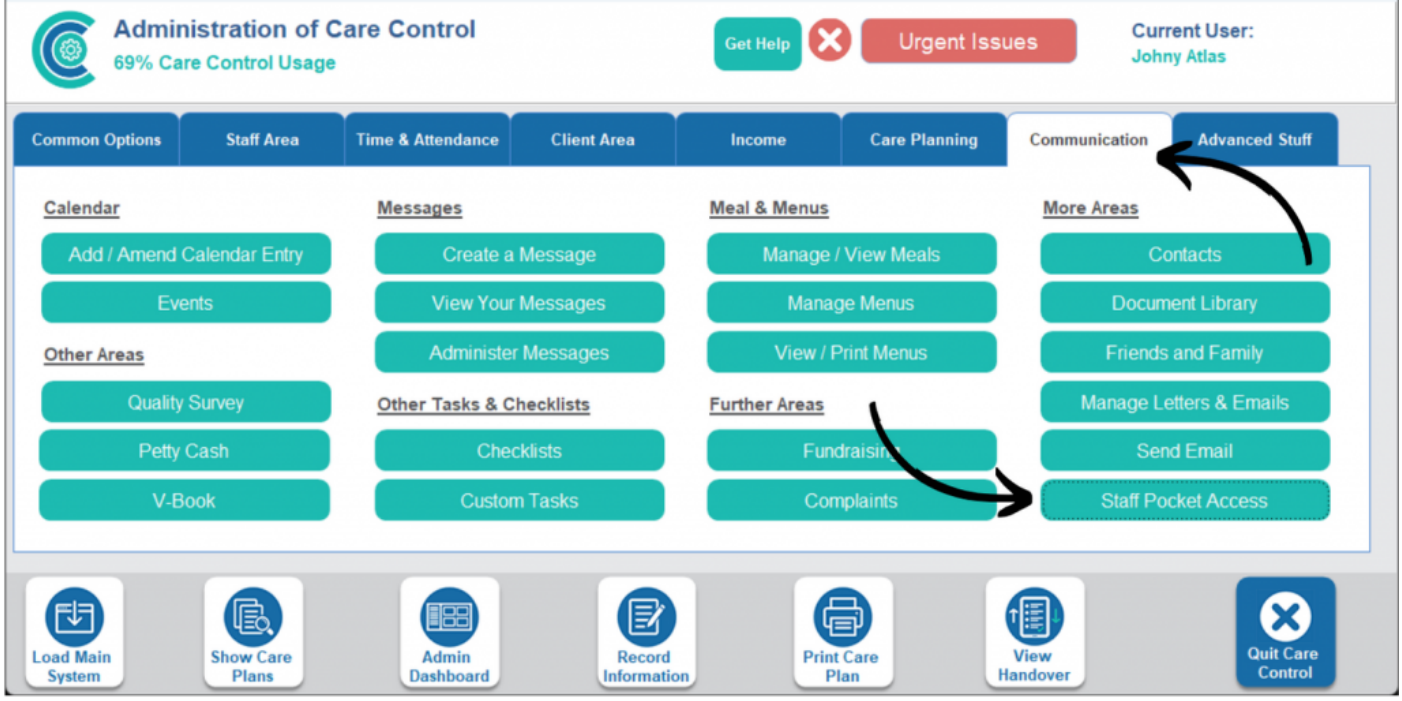
Removing a Staff Pocket Device

Care Control Pocket · https://cclearninghub.co.uk/docs/removing-a-staff-pocket-device/

Removing a Staff Pocket Device

This guide will cover how to remove a registered staff Pocket device via Care Control Windows.





