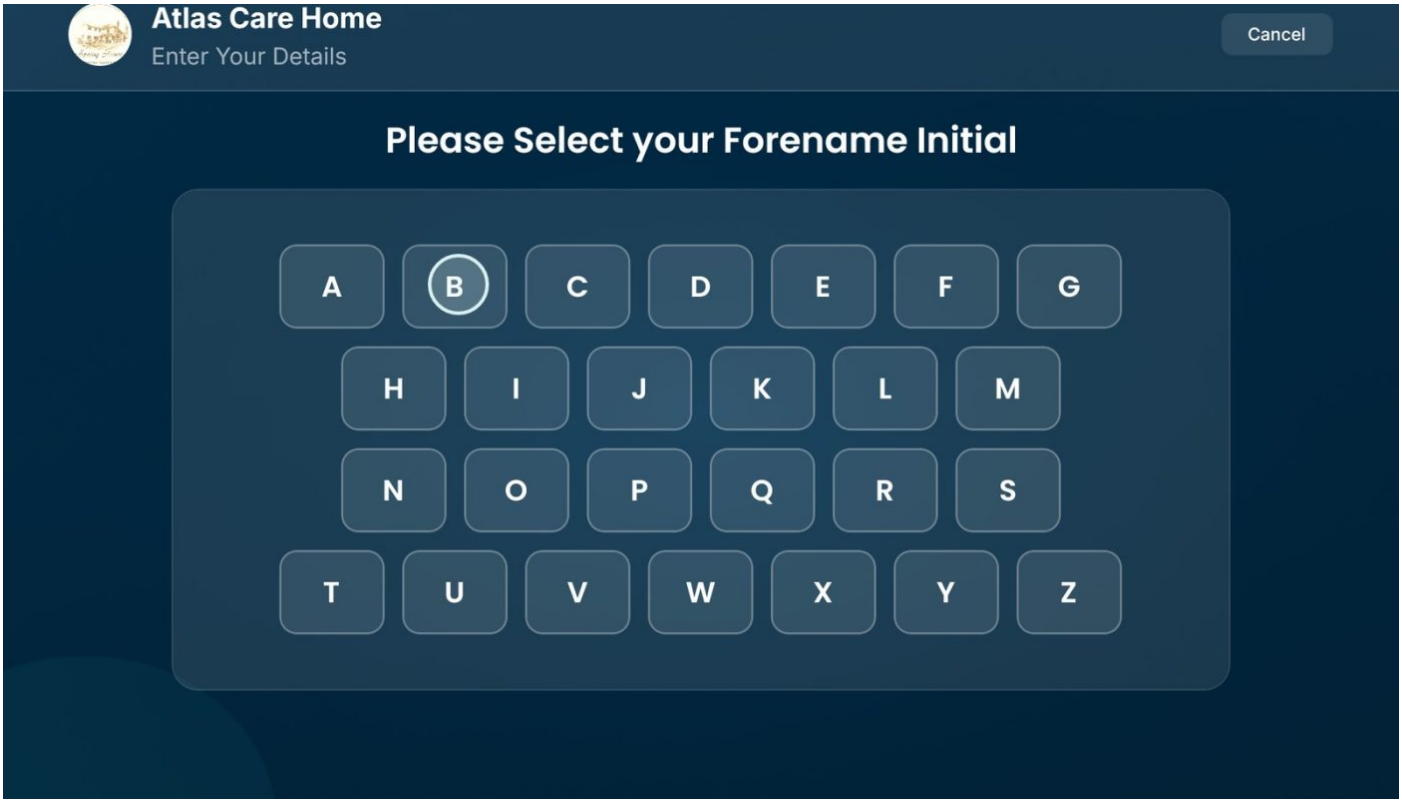
Choose Registered Visitor

Select **Registered Visitor** to sign in using your existing visitor registration.



