

Agency Staff Working with Care Control

Easy Guide



Introduction

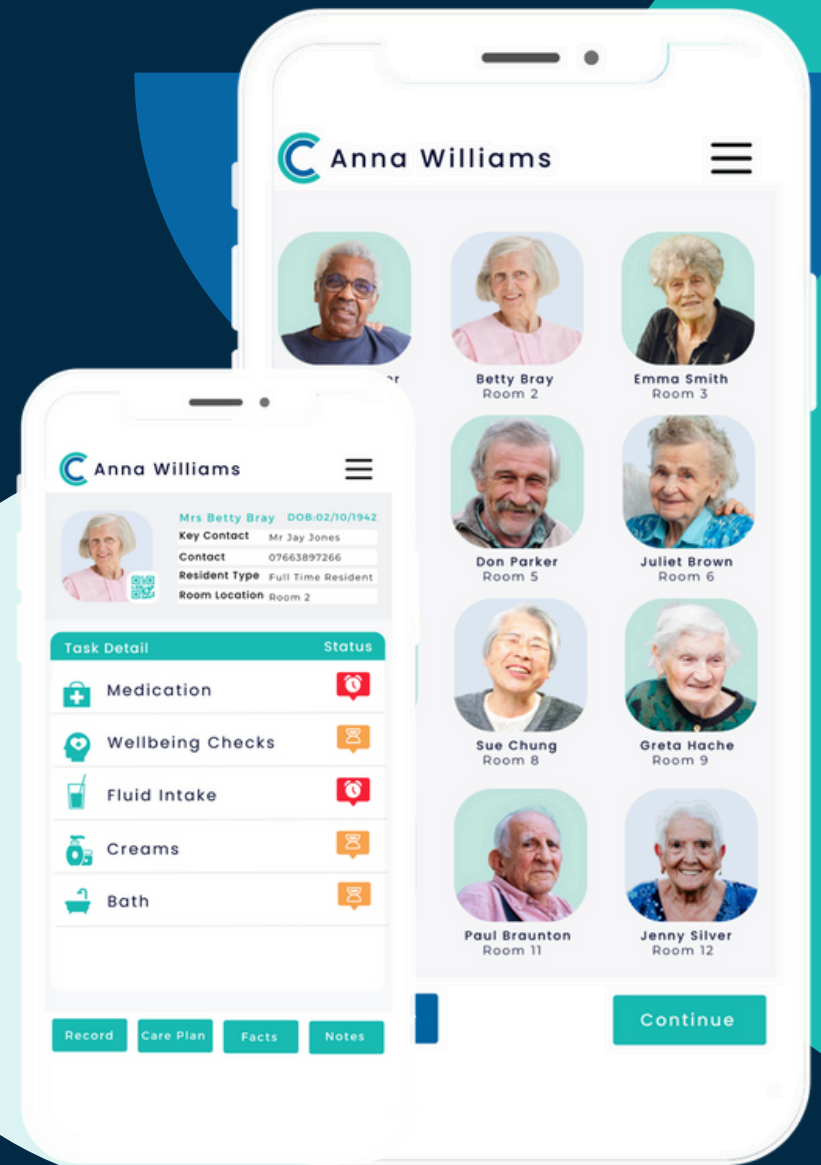
What is Care Control?

We use a system called Care Control to record any care provided by our staff and agency staff

Using Care Control cannot be more simple!

Recording care for a Service User is as easy as A,B,C...

Let's learn why...



Digital Care. Why do we use Care Control?

Care Control allows us to document when any care has been provided and record any issues found ie. Skin issues or a fall etc.

Let's learn how...



Getting set up. What you need to do.

You will need to first of all log into your shift. Simply collect one of our pocket devices and log in using the pin number you will be given.

Personal Care:

Once logged on you will see a list of Service Users, select the one you are going to provide care too.

The screenshot displays a mobile application interface for a user named Stacy Atlas. At the top, there is a navigation bar with a back arrow, the user name 'User: Stacy Atlas', and icons for notifications (with a '3' badge) and a menu. Below the navigation bar is a section titled 'All Residents...' with a 'Show QR Code Scanner' button. The main content area is a grid of 12 resident photos, each with a caption indicating their floor and name. The photo of Betty Hasel (Ground Floor 3) is highlighted with a red box. A red arrow points from a '1' in a circle to Betty Hasel's photo. At the bottom of the screen, there is a 'Continue' button with a red arrow pointing to it from a '2' in a circle.

Floor	Name
Ground Floor 1	Alice Lauks
Ground Floor 2	Amanda Langhorn
Ground Floor 3	Betty Hasel
Ground Floor 4	Bonnie Hinnerk
Ground Floor 5	Doreen Hache
Ground Floor 6	Issabel Jackson
Ground Floor 7	Frank Jones
First Floor 9	Eve Gieves
First Floor 10	Esther Goulding
First Floor 11	Leah Gallyon
First Floor 12	Lisa Dovey
First Floor 13	Lorna Daber

Care Required

Now you will see all the care that is required to do currently:

1. Key Contact Details
2. Where the Service User resides within the home
3. Type of Service User i.e Full Time or Respite
4. All tasks that are due Orange Circles or Over Due Red Crosses
5. Record care that is adhoc
6. See the personal details, Key Contacts, Care Review, Risk Assessments, Checklists, Memory Box and Linked Documents.
7. Fast Facts about the SU on the run, weight, BMI etc
8. Notes for the SU to filter including any Red Flags, Key Information relating to the SU.