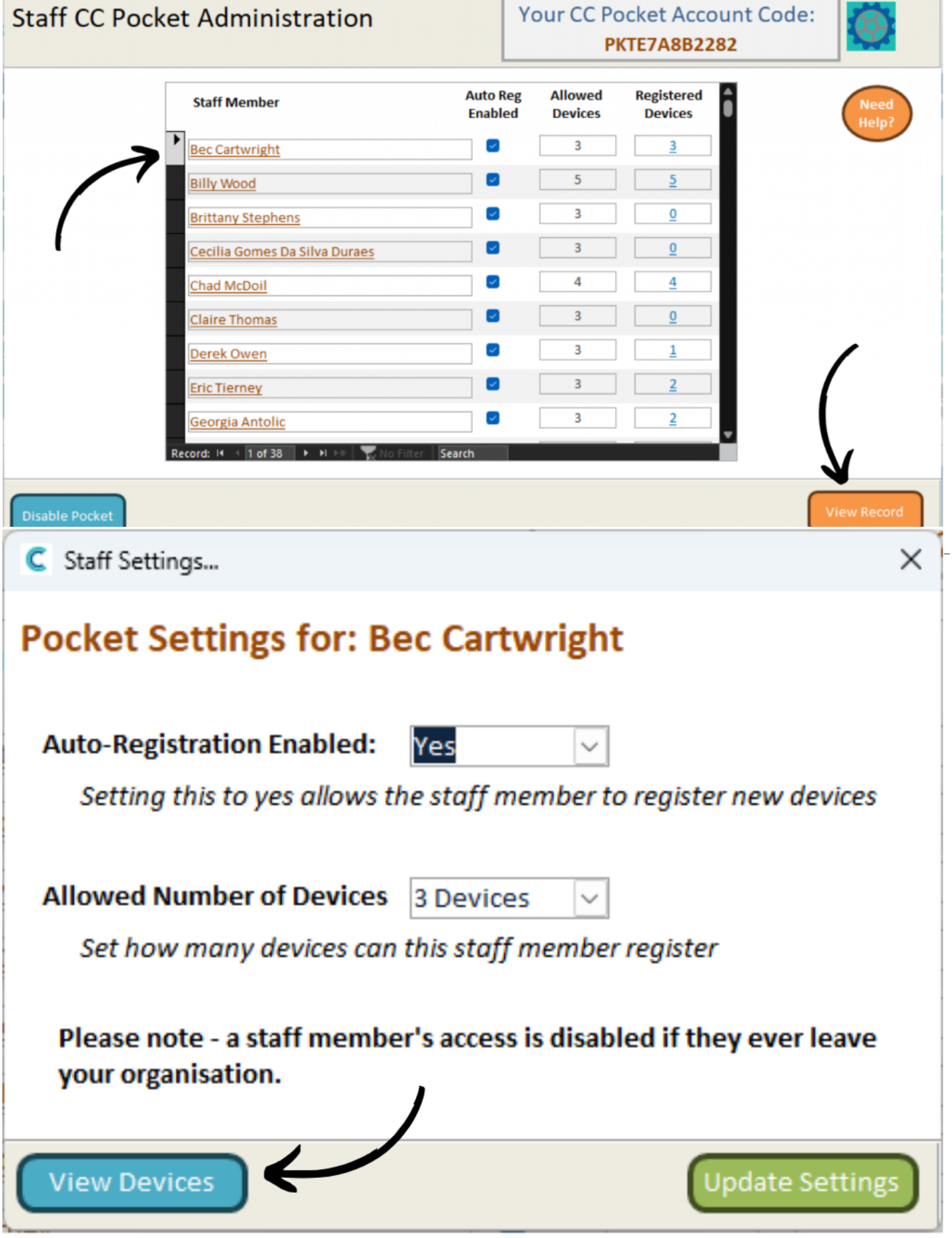
1

In the Administration of Care Control Windows, navigate to the **Staff Pocket Access** tool, which can be found under the Communication tab.

2

A new window will open. Here, a list of your staff members who have registered staff devices will be displayed.

Select one and press **View Record**.


Staff CC Pocket Administration
Your CC Pocket Account Code:
PKTE7A8B2282
Staff Member
Auto Reg Enabled
Allowed Devices
Registered Devices
Need Help?
Bec Cartwright 3 3
Billy Wood 5 5
Brittany Stephens 3 0
Cecilia Gomes Da Silva Duraes 3 0
Chad McDoil 4 4
Claire Thomas 3 0
Derek Owen 3 1
Eric Tierney 3 2
Georgia Antolic 3 2
Record: 1 of 38
No Filter
Search
Disable Pocket
View Record

Staff Settings...
Pocket Settings for: Bec Cartwright
Auto-Registration Enabled:
Yes
Setting this to yes allows the staff member to register new devices
Allowed Number of Devices
3 Devices
Set how many devices can this staff member register
Please note - a staff member's access is disabled if they ever leave your organisation.
View Devices
Update Settings

