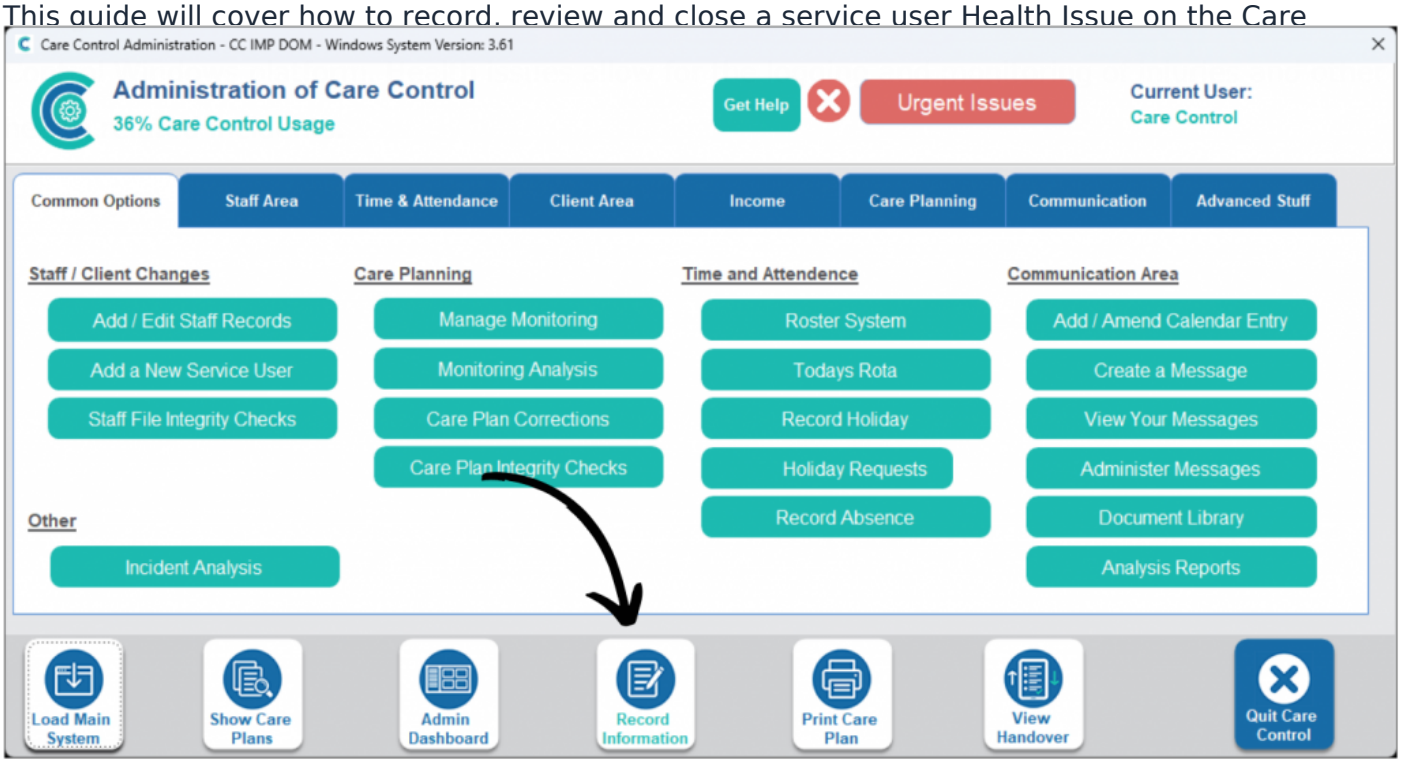
Recording a Health Issue on Windows

Care Plans Windows · https://cclearninghub.co.uk/docs/recording-a-health-issue-on-windows/



Recording a Health Issue on Windows

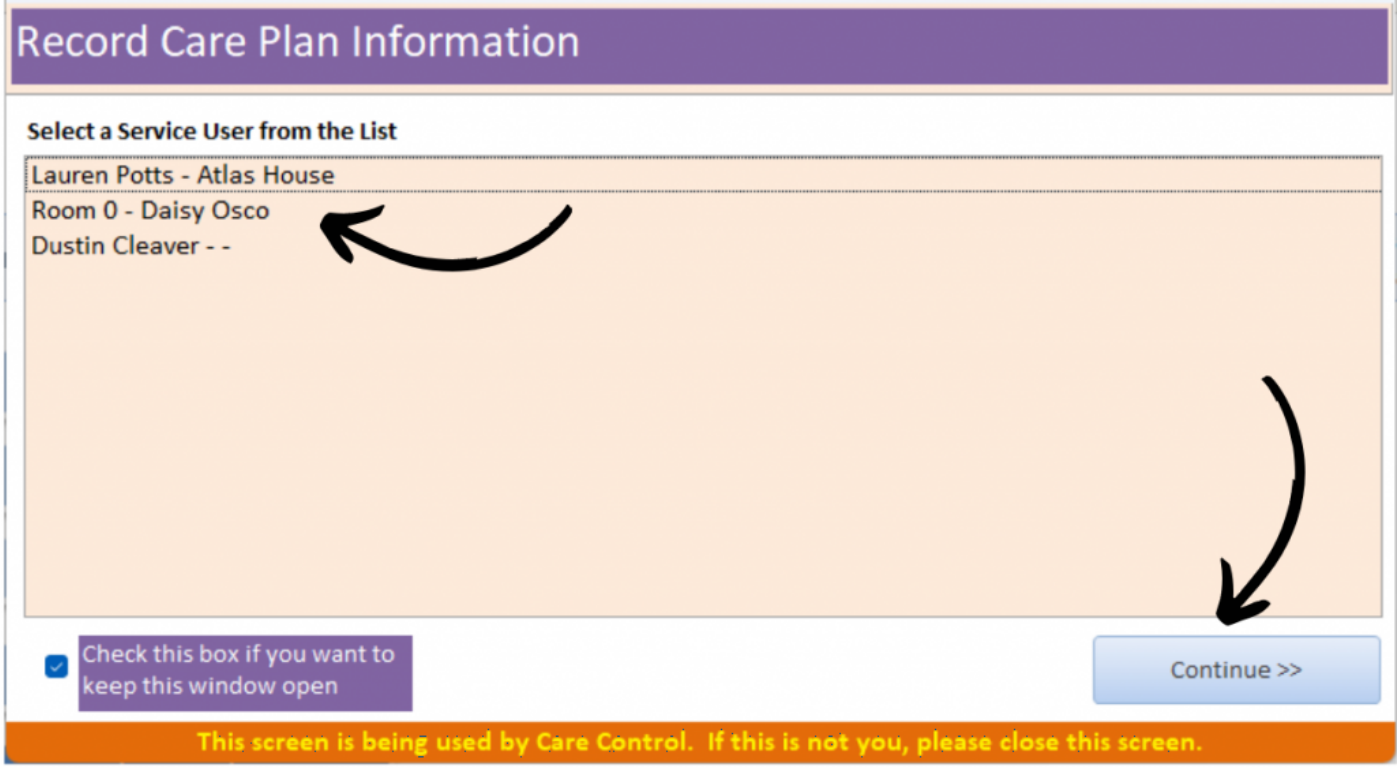
This guide will cover how to record, review and close a service user Health Issue on the Care



1

In the Administration of Care Control Windows, navigate to the **Record Information** tool, which can be found within the options along the bottom of the window.





