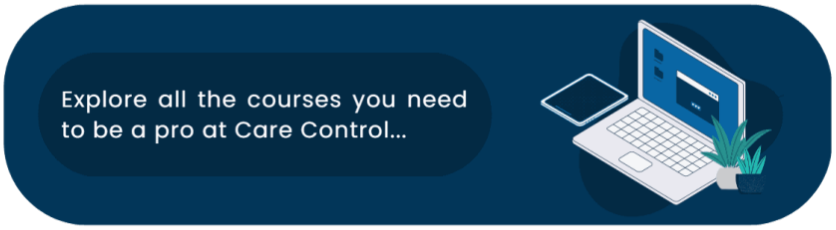
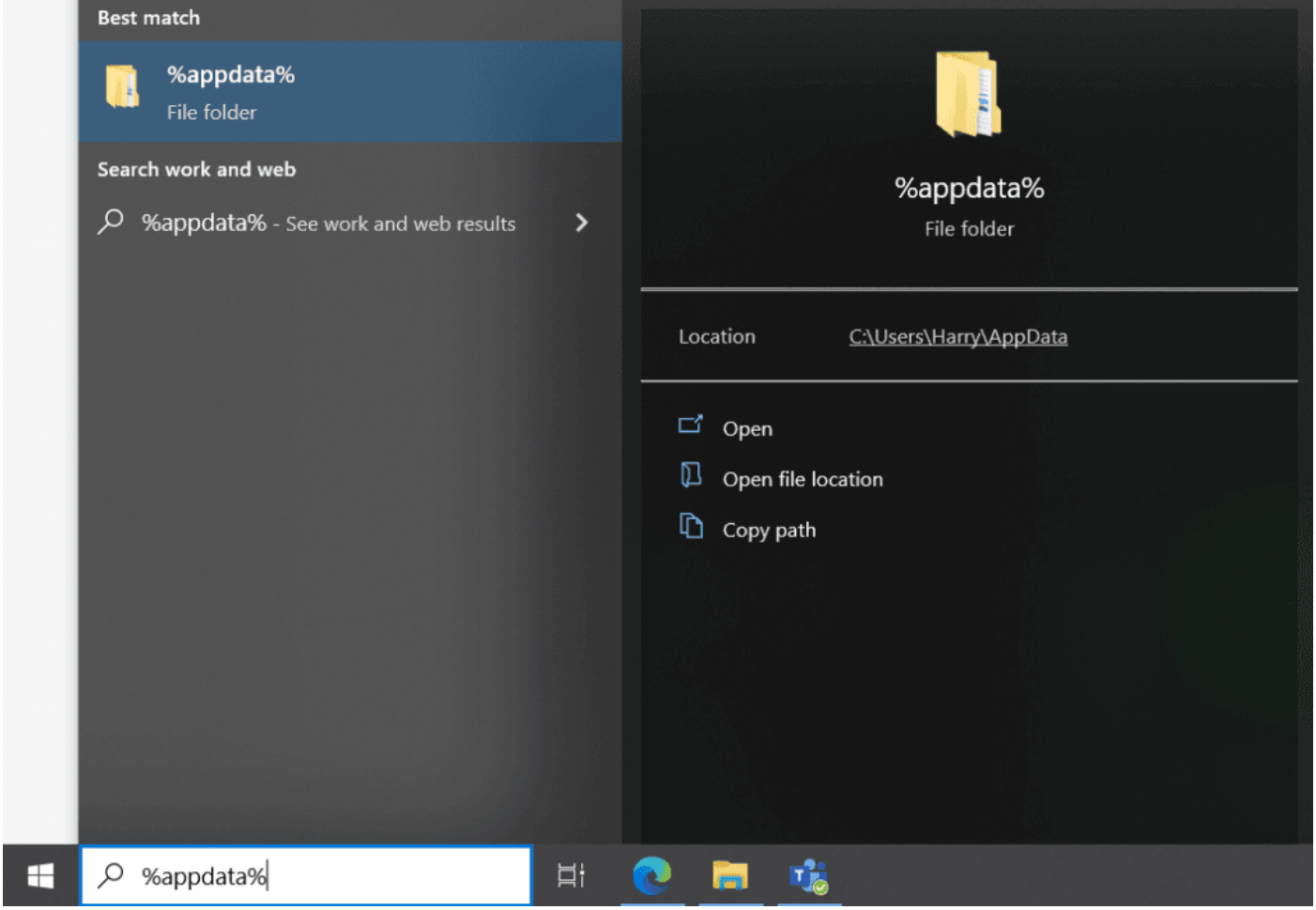
Resetting eMAR, Pocket & Mobile on a PC/Laptop

Care Control eMAR · https://cclearninghub.co.uk/docs/resetting-emar-mobile-pocket-on-pc-laptop/



Resetting eMAR, Pocket & Mobile on a PC/Laptop

Sometimes it is necessary to reset a Care Control application. Here is our guide on doing this when using Care Control eMAR, Pocket or Mobile on a PC / Laptop.



