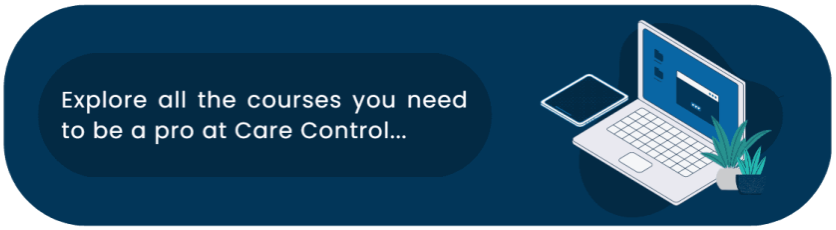
View a Service User’s Memory Box

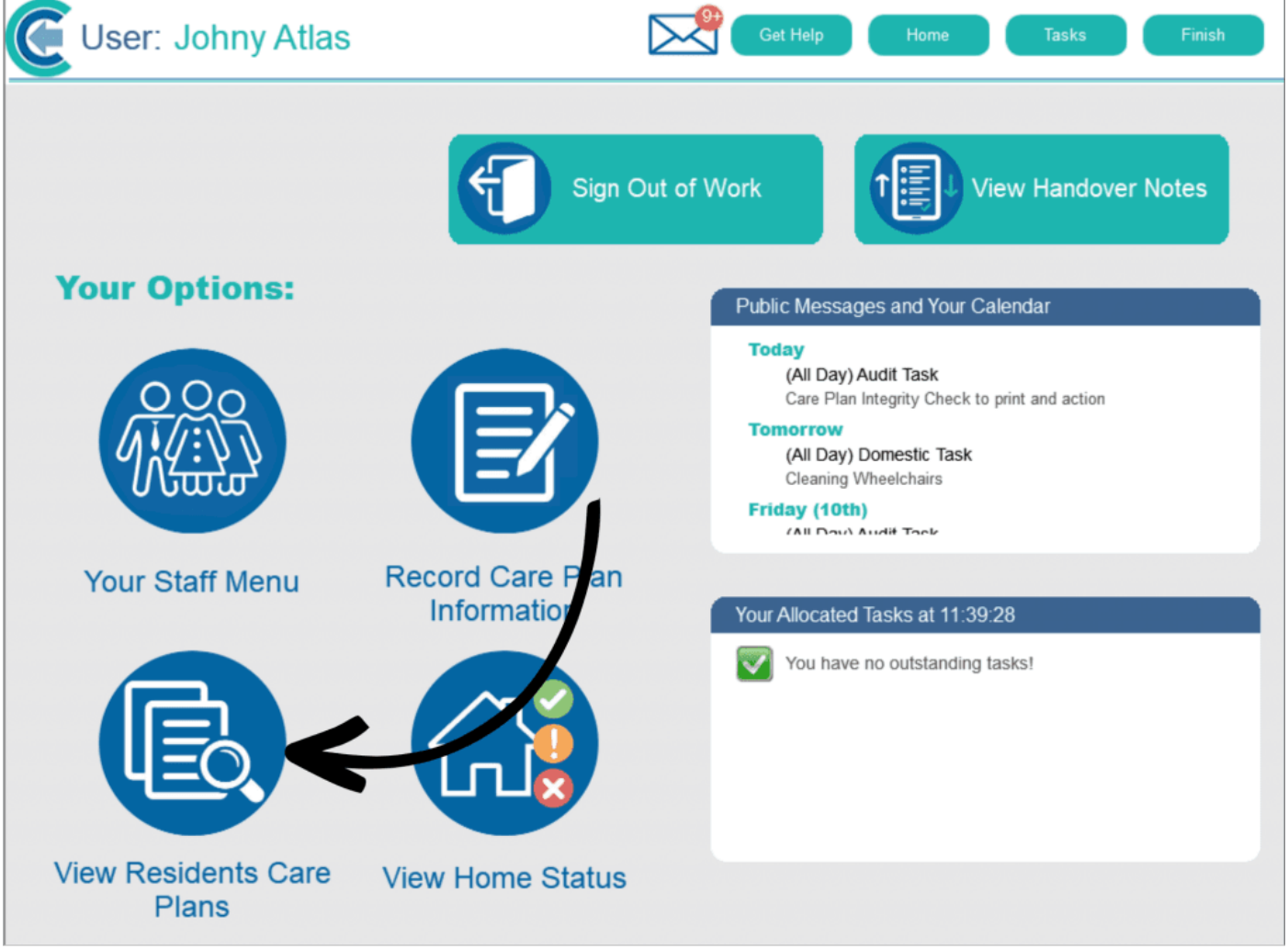
Memory Box · https://cclearninghub.co.uk/docs/view-a-service-users-memory-box/