3

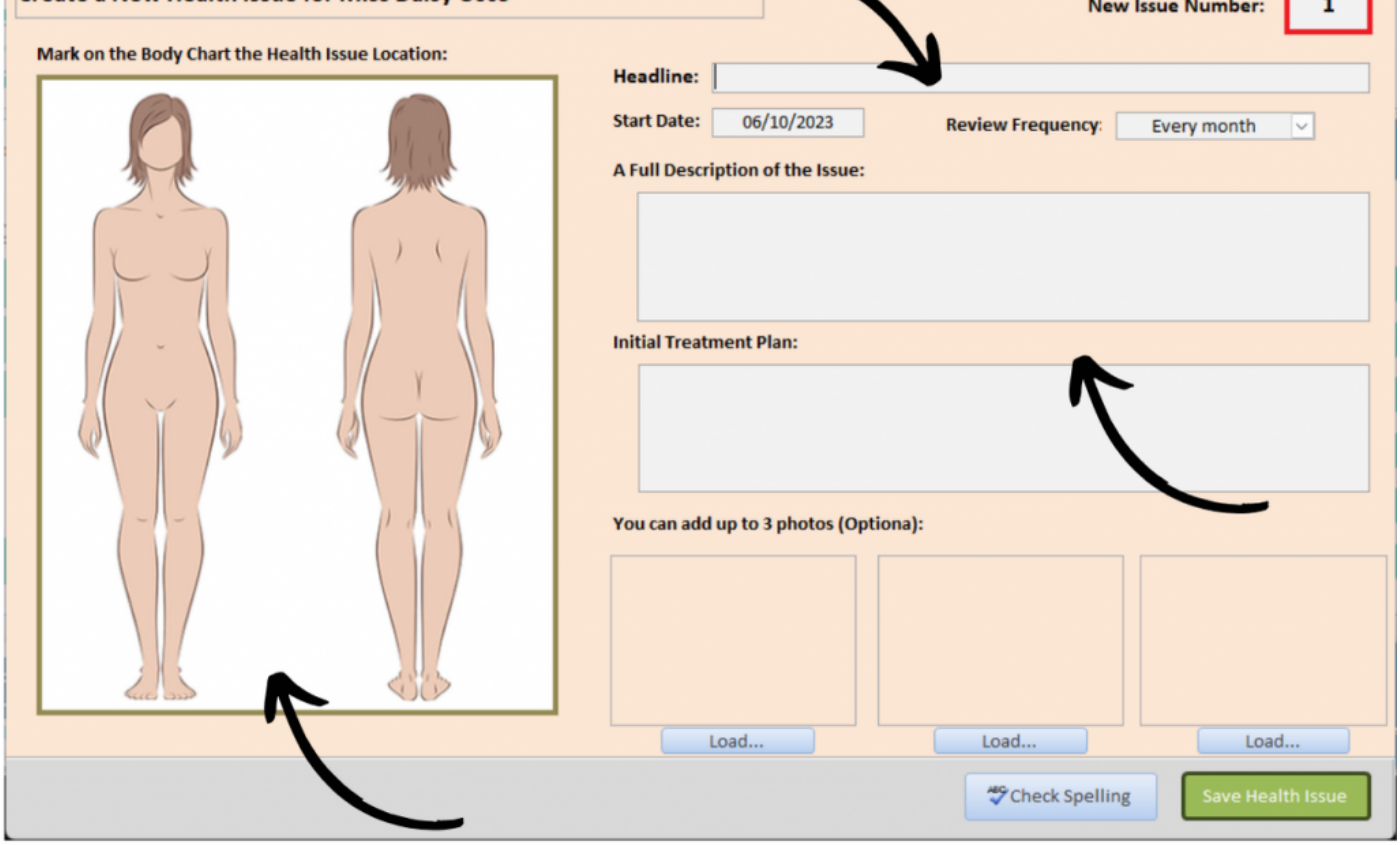
Next, select the **Service User** you wish to record the health issue for and press **Continue**.

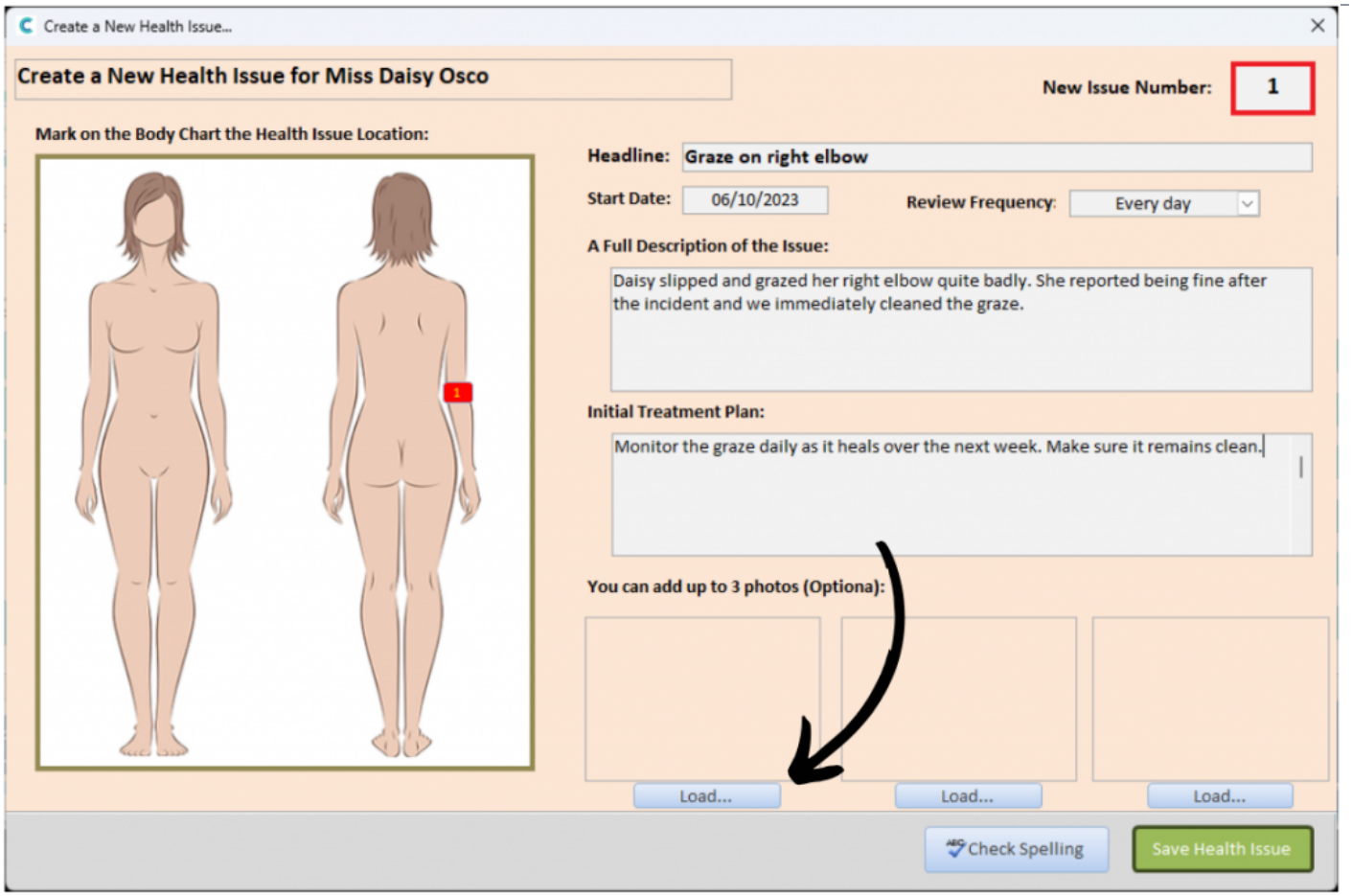
4

A blank health issue form will open. Begin by entering the **Headline**, **Start Date** and **Review Frequency** for this issue.

You can then enter a **Full Description** for the issue, as well as an **Initial Treatment Plan** in the associated text boxes.

Finally, you can mark where the health issue or injury is on the body by simply clicking on the body map.

