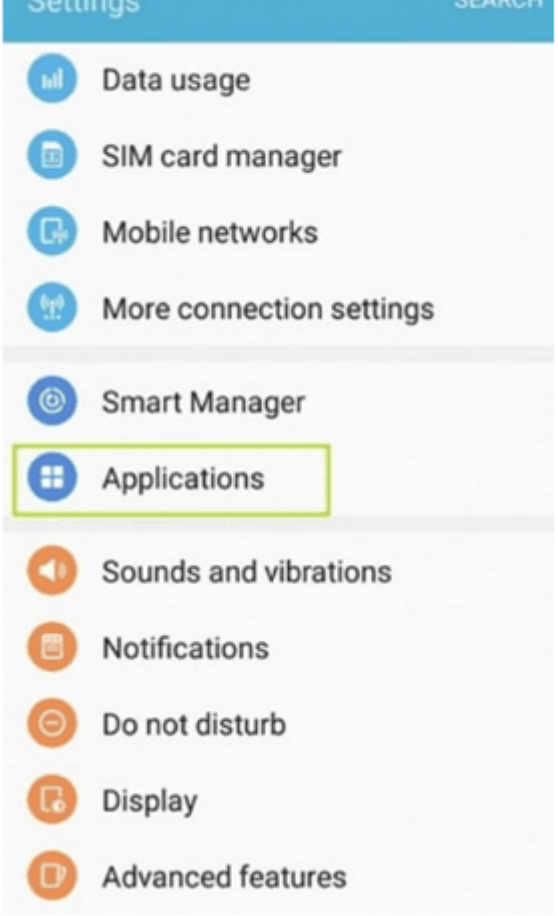
Resetting CC eMAR, Mobile & Pocket

Care Control eMAR · https://cclearninghub.co.uk/docs/resetting-cc-emar-mobile-pocket/

Resetting CC eMAR, Mobile & Pocket

Sometimes the best fix for a problem is a clean slate. You can reset the Care Control mobile/tablet apps by following these steps.





For Android Devices:

1. Navigate to the **Settings**.
2. Scroll down to the **Applications** option. This will display a list of applications on the device.
3. Find Care Control eMAR/Pocket/Mobile.
4. Open the Storage section of the application details.
5. Choose to Clear App Data/Storage.
6. Close the device settings, and reload the Care Control app. It will now be reset and will require a site code or one time code.

For Apple (IOS) Devices:

1. Click and hold on the Care Control Pocket/eMAR/Mobile app until it starts shaking.
2. Click the **X** in the corner to uninstall the app.
3. Go into the App Store and search for Care Control Pocket/eMAR/Mobile. Reinstall the app.