Viewing a Service User's Memory Box

This guide will cover how to view recorded Memory Box items in a service users Care Plan. The Memory Box items can be shared with the service user, and their reaction can be recorded.

Embedded media:
https://player.vimeo.com/video/814962858?color&autopause=0&loop=0&muted=0&title=1&portrait=1&byline=1&h=e8e2

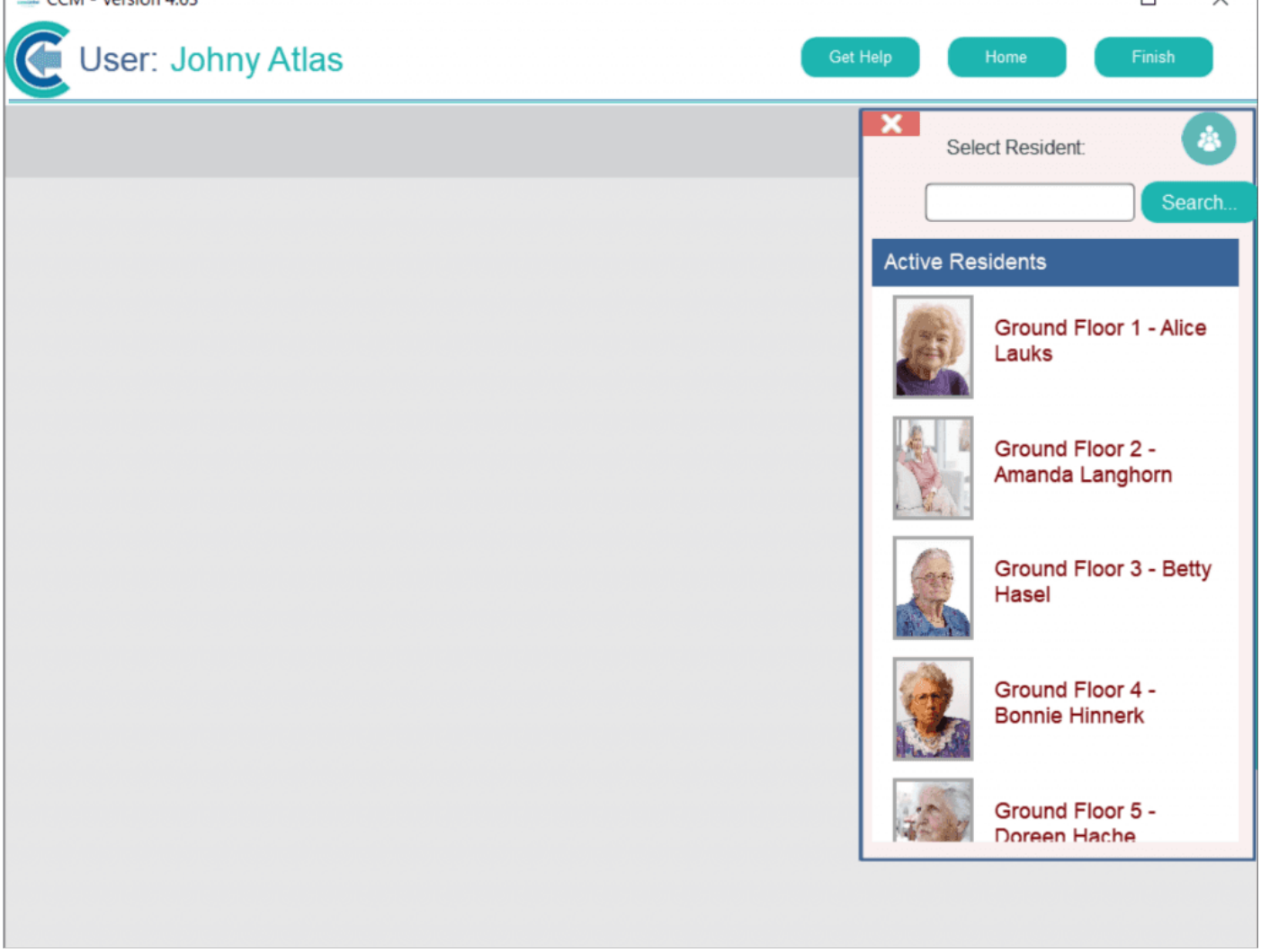