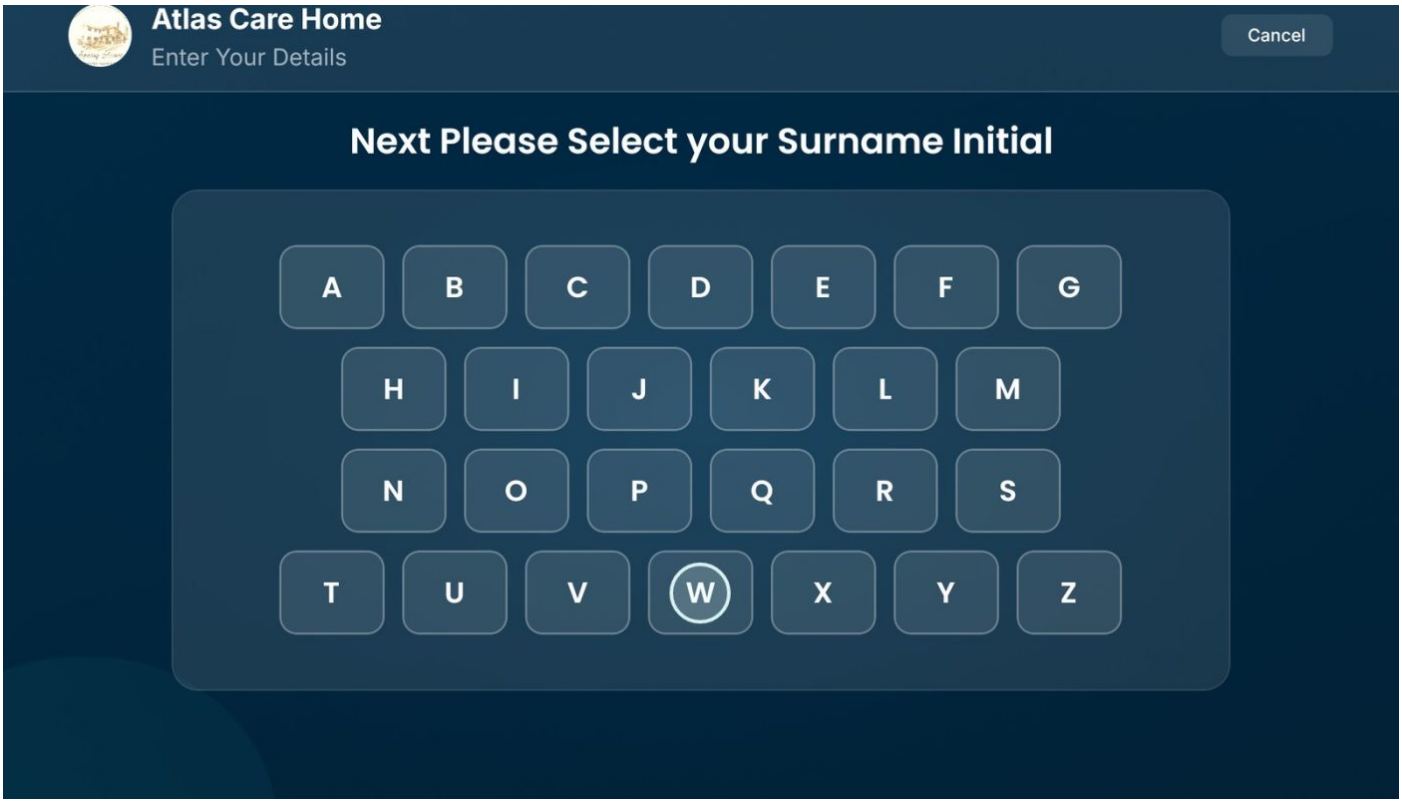
Select Your Forename Initial

Select the **first letter of your forename** from the options displayed.