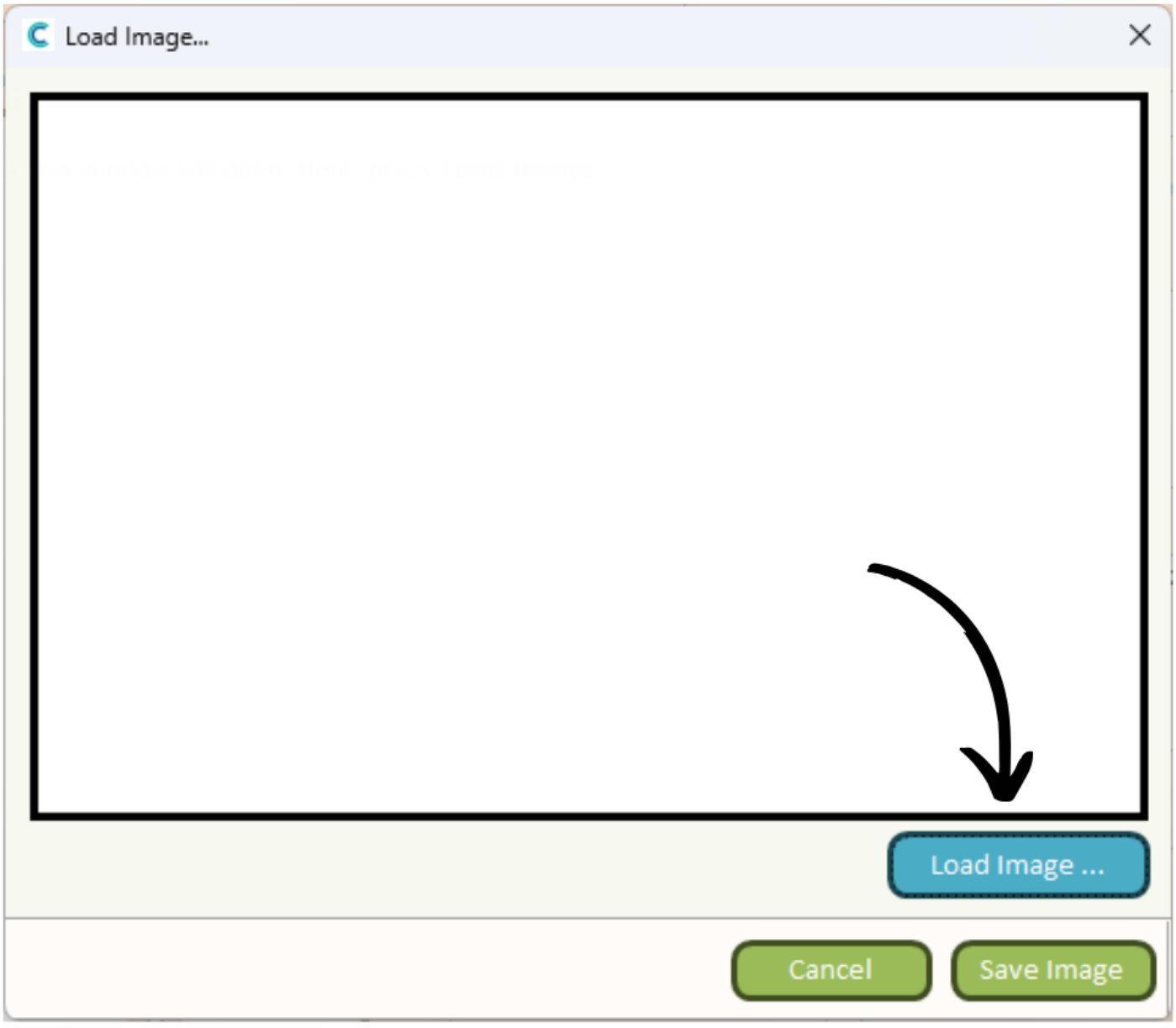

New Issue Number:
1
Mark on the Body Chart the Health Issue Location:
Headline:
Start Date:
06/10/2023
Review Frequency:
Every month
A Full Description of the Issue:
Initial Treatment Plan:
You can add up to 3 photos (Optiona):
Load...
Load...
Load...
Check Spelling
Save Health Issue

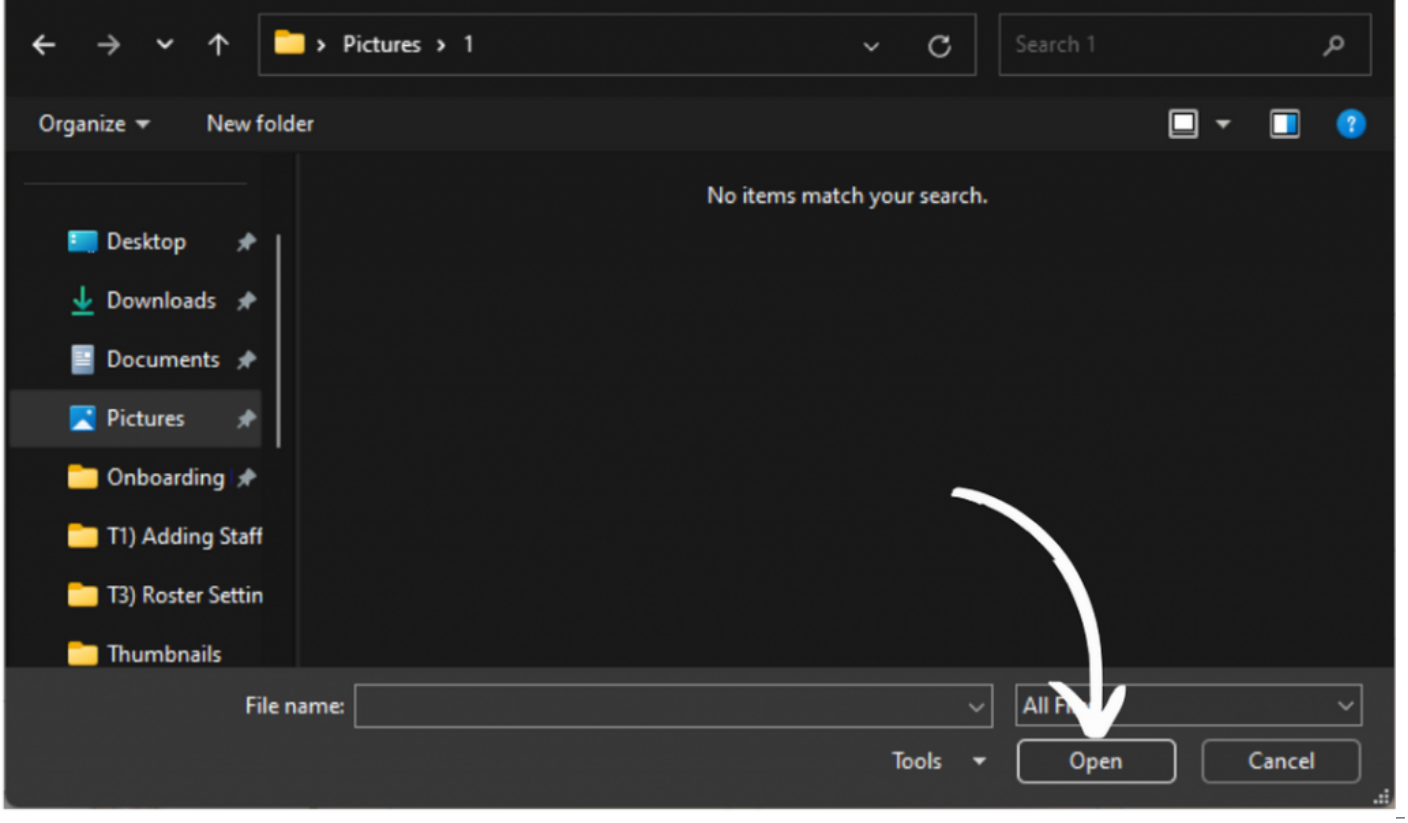

Create a New Health Issue...
Create a New Health Issue for Miss Daisy Osco
New Issue Number:
1
Mark on the Body Chart the Health Issue Location:
1
Headline:
Graze on right elbow
Start Date:
06/10/2023
Review Frequency:
Every day
A Full Description of the Issue:
Daisy slipped and grazed her right elbow quite badly. She reported being fine after the incident and we immediately cleaned the graze.
Initial Treatment Plan:
Monitor the graze daily as it heals over the next week. Make sure it remains clean.
You can add up to 3 photos (Optiona):
Load...
Load...
Load...
Check Spelling
Save Health Issue

5

In this example we want to record *grazed elbow* and want to review it *daily* until healed. It has been marked on the body map and now we can add a photo of the injury.

Press **Load** to add an image.