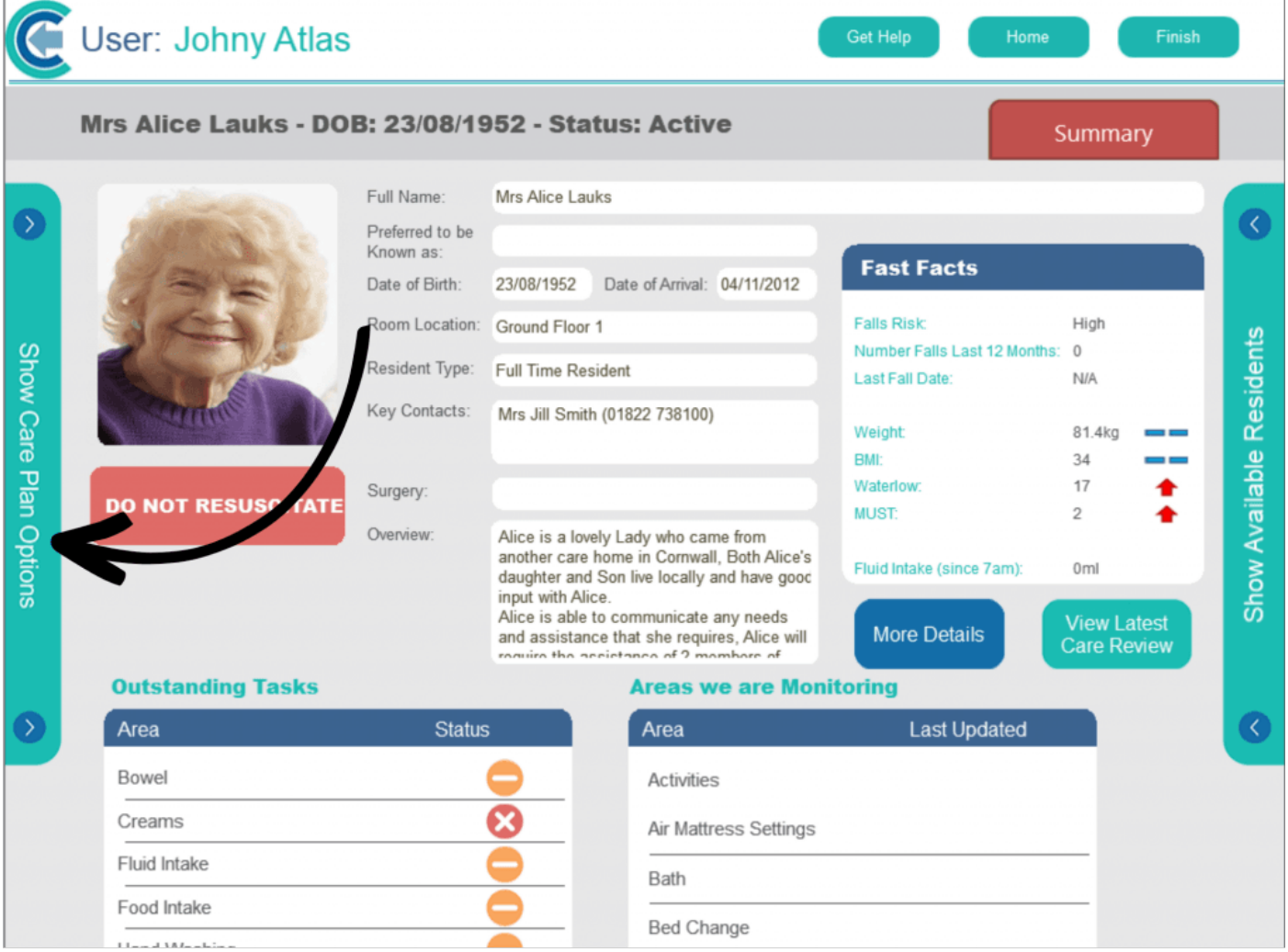
1

After logging in to Care Control Mobile, select **View Residents Care Plan**.

2

Select a service user to view.


User: Johny Atlas
Get Help
Home
Finish
Select Resident:
Search...
Active Residents
Ground Floor 1 - Alice Lauks
Ground Floor 2 - Amanda Langhorn
Ground Floor 3 - Betty Hasel
Ground Floor 4 - Bonnie Hinnerk
Ground Floor 5 - Doreen Hache