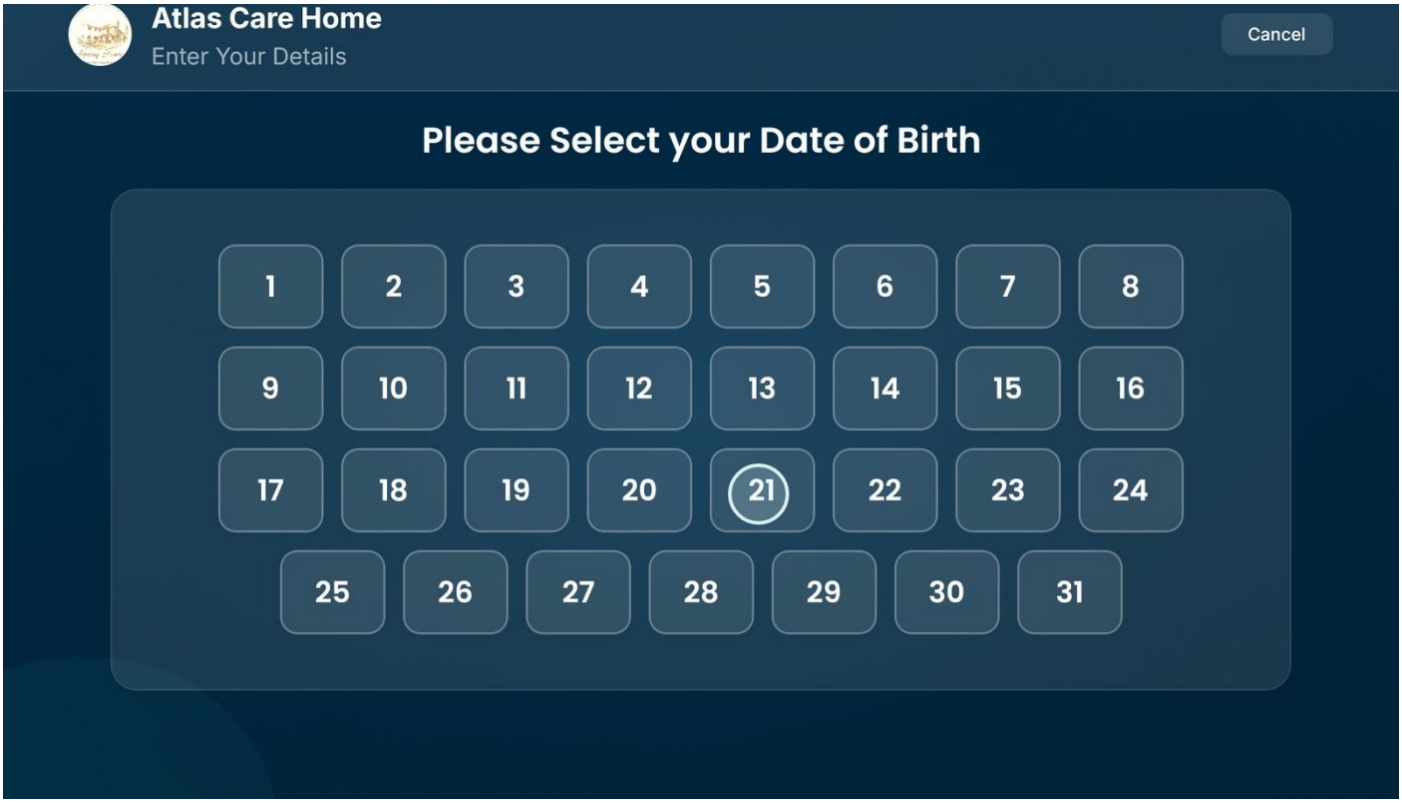
Select Your Surname Initial

Next, select the **first letter of your surname** to continue identifying your visitor registration.



Select Your Day of Birth

Select the **day of the month** you were born from the available options.



Select Your Month of Birth

Now select the **month** you were born to complete the identification process.

