Unlocking a User Account on Cloud

Org Man Users · https://cclearninghub.co.uk/docs/unlocking-a-user-account-on-cloud/

Org Man Unlocking a User Account on Cloud

This guide will cover unlocking a Cloud User’s account when they have been locked out.

Please follow the interactive guide below, a written guide is also available at the bottom of the page.



Embedded media:

https://demo.arcade.software/ttPBptC8vpLHVW0UeiVy?embed&embed_mobile=tab&embed_desktop=inline&show_copy_lin

Written guide

1. Enter the **Org Management.**
2. Select to **Visit** the **Users area.**
3. Click the **eye icon** on a user.
4. Enter the **Security** tab.
5. Select **Unlock Account.**