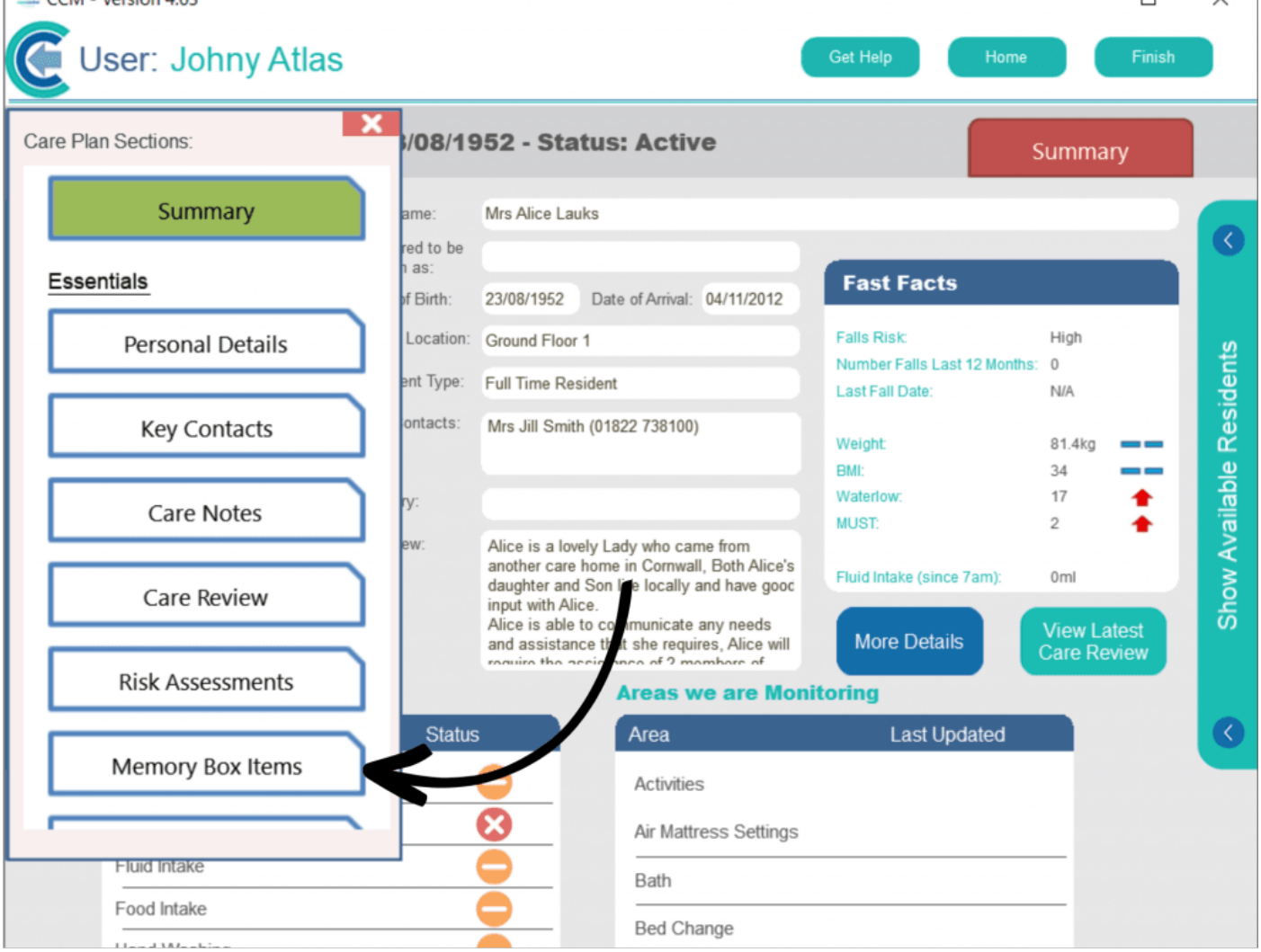


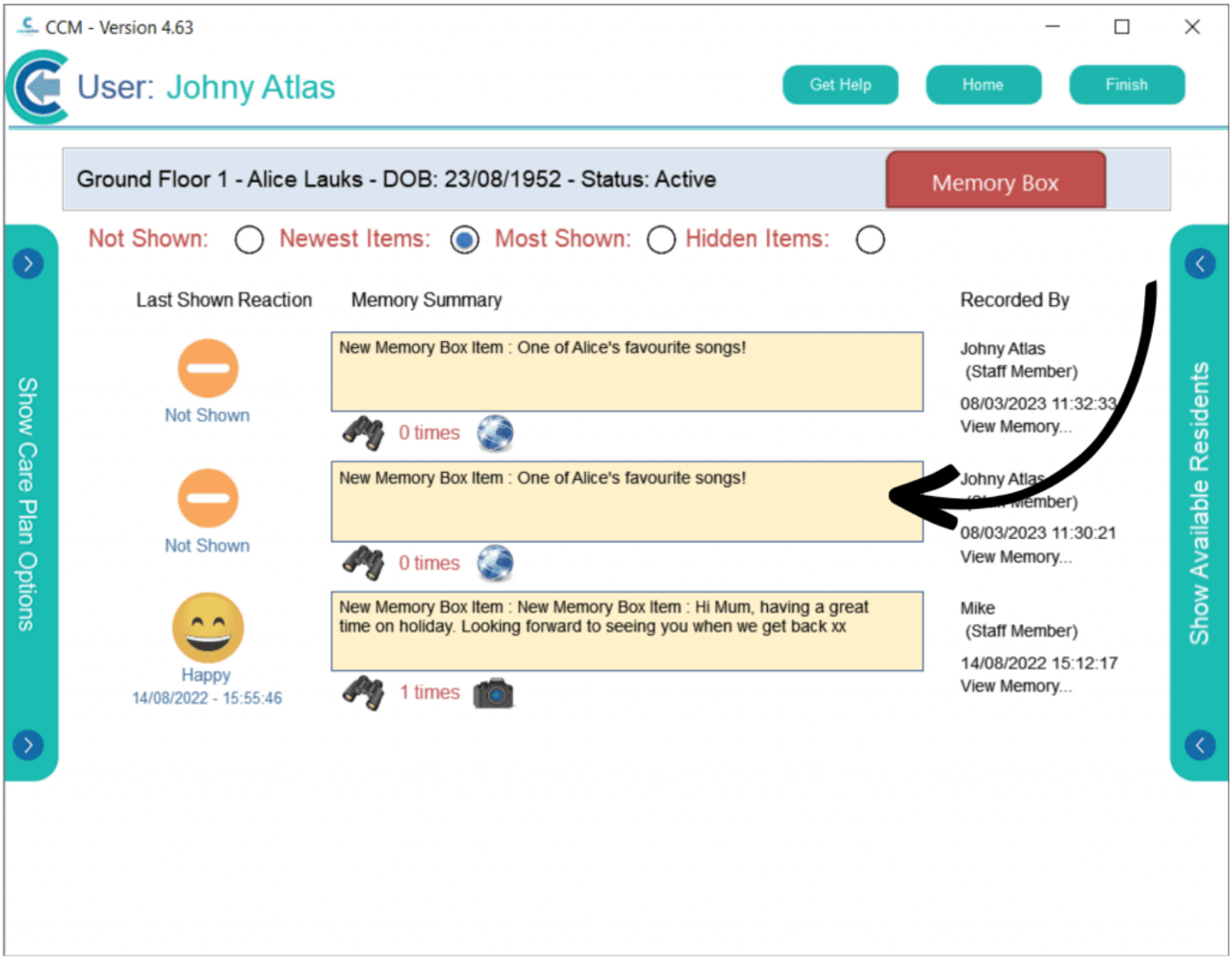
3

Open the care plan menu by tapping **Show Care Plan Options** on the left hand side of the screen.

4

From this menu, select **Memory Box Items**.


User: Johny Atlas
Get Help
Home
Finish
Care Plan Sections:
Summary
Essentials
Personal Details
Key Contacts
Care Notes
Care Review
Risk Assessments
Memory Box Items
/08/1952 - Status: Active
Summary
Mrs Alice Lauks
23/08/1952
Date of Arrival: 04/11/2012
Ground Floor 1
Full Time Resident
Mrs Jill Smith (01822 738100)
Alice is a lovely Lady who came from another care home in Cornwall, Both Alice's daughter and Son
locally and have gooc input with Alice.
Alice is able to co
municate any needs and assistance t
she requires, Alice will
Fast Facts
Falls Risk: High
Number Falls Last 12 Months: 0
Last Fall Date: N/A
Weight: 81.4kg
BMI: 34
Waterlow: 17
MUST: 2
Fluid Intake (since 7am): 0ml
More Details
View Latest Care Review
Show Available Residents
Areas we are Monitoring
Status
Area
Last Updated
Activities
Air Mattress Settings
Bath
Bed Change
Fluid Intake
Food Intake