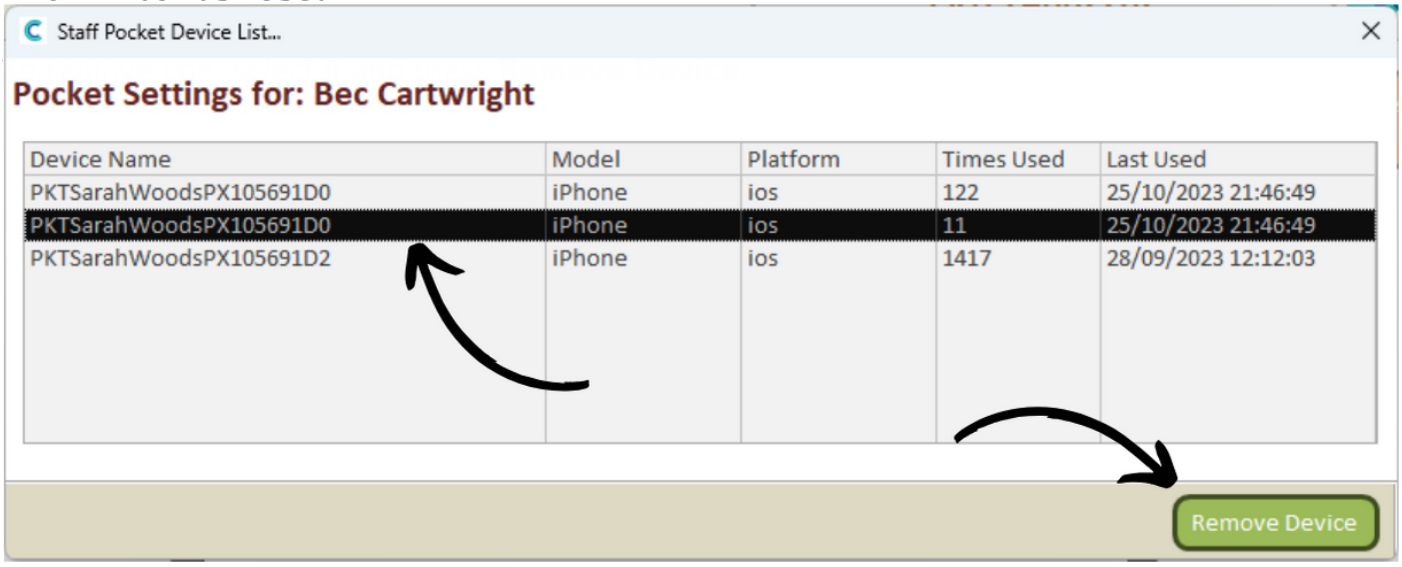
3

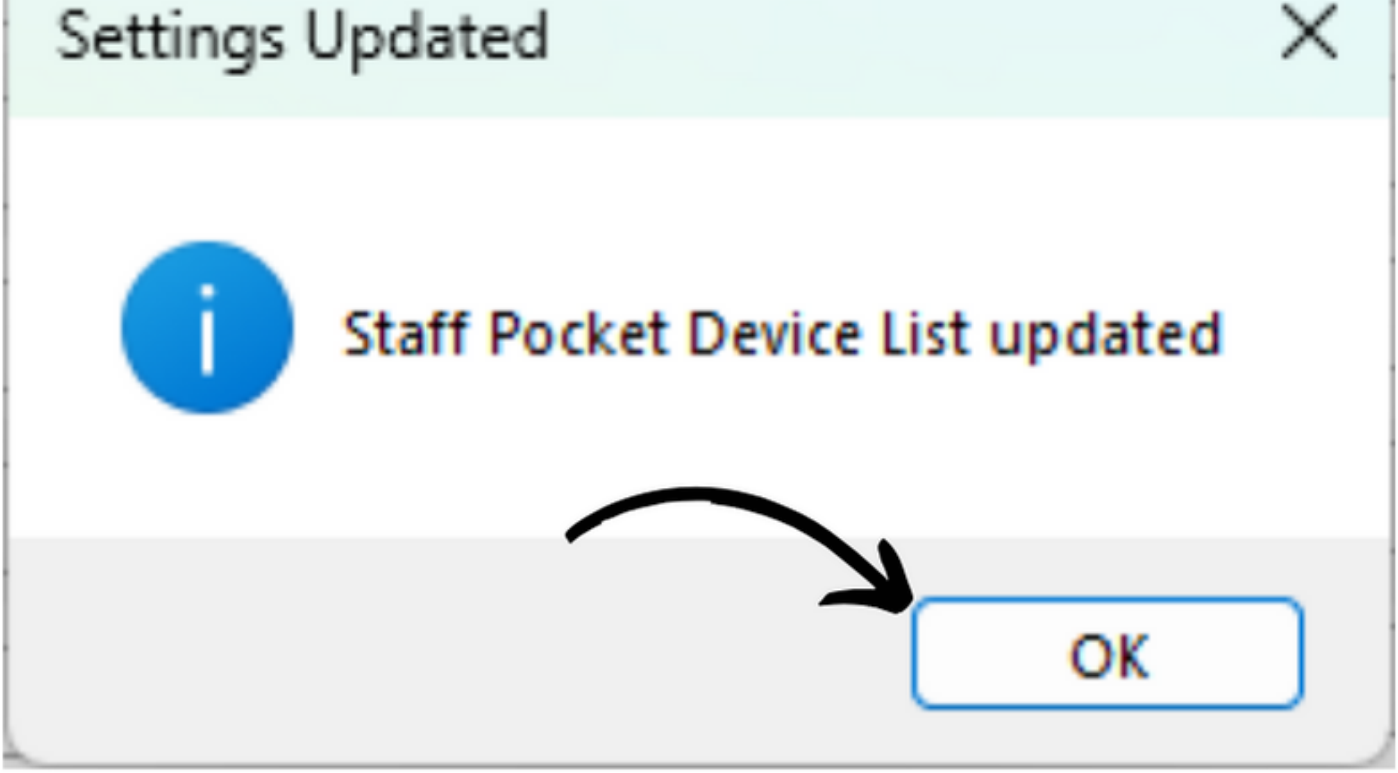
A series of settings for the staff member will open. Press **View Devices**.

4

A list of devices registered to the staff member will be displayed.

This includes the **Device Name**, **Model/Platform** as well as the number of **Times Used** and when it was **Last Used**.





5

You will receive a confirmation message. Press **OK**.