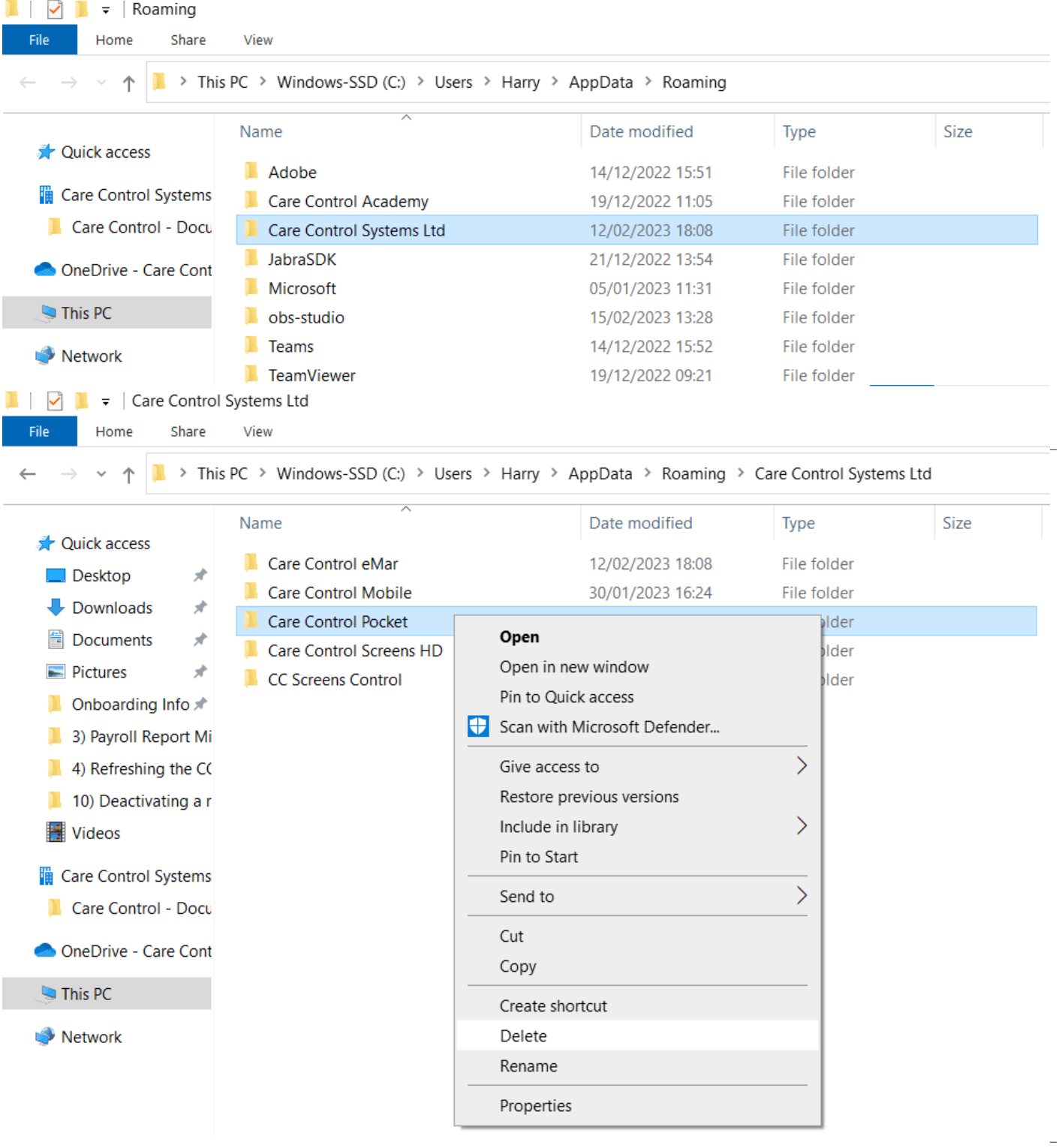
1

First, close the application you wish to reset. Press the **Windows** icon, or **Search** icon on the taskbar at the bottom of your screen.

On your keyboard, type the phrase **%appdata%** and press **Enter**. *Note: If there is no search bar, just start typing and it will appear*.

2

A file explorer window will open called **Roaming** and here there will be a folder called **Care Control Systems Ltd**, open this.



3

In this folder will be a list of your Care Control apps installed on the PC / Laptop. Simply select the one you wish to reset (click once) and press the **delete** key on your keyboard. Alternatively, right click the folder, and select delete.

You can now reopen the application and enter your site or one time code.