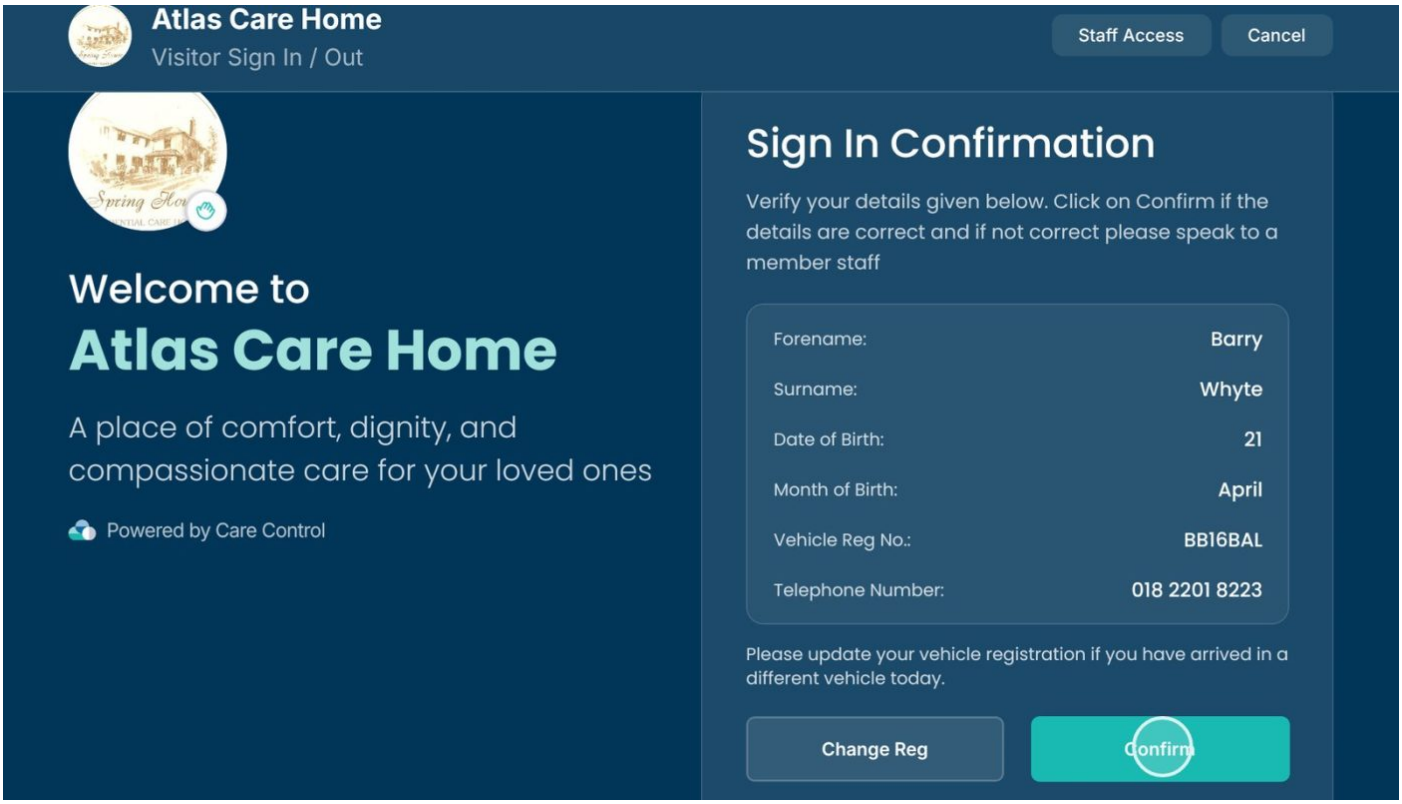


Review and Confirm Your Details

Review the visitor information displayed on the screen and make sure your details are correct.

If you've arrived in a different vehicle, you can also **update your vehicle registration number** before signing in.