User: Stacy Atlas

Mr Betty Hasel - DOB: 17/02/1925

Key Contact: Mrs Jill Smith (01822 738100) - Primary

Room Location: Ground Floor 3

Resident Type: Full Time Resident

Outstanding Tasks

Task Detail	Status
Creams	
Fluid Intake	
Food Intake	
Movement	
Personal Care	

Record Care Plan Facts Notes

Care Required

Enter Personal Care Comments by following these steps:

1. Click to manually type/speech to text in your comments on Personal Care.
2. Use pre-determined care i.e Assistance Accepted, Brush hair, clean dentures etc.
3. See relevant area within the Care Review.
4. Save the note.

The screenshot shows a mobile application interface for recording personal care comments. At the top, the user is identified as 'User: Stacy Atlas'. Below this, there is a header for 'Record Personal Care...'. A section labeled 'Selected Residents: 1' includes a 'View' button. The main area is titled 'Personal Care Comment:' and contains a large text input field. To the right of the input field is an 'Edit' button. Below the input field is a 'Build...' button. At the bottom of the screen, there are two buttons: 'Care Review' and 'Save'. Red circular callouts with numbers 1 through 4 are placed over the interface to indicate the steps: 1 is over the 'Edit' button, 2 is over the 'Build...' button, 3 is over the 'Care Review' button, and 4 is over the 'Save' button.

Normal practice is to use the pre- determined option then personalise by clicking “Edit” and type a personalised note.



Personal Care Comment:

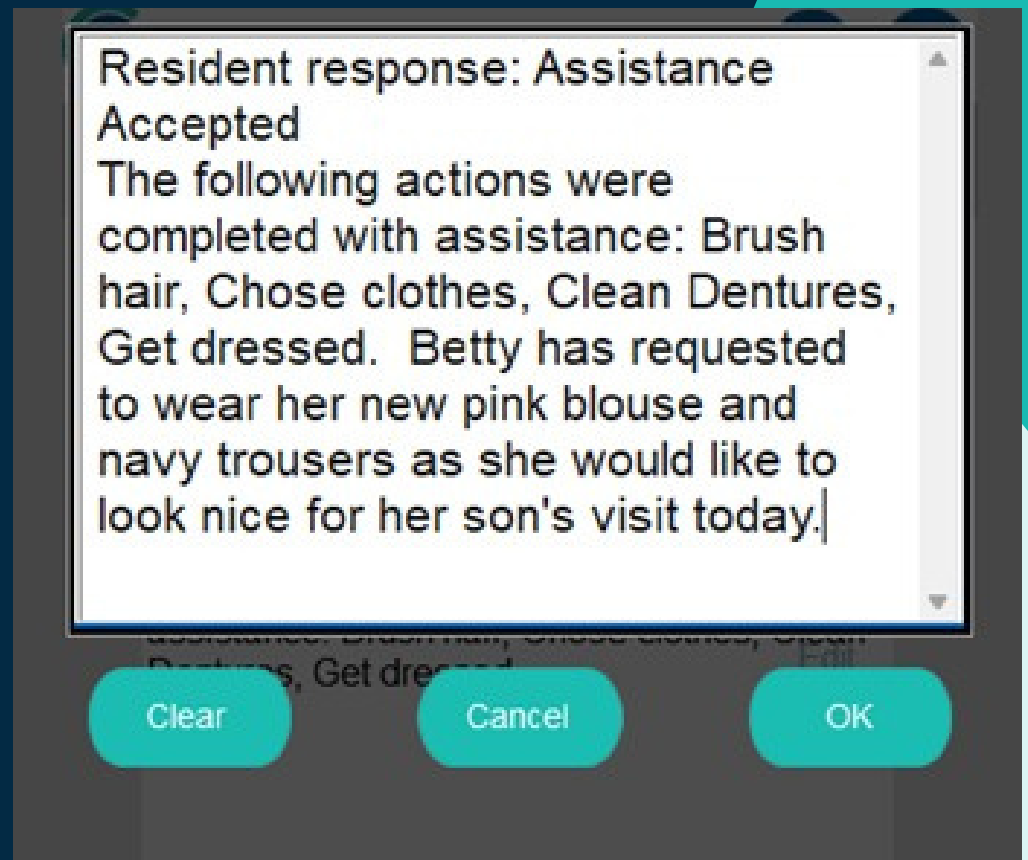
Resident response: Assistance Accepted
The following actions were completed with assistance: Brush hair, Chose clothes, Clean Dentures, Get dressed.



Build...

Simply write the additional information and click "OK" then at the bottom of the screen, click save.