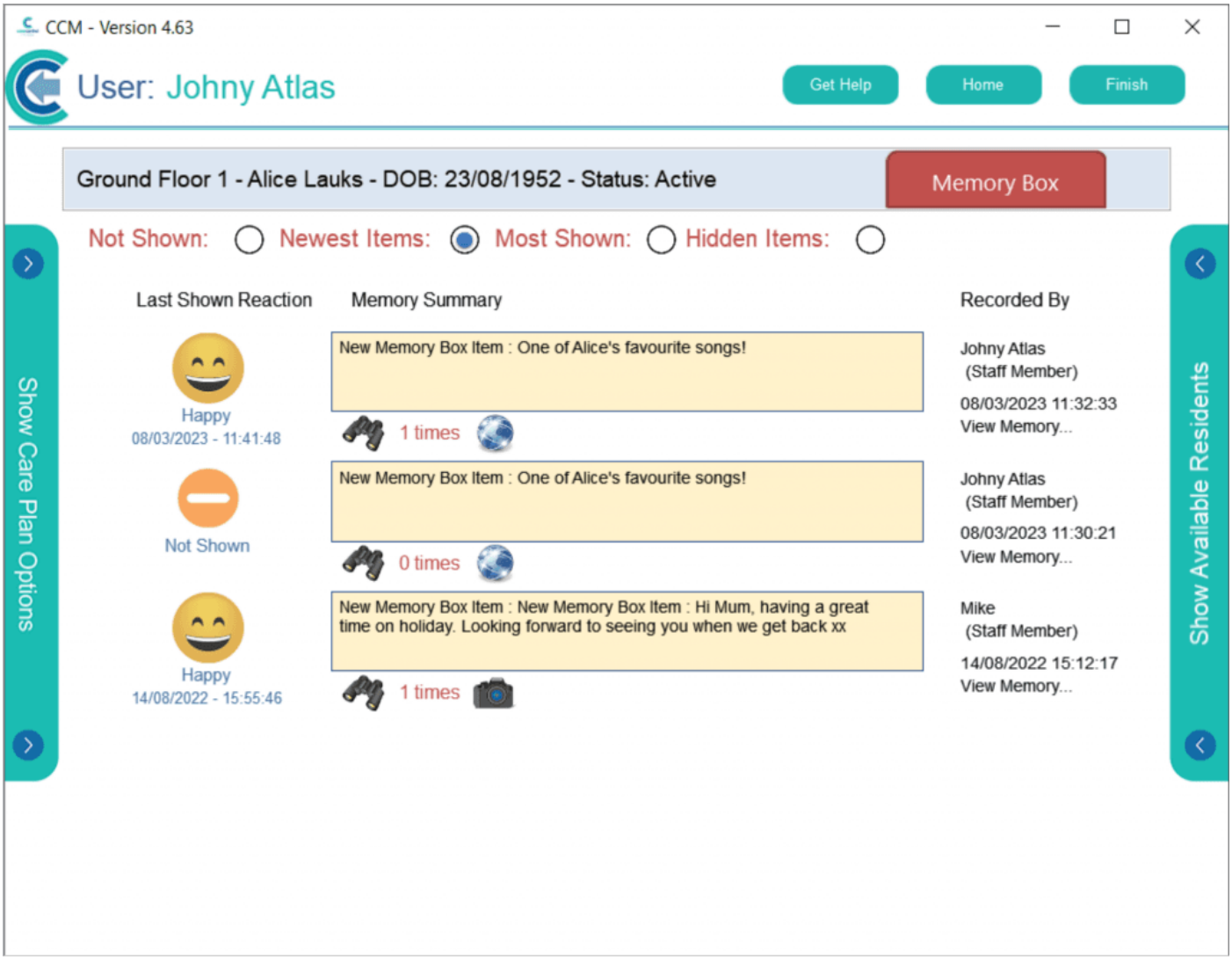
5

A list of recorded **Memory Box** item will be displayed. To open one, simply tap on the memory.

6

The memory contents will be displayed. After showing the service user, you can add their reaction and a comment. Press **Record Reaction** to save.


CCM - Version 4.63
View your memory box item...
Recorded By:
Johny Atlas (08/03 - 11:32)
Last Shown By:
Not Shown
Description:
New Memory Box Item : One of Alice's favourite songs!
Touch to view
Internet Link
Angry
Upset
Sad
Confused
No Reaction
Happy
Laughing
Tears of Joy
Further Comment?:
Edit
Record Reaction