7

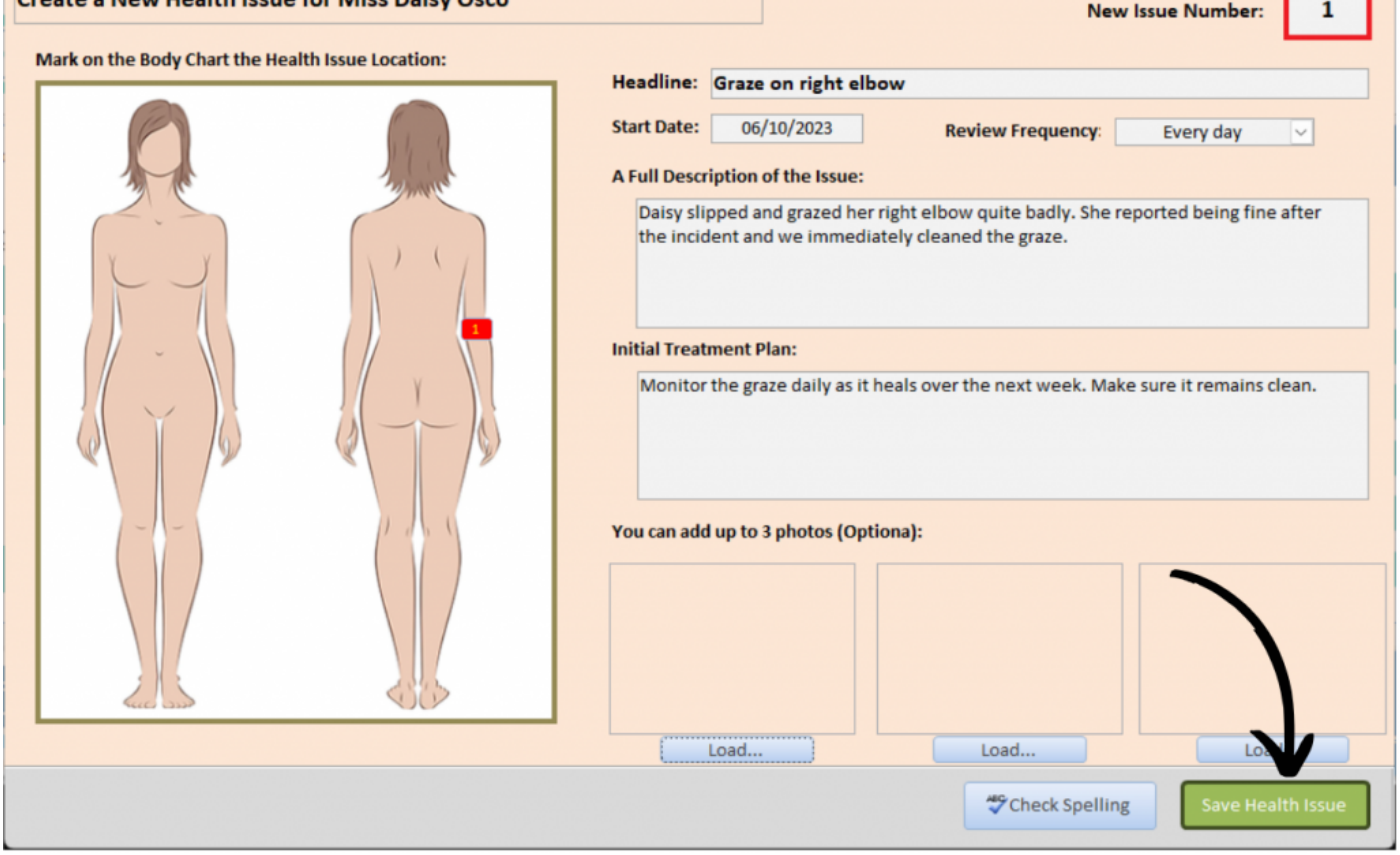
Your devices file explorer will open. Browse your files and find the image you wish to upload.

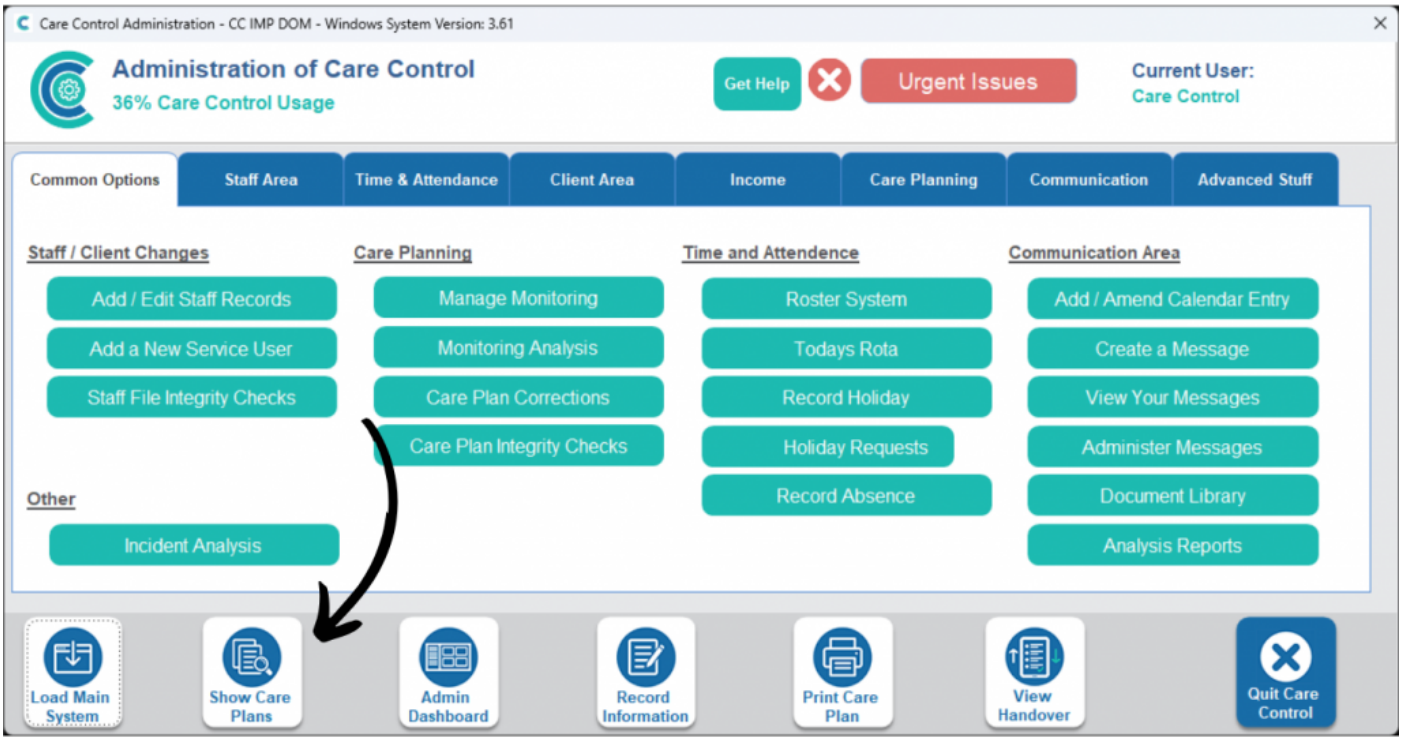
Select it and press **Open** to import it into Care Control.

8

You image should now show. You can have up to 3 total.