It is the same functionality for each of the monitoring's and you will be able to personalise most of them. Saving will then add the personalised note to the care plan.



Recording Creams

Click the "i" icon and you will see further details.

1. What the name of the cream is.
2. Why we are using it.
3. When it needs to be applied.
4. How to apply the cream.

Topical Medication Information... ✕

Medication Type:
Cream

Medication Name:
Derma S

Start Date:
07/03/2019

Reason for Medication:
For protection of sore area on bottom

Frequency:
Use when required

How to Apply:
Apply Sparingly

Last Applied By:
A.F. 06/11 21:00 - Applied Correctly

Cream Body Map:



The body map consists of four line drawings of a human figure from the waist down. The first is a front view, the second is a back view with a red star on the left buttock, the third is a left profile view, and the fourth is a right profile view.

User: Stacy Atlas ✉ ☰

Record Cream / Topical Medication:

Application time: Morning ▼ Select All

Ground Floor 3 - Betty Hasel cetaban	i 1
Ground Floor 3 - Betty Hasel Derma S	i
Ground Floor 3 - Betty Hasel sудо cream	i

Team Application Comment: ▼ 2

Review 3 4 Save Record

Add the comment you can multi select the creams as long as they have the same comments:

1. Apply Correctly.
2. Ran out of cream.
3. Refused
4. Resident administered.

User: Stacy Atlas

Record Cream / Topical Medication:

Application time: Morning

Select All

Ground Floor 3 - Betty Hasel cetaban	1
Ground Floor 3 - Betty Hasel Derma S	
Ground Floor 3 - Betty Hasel sudo cream	

Cream Application Comment:

Care Review 3

4 Save Record

Care Review takes you into the relevant part of the Care Review for the skin condition.

1. Name of the SU.
2. Current level of need. i.e Low, Medium, High or Very High.
3. Description of present situation. What is wrong with the SU's skin condition i.e pressure sore, dry skin.
4. Proposed Support Action Plan: How we are going to support the SU.
5. You can propose a change if you are going to support the SU.

Save record, this will add a note to Care Control care plan.

Care Review Information...

Service User:
Ground Floor 3 - Betty Hasel

Care Review Section:
Health - Skin Condition

Current Level of Need: **Medium**

Description of Present Situation:
Betty does at times suffer from dry skin and has cetreban cream for when required.
Betty does sometimes get sore areas of skin on his side, he has sudo cream for when needed.
Betty has derma S for his bottom should it start to look red

Proposed Support Action Plan:
Staff are to monitor and record any concerns or changes.
Staff are to cream legs morning and night with cetreban cream to help keep skin moisturised.
Staff are to record cream application using the svstem

Last Reviewed By:
Raj Jones : 07/09 - 12:25

Propose a Change

Recording Fluids

To record Fluids click on the Fluid Intake button

1. When fluids were last recorded and by whom.
2. Total fluid intake since 7am in mls.
3. Total fluid intake in the last 24 hours in mls.
4. You can manually enter the information on how much fluid has been given.
5. You can click in here an approximate fluid and the cup will indicate how much and assign it into number 4 automatically.
6. To record further information, click to add here.

User: Stacy Atlas

Record Fluid Intake for: Mr Betty Hasel

Latest Fluid Information

- 1 Last Fluid Intake Recorded by: Ollie Tierney - 07/11/2022 00:19:55
- 2 Total Fluid Intake since 7am today: 0ml
- 3 Total Fluid Intake in last 24 hours: 1128ml

Total Intake: 0 ml

5

- 300ml - 2 Cups of Tea / Coffee
- 230ml - Glass of Juice
- 150ml - 1 Cup of Tea / Coffee
- 115ml - 1/2 Glass of Juice
- 75ml - 1/2 Cup of Tea / Coffee

Touch the glass to mark fluid intake

Record Extra Information

Care Review Save Intake

Recording Fluids

- 1.Changes the date.
- 2.Changes the time of giving fluid if you have not had time to record the information.
- 3.Type of drink given.
- 4.Did the SU need assistance or not to drink fluid.
- 5.Link to a health issue.
- 6.Comment free text to enter extra information.
- 7.Care Review takes you into the relevant area of the Care Review.
- 8.Save Intake Note added to the SU's Care Plan.

The screenshot shows a mobile application interface for recording fluid intake. At the top, there is a header with the text "Show Less Information" and an upward-pointing arrow icon. Below this, the "Total Intake" is displayed as "251 ml". The form includes several fields: "Date" set to "Monday 7 November 2022", "Time" set to "11:40", "Select Drink Type" set to "Cup of Tea", and "Select Delivery Method" set to "Orally (without assistance)". There is also a field for "Associate with a Health Issue (Optional)" which is currently empty. A "Comment (Optional)" field contains the text "With thickener". An "Edit" button with a pencil icon is located to the right of the comment field. At the bottom of the screen, there are two buttons: "Care Review" and "Save Intake".



Check out

www.cclearninghub.co.uk

**for extensive online user
manuals and videos.**

Designed and produced by Care Control Systems
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