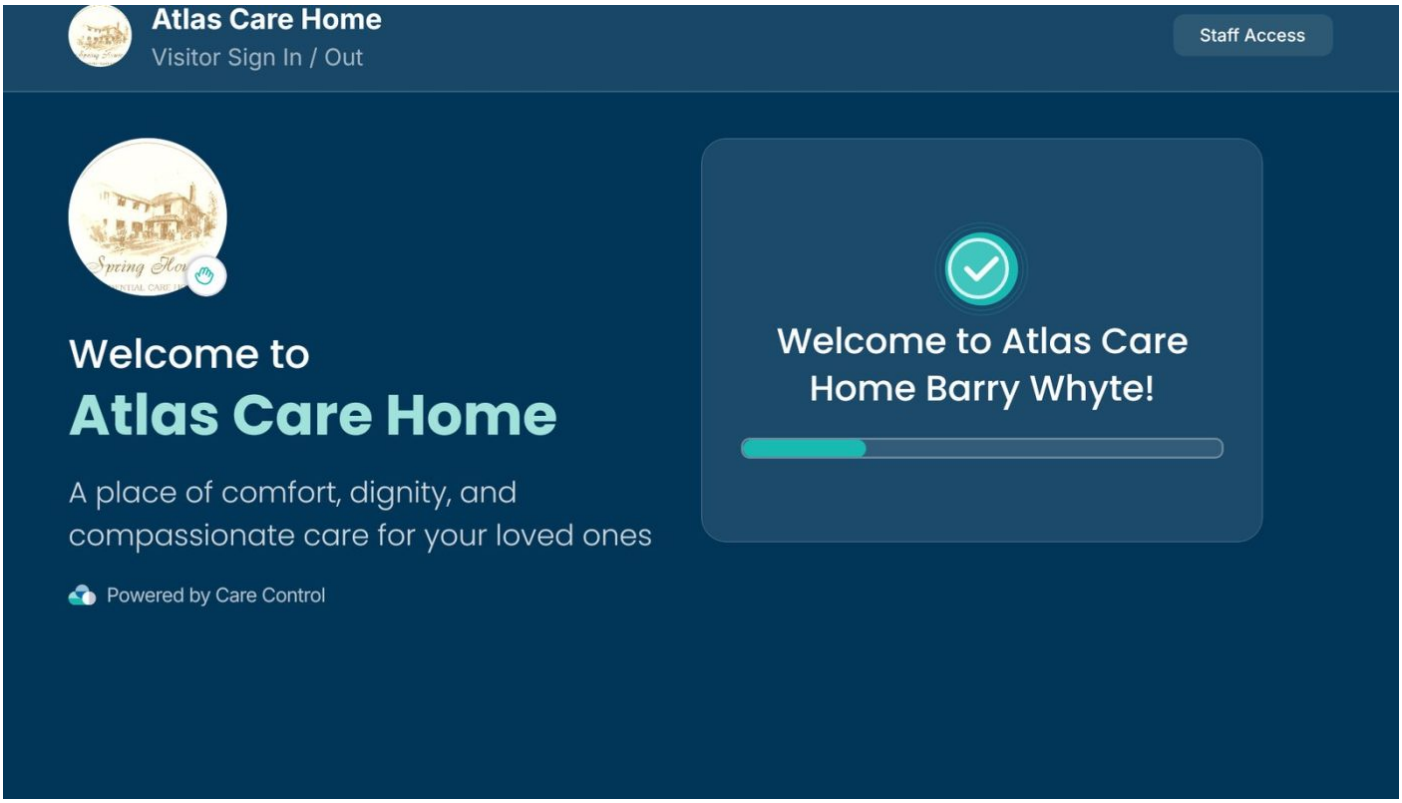
Once you're happy with the information, select **Confirm** to complete your sign-in.



Complete Your Sign-In

You've now successfully **signed in** to Care Control V-Book as a registered visitor.

Your visit has been recorded in the system.



Top tip

If you're visiting in a different vehicle, you can update your vehicle registration before confirming your sign-in.

Recommended

View all Guides

Check out our full list of guides here

Read the Latest News

Take a look at our Blog pages to see all things Care Control

Was this guide helpful?

Need more help?

Can't find what you're looking for? Our support team is here to help.

Contact Support

Or call us on

01822 738100

On this page