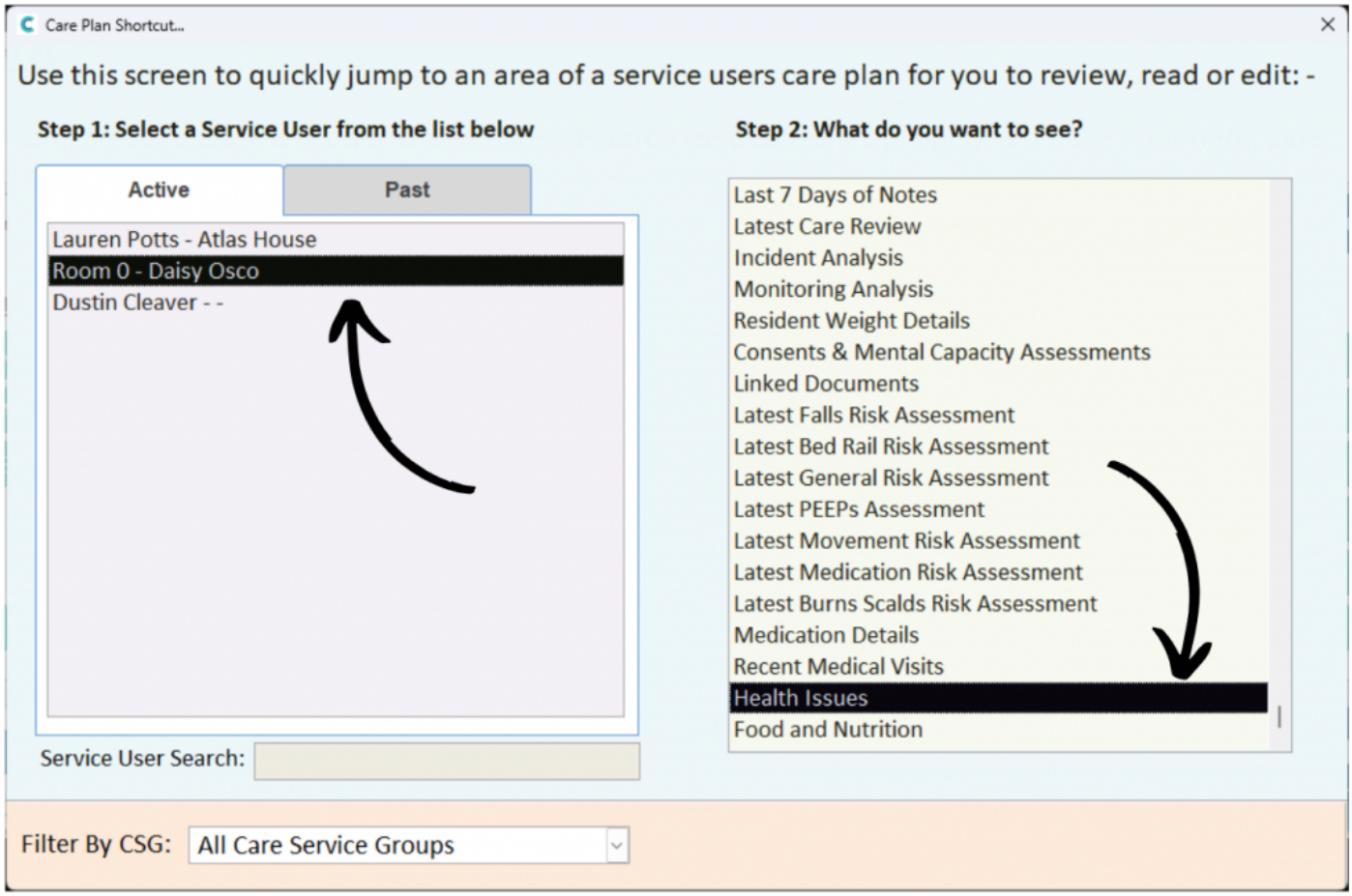
When you are happy with the form, press **Save Health Issue** to complete the process.

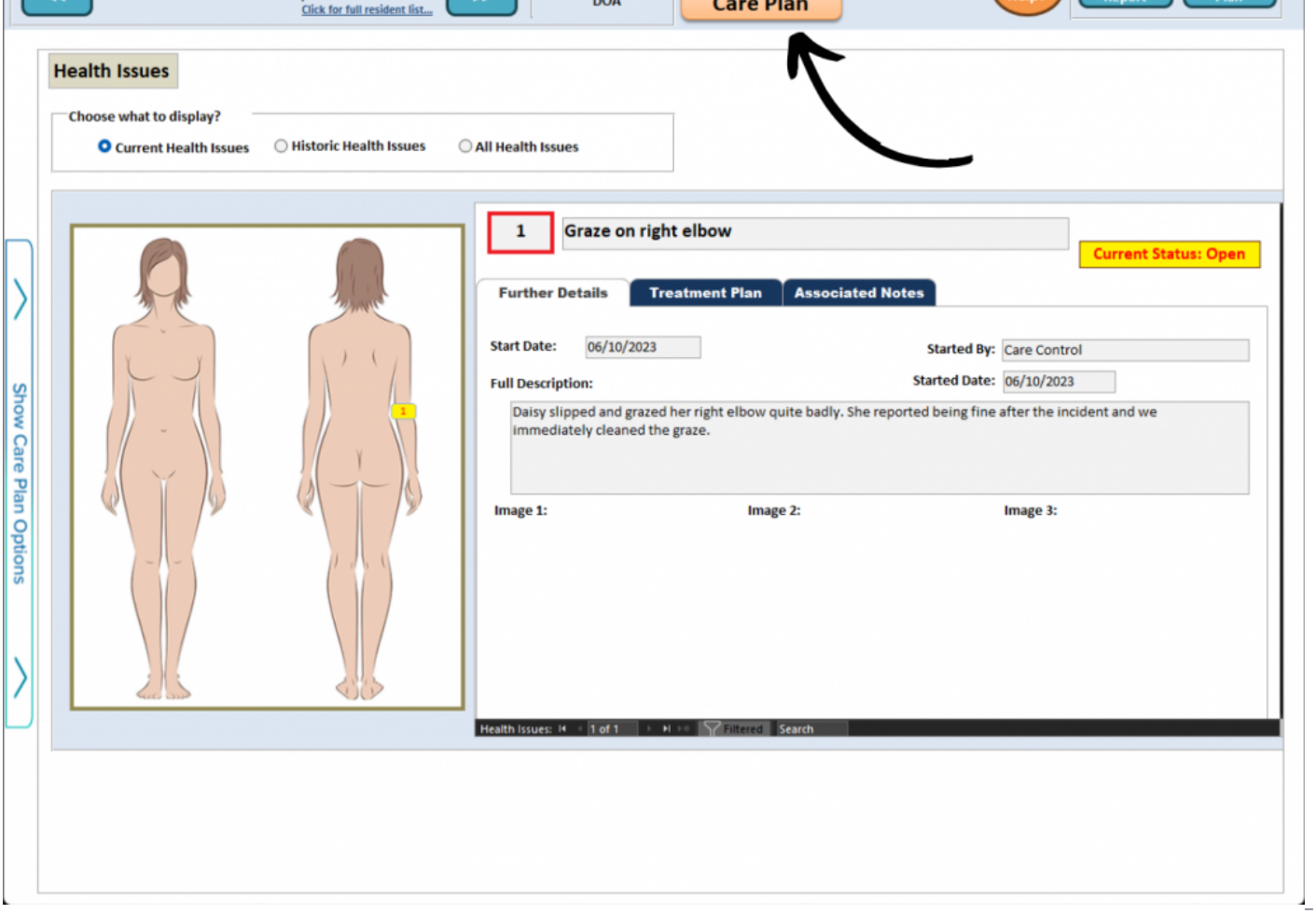




9

To review and close a health issue, navigate to the **Show Care Plans** tool.


Care Plan Shortcut...
Use this screen to quickly jump to an area of a service users care plan for you to review, read or edit: -
Step 1: Select a Service User from the list below
Active
Past
Lauren Potts - Atlas House
Room 0 - Daisy Osco
Dustin Cleaver - -
Service User Search:
Step 2: What do you want to see?
Last 7 Days of Notes
Latest Care Review
Incident Analysis
Monitoring Analysis
Resident Weight Details
Consents & Mental Capacity Assessments
Linked Documents
Latest Falls Risk Assessment
Latest Bed Rail Risk Assessment
Latest General Risk Assessment
Latest PEEPs Assessment
Latest Movement Risk Assessment
Latest Medication Risk Assessment
Latest Burns Scalds Risk Assessment
Medication Details
Recent Medical Visits
Health Issues
Food and Nutrition
Filter By CSG:
All Care Service Groups