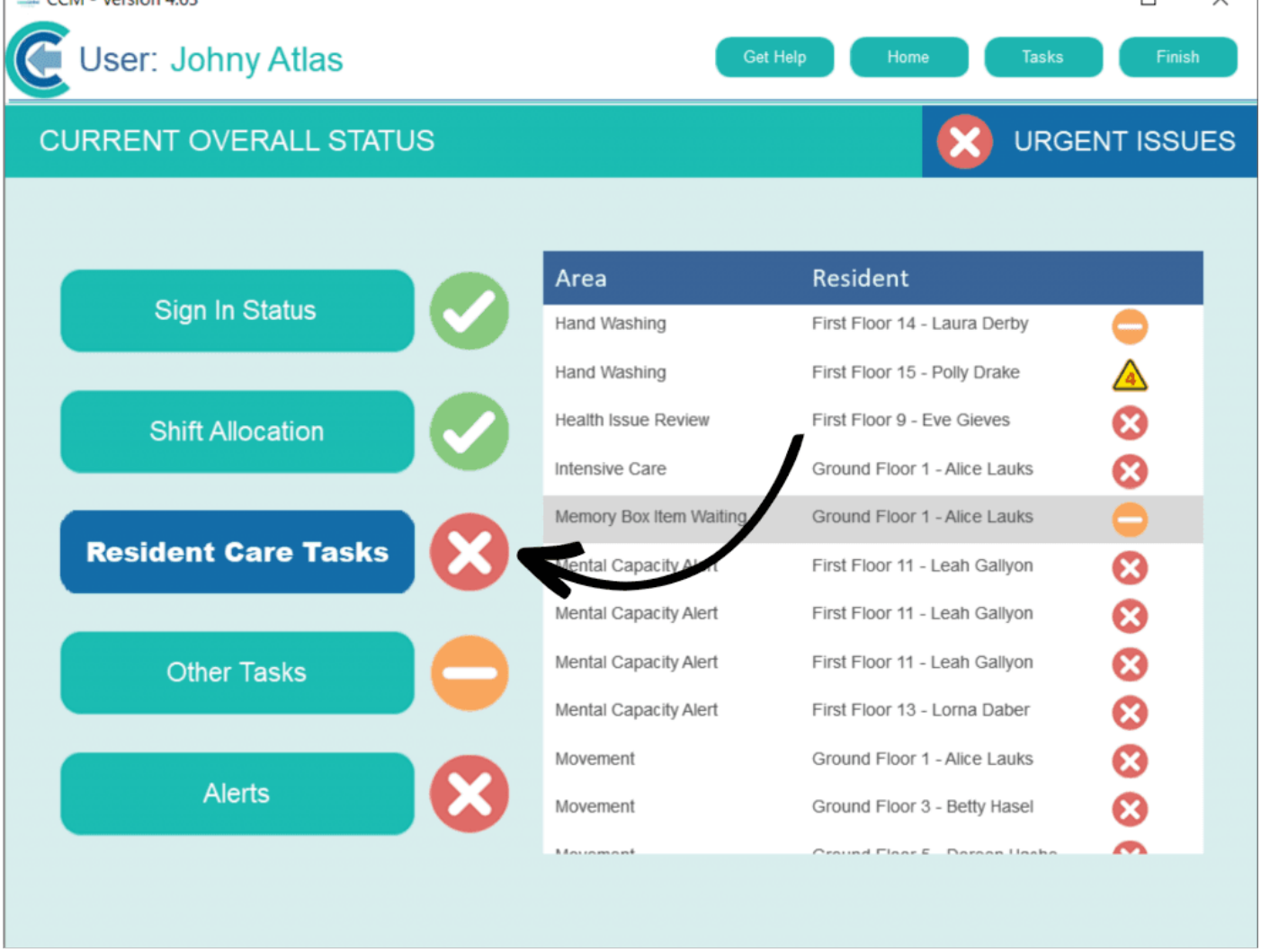


7

Their reaction will be updated on the Memory Box item list.

8

After a Memory Box item is added, it will also create a **Resident Care Task** which can be completed from the **Home Status**. Tapping on the task will open the memory contents and allow a reaction to be recorded.


User: Johny Atlas
Get Help
Home
Tasks
Finish
CURRENT OVERALL STATUS
URGENT ISSUES
Sign In Status
Shift Allocation
Resident Care Tasks
Other Tasks
Alerts
Area
Resident
Hand Washing
First Floor 14 - Laura Derby
Hand Washing
First Floor 15 - Polly Drake
Health Issue Review
First Floor 9 - Eve Gieves
Intensive Care
Ground Floor 1 - Alice Lauks
Memory Box Item Waiting
Ground Floor 1 - Alice Lauks
Mental Capacity Alert
First Floor 11 - Leah Gallyon
Mental Capacity Alert
First Floor 11 - Leah Gallyon
Mental Capacity Alert
First Floor 11 - Leah Gallyon
Mental Capacity Alert
First Floor 13 - Lorna Daber
Movement
Ground Floor 1 - Alice Lauks
Movement
Ground Floor 3 - Betty Hasel