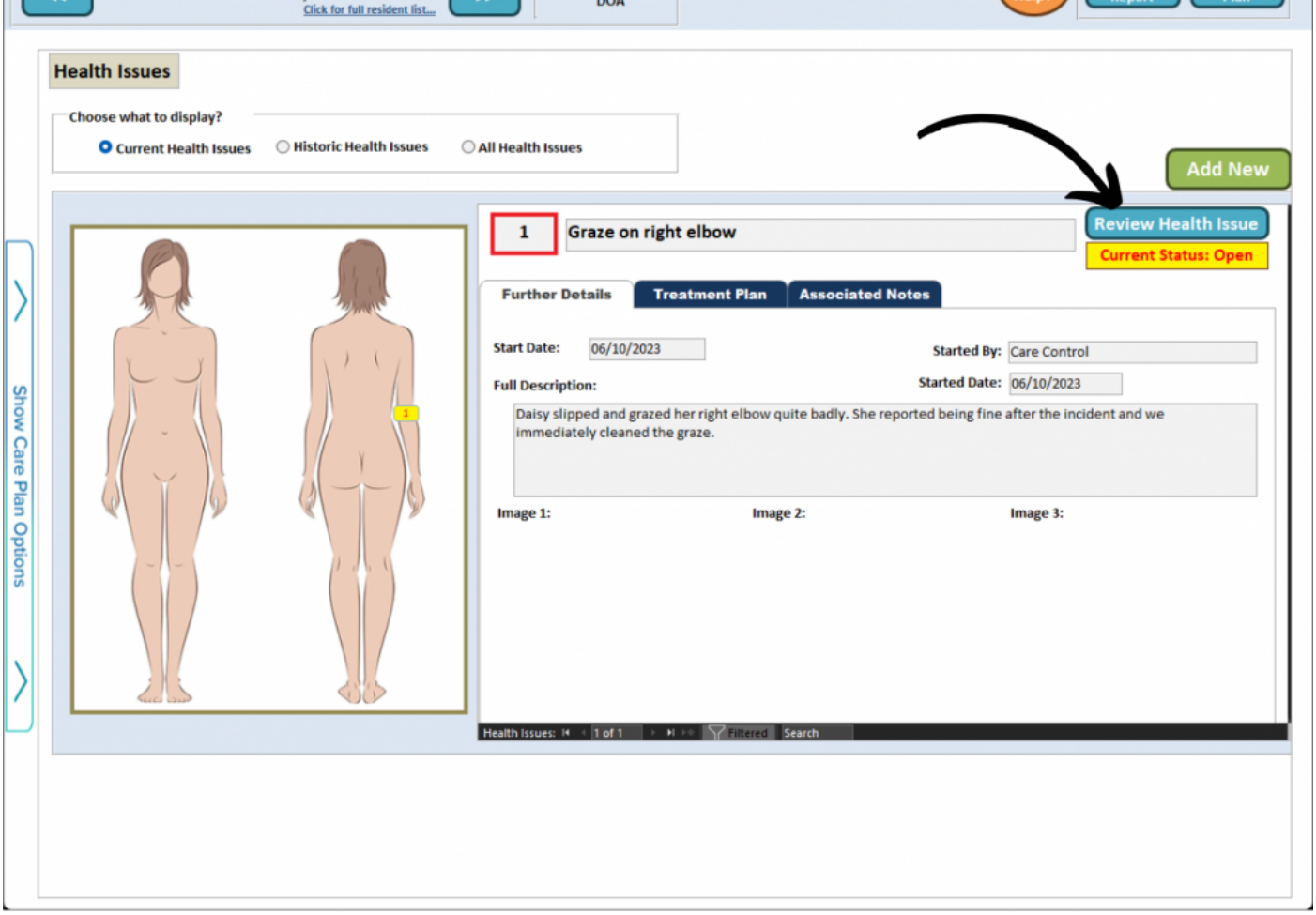
11

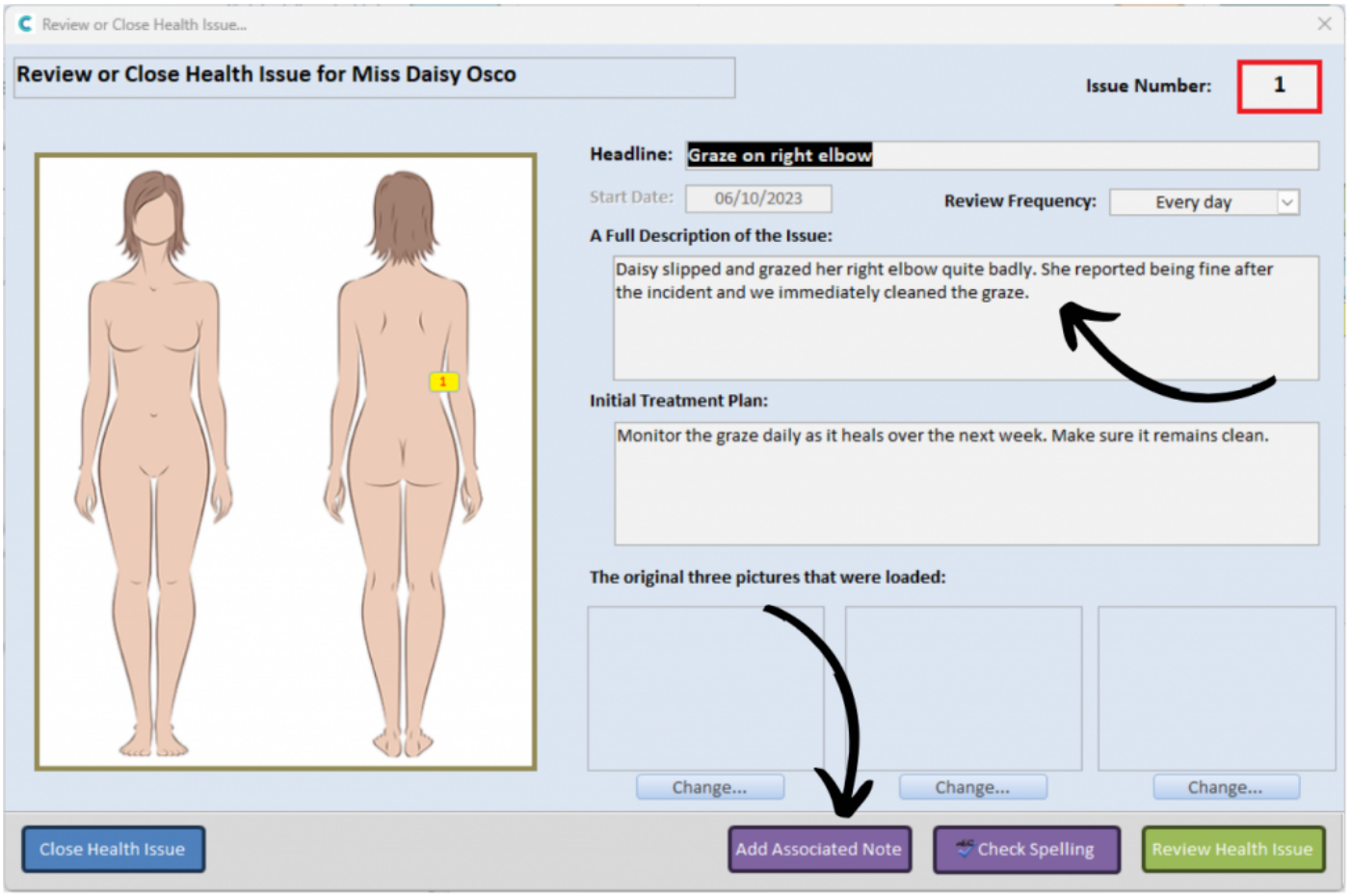
This will open the health issue area of the selected service users Care Plan. The health issue we recorded can be seen here.

To begin reviewing it, press **Click to Edit Care Plan**.

12

A new button labelled '**Review Health Issue**' will appear. Press this.

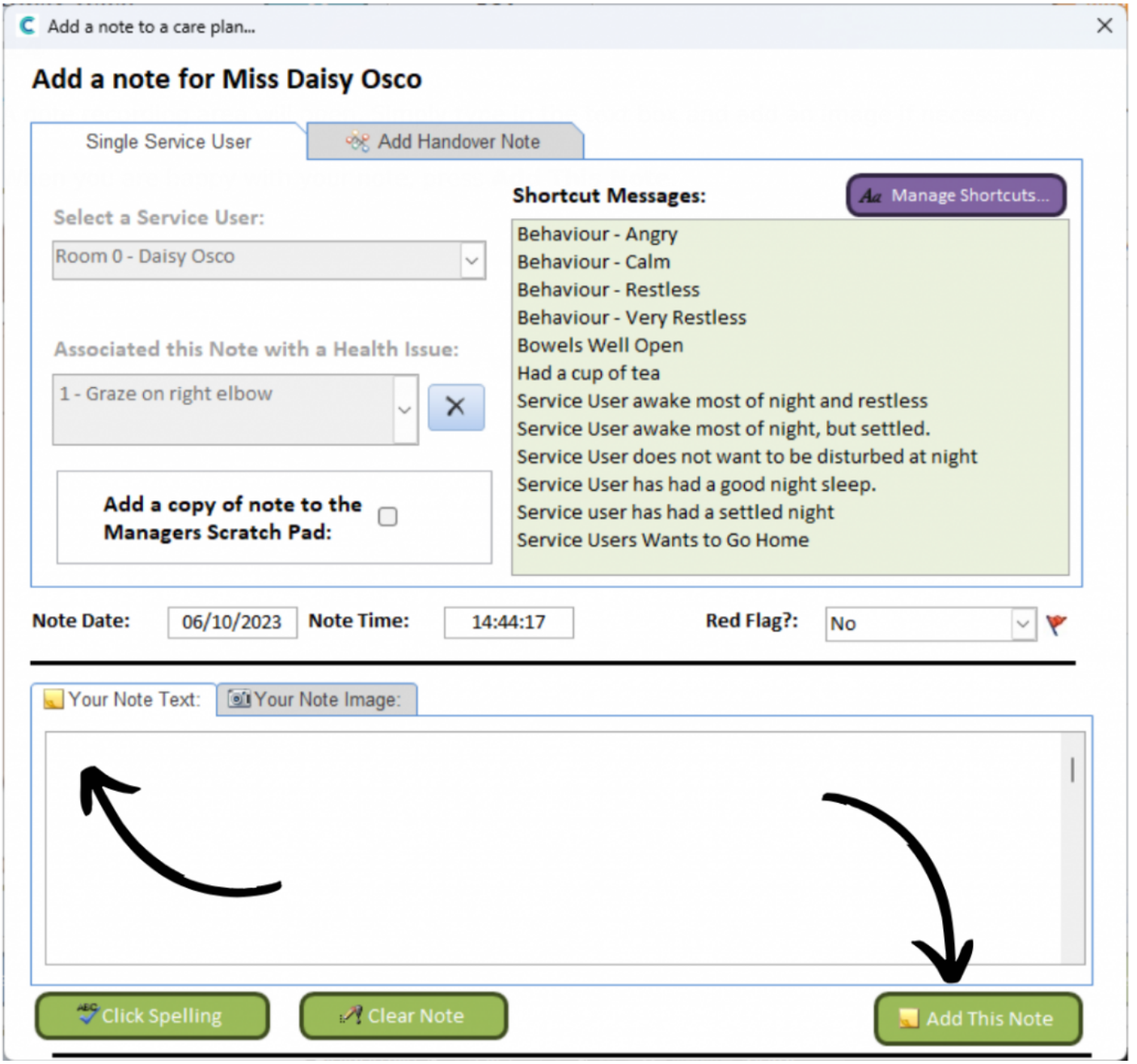

Health Issues
Choose what to display?
Current Health Issues
Historic Health Issues
All Health Issues
Add New
Show Care Plan Options
1
Graze on right elbow
Review Health Issue
Current Status: Open
Further Details
Treatment Plan
Associated Notes
Start Date:
06/10/2023
Started By:
Care Control
Full Description:
Started Date:
06/10/2023
Daisy slipped and grazed her right elbow quite badly. She reported being fine after the incident and we immediately cleaned the graze.
Image 1:
Image 2:
Image 3:
Health Issues:
1 of 1
Filtered
Search

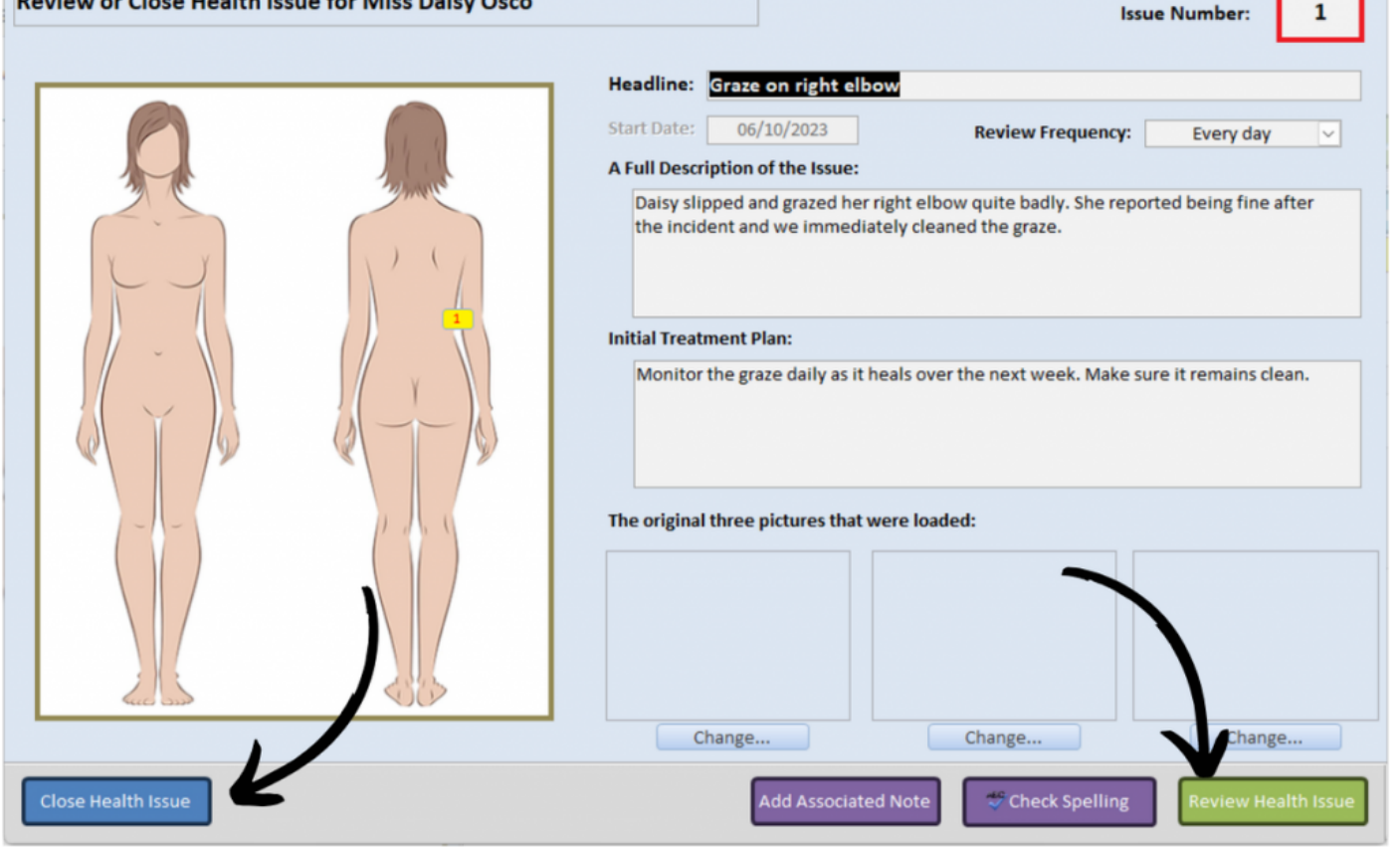

Review or Close Health Issue...
Review or Close Health Issue for Miss Daisy Osco
Issue Number:
1
Headline:
Graze on right elbow
Start Date:
06/10/2023
Review Frequency:
Every day
A Full Description of the Issue:
Daisy slipped and grazed her right elbow quite badly. She reported being fine after the incident and we immediately cleaned the graze.
Initial Treatment Plan:
Monitor the graze daily as it heals over the next week. Make sure it remains clean.
The original three pictures that were loaded:
Change...
Change...
Change...
Close Health Issue
Add Associated Note
Check Spelling
Review Health Issue

13

The health issue will open. You can amend the information originally recorded here.

You can also add an **Associated Note** via the button at the bottom of the window.





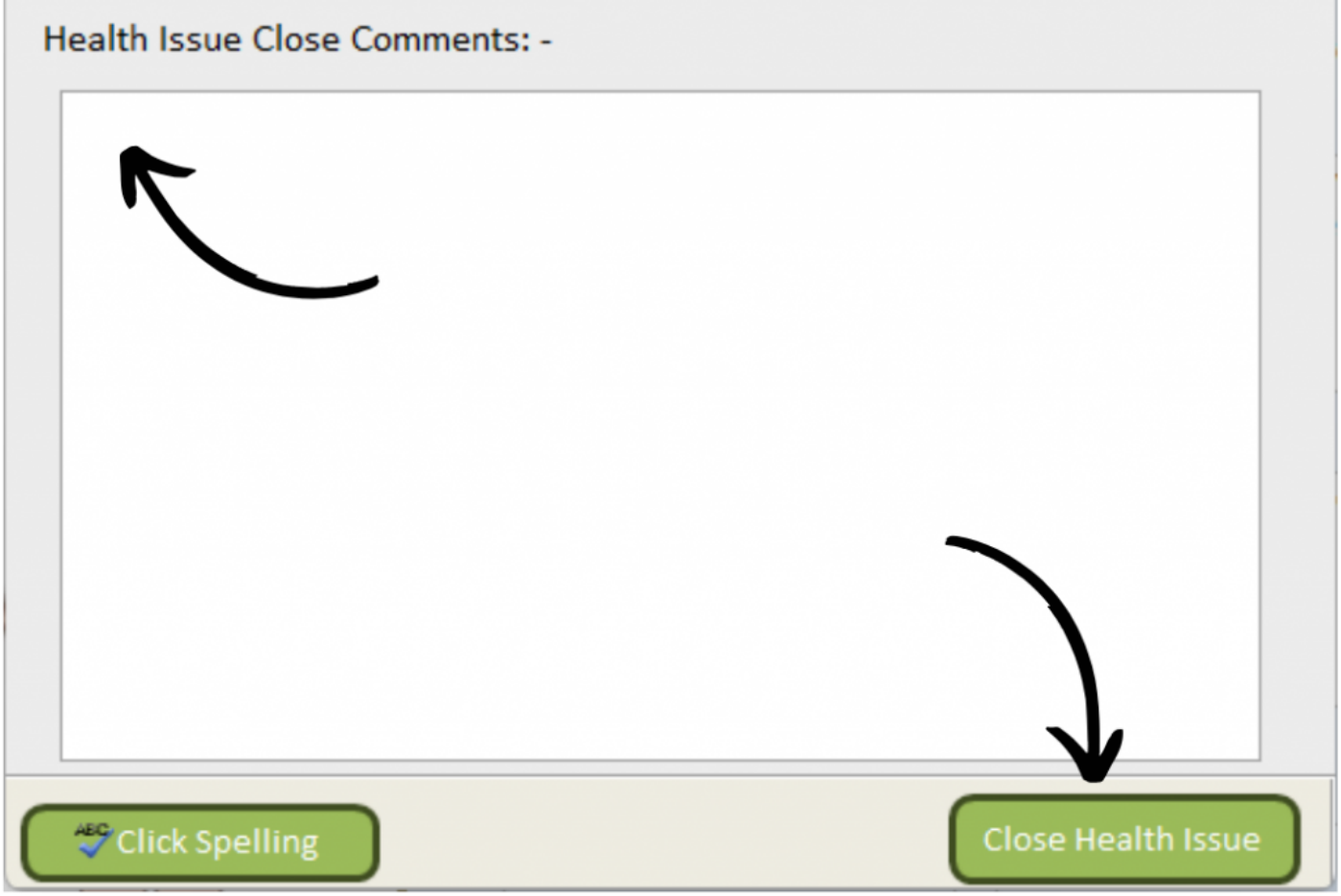
15

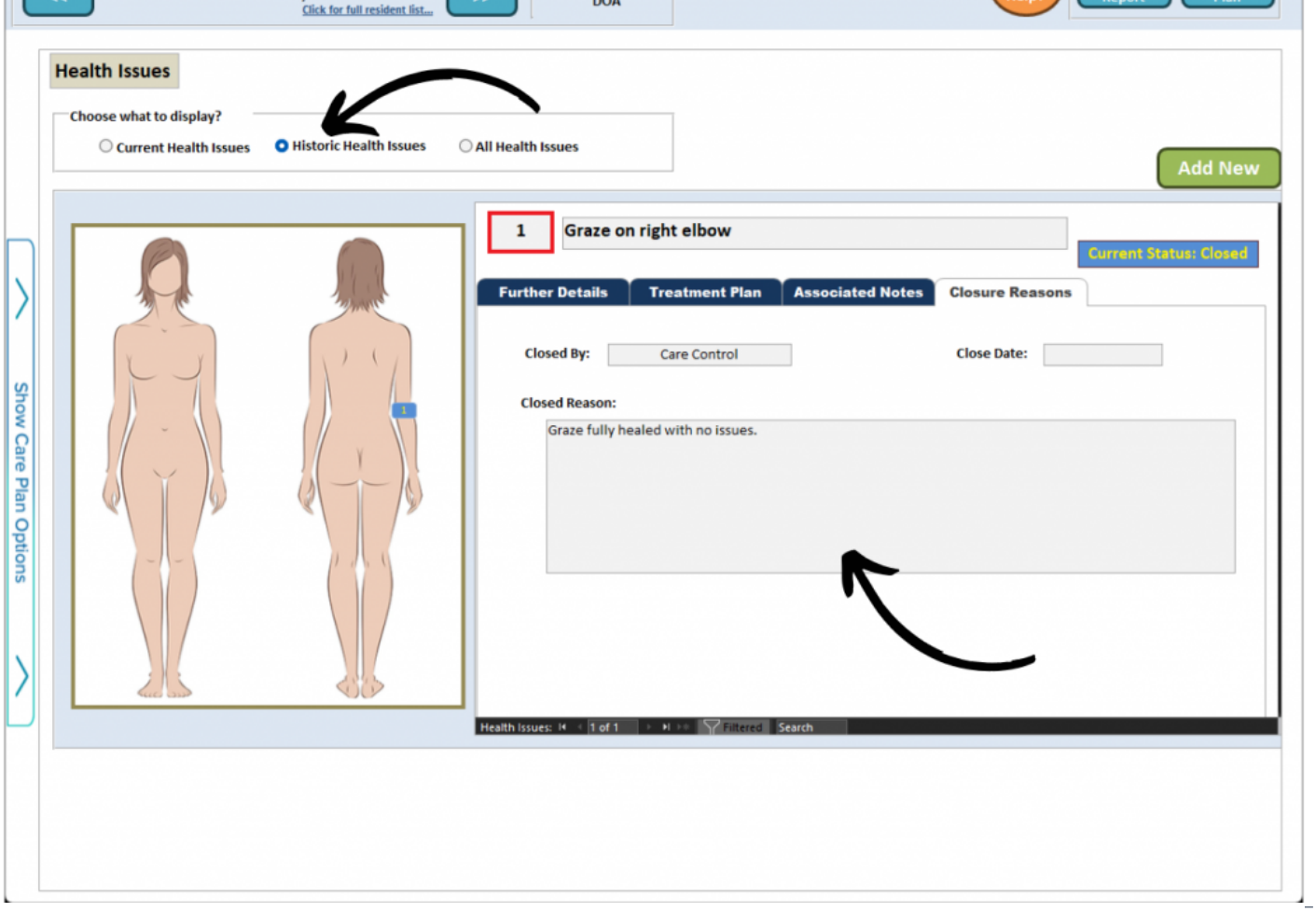
From here you can save the health issue by pressing **Review Health Issue**, or you can close it by pressing **Close Health Issue**.

16

If you are closing it, a **Comment** must be added.

Press **Close Health Issue** after inputting any comments.


Health Issue Close Comments: -
Click Spelling
Close Health Issue



17

The Health Issue will now be kept under the **